



City of Jurupa Valley

Residential Solid Waste and Recycling Program Information



Waste Management provides a wheeled cart for your trash, green waste and recyclables – which are picked up weekly.

WHAT GOES IN YOUR CART?

Waste Management supplies trash (black or burgundy), green waste (green) and commingled recycling (gray)

TRASH

(WM supplied black or burgundy)

The trash cart is for household waste that cannot be recycled. Remember to place all refuse inside the containers and all recyclables and green waste in their appropriate container.

GREEN WASTE CART

(WM supplied green cart)

Green waste materials include:

- Grass / Leaves
- Tree Branches
- Plants / Weeds
- Garden Trimmings

(No: palm fronds, soil, rocks, manure or animal waste)

RECYCLING CART

(WM supplied blue or gray cart)

Recyclable materials include:

- Newspapers
- Cardboard
- Mixed Paper
- Junk Mail
- Cereal Boxes
- Magazines & Phone Books
- Aluminum Cans
- Tin / Steel Cans
- Plastic Bottles
- All Colors of Glass / Plastic Containers

NOTE: Additional trash, recycle and green waste carts are available for a nominal fee. For more information, please contact Waste Management at (800) 423-9986 or visit www.wm.com.

CART SERVICE REMINDERS

1. Place all waste in the appropriate container and close the lid.
2. All trash, green waste and recyclables outside the cart will not be collected.
3. Place your carts at the curb by 6:00 a.m. on collection day. Emptied carts must be removed from curbside by 6:00 p.m. on the same day.
4. Roll carts into the street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.

HOLIDAY SCHEDULE

Waste collection does not occur on the following holidays:

- New Year's Day
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

When a holiday falls on a weekday, waste collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be NO delays.

WM EZ PAY

You can conveniently pay your bill online with Waste Management's EZ Pay program. Visit www.wm.com/myaccount to get started.

BILLING

Residential services are billed quarterly, in advance by Waste Management. Discounted rates for seniors are available. Invoices may be paid at www.wm.com/myaccount or over the phone at (800) 423-9986 for a small fee. Unpaid and delinquent charges for waste collection services will be placed on resident's property taxes annually including penalties and interest.

SENIOR DISCOUNT

Residents 60 years of age or older, who are considered the head of the household qualify for a 7% percent discount.

DISABLED SERVICE

Back yard service is available to city approved residential customers to bring carts to the collection location.

BULKY GOODS COLLECTION

Residents with curbside cart service may request two (2) times in a calendar year the free pick up of household bulky items. Bulky items are not to exceed one and one-half cubic yards or six items per request. Additional bulky items are available at a nominal cost. Bulky items include: couches, washers, dryers, refrigerators, water heaters, lawn furniture, TV's, computer monitors, etc. Bulky items do not include large items such as car bodies or construction and demolition waste, tires, hazardous waste or any other items that cannot be handled by two persons. Customers must provide Waste Management with one (1) business day advance notice for bulky items will be collected on the next collection day. To schedule a bulky goods pickup, please contact Waste Management at (800) 423-9986.

CHRISTMAS TREE RECYCLING

Waste Management will collect and recycle Christmas trees from December 26 for two (2) consecutive weeks at no additional charge. Trees longer than six (6) feet must be cut in half. Please remove all decorations including tinsel, lights, ornaments and tree stands. Flocked trees will be collected by the trash truck and cannot be recycled. Bundled brush and clippings not placed in the Green Waste containers may be picked up as a bulky item pickup. In addition, extra Green Waste carts may be added for an additional fee.

HOUSEHOLD HAZARDOUS WASTE (At Your Door Special Waste Collection)

At Your Door Special Waste Collection offers the most convenient way to dispose of your hard-to-recycle household material. Qualified residents may receive one (1) pick up per year of their household generated special materials including automotive products, garden chemicals, household cleaners, electronics, fluorescent bulbs and paint products. For a complete list of acceptable items, program guidelines and/or to schedule a home collection, simply call (800) 449-7587, go to www.WMAtYourDoor.com or e-mail AtYourDoor@wm.com.

USED BATTERY RECYCLING

Residents can deposit household batteries into the battery recycling kiosks at Jurupa Valley City Hall.

TEMPORARY BIN AND ROLL-OFF SERVICE

Large bins are available for rent to help dispose of waste from a home remodeling, major landscaping, roofing or other big household projects. For rate and other information, please call the Waste Management Service Center at (800) 423-9986.

DISPOSAL OF USED MOTOR OIL

Waste Management offers free pickup of residentially generated used motor oil which is not to exceed two (2) gallons per week. All oil must be placed in a screw top container to avoid spills. Place all containers at the curbside alongside your trash cart. Please contact Waste Management customer service at (800) 423-9986 with at least 24 hours in advance of our regular collection date. Please note that used motor oil is not collected by your regular service vehicle, it is collected by a different Waste Management vehicle.