



## 'I didn't know we did that'

### How WM Security Services can help employees and customers

**HOUSTON** It may come as a surprise that Waste Management performs emergency response and crisis management, but for WM Security Services it's routine. With over 2,000 commercial and industrial sites to monitor across North America, they know what it takes to keep a company, as well as its most valuable assets, safe. Read below about some of the things WM Security Services has to offer.

#### Monitoring

Located in Houston, Texas, the Security Operation Center (SOC) is staffed 24/7 with highly trained and industry certified experts who use intelligent technologies to monitor

facilities for WM and external customers. This includes fire and burglar alarm monitoring, video alarm monitoring, environmental conditions and more. The company will also create custom security solutions to ensure facility integrity is preserved along with protecting the business and its workers. The SOC uses installed equipment to monitor customer locations and then works with local emergency responders to investigate any alarms.

#### Lone Worker Safety

The SOC can also better ensure the safety and security of employees working alone or at remote locations. Using GPS technology, the Blackline Loner device used by WM allows for True Fall Detection, emergency alerts, silent panic and even motion monitoring. All safety alerts are communicated in real-time to the SOC and includes the geographic location of the employee in distress, allowing for an immediate emergency response.

#### Mobile surveillance

WM Security Services, with its investment partner Pro-Vigil, also offers mobile surveillance, which are high-tech sentry stations that deliver sharp images from a location directly to the SOC. Whether it's for a short-term need (like a weekend festival) or long-term project (like a construction project), Pro-Vigil mobile units provide reliable surveillance at a fraction of the price when compared to security guards. Clients can even view live video with cell phone and tablet applications application. Customers include construction companies, retail establishments and commercial property owners.

If you're interesting in learning more about monitoring and video investigative support, environmental oversight or security system management for you or a customer, please contact WM Security Services at 1-800-882-3149 or [www.wmsecurityservices.com](http://www.wmsecurityservices.com). ■



### Waste Watch Success

**PORTLAND, Ore.** Another thing managed by WM Security Services is the highly touted Waste Watch program, which for nearly ten years has been training drivers on ways to identify suspicious activities while on their routes. Currently, sites throughout the country are working with local law enforcement and emergency officials to keep the streets a little safer. This hasn't gone unnoticed.

Seth Fuger, a driver from Portland, Ore., (pictured above) was recently featured in the city's primary paper — *The Oregonian* — for an incident that occurred while on his route. Fuger was driving when he passed an elderly man standing on the side of the road wearing nothing but light pajamas. Recognizing a look of dementia on the man's face, he pulled over to the side of the road and then spoke with him until he was able to get a name and address. From there — following Waste Watch training — Fuger contacted local authorities.

Incidents like this are relatively common for waste collectors, which is why having drivers prepared on what to do can make a huge difference. If you'd like to read the article, visit [oregonlive.com](http://oregonlive.com) and search 'Waste Watch.' ■