Services & Information

GREEN WASTE SERVICE

Green waste collection is **now included** in your rate. Please help divert compostable items from the landfill by placing yard trimmings, leaves and small branches in your green waste cart. Rocks, dirt and food waste should not be placed in green waste carts. Waste Management will service this cart every week.



LEAF COLLECTION

Green waste collection is in addition to the City's Leaf Collection program. The City program typically runs from early November to early January depending on leaf drop. There is no set day of the week for leaf pickup. For more information go to www.chico.ca.us.



CURBSIDE BULKY PICKUP

Each residential customer account includes up to 2 curbside bulky pickups per year, for up to 3 large items. Please call (530) 893-4777 at least 48 hours ahead of your usual collection day to schedule service. Items must be curbside by 5 a.m. Acceptable items include furniture and appliances. Tires, construction debris, medical waste and household hazardous waste are not acceptable. Please indicate items to be picked up when booking appointment.

OVERFILLED / OVERLOADED CARTS

To reduce litter and wildlife conflicts, all trash should fit inside your cart. One additional green waste and recycling cart can be added to your account at no additional cost. Customers who overfill their carts will receive a warning, and may be subject to fines.

CONTAMINATION

Please recycle right to help Chico reach its recycling (diversion) goals. Carts with the wrong materials inside may be subject to an additional contamination fee per cart. Use the included guides to help sort properly.

CHRISTMAS TREE COLLECTION

Curbside collection of Christmas trees is included in residential accounts. Collection begins the first business day after December 25, and continues for approximately 3 weeks. Trees may be placed inside or bundled next to your green waste cart. They should be cut into sections no longer than 3 feet and be free of tinsel, flock and other decorations.

HAZARDOUS WASTE/SHARPS/PHARMACEUTICALS

Keep paint, electronics, motor oil, sharps, pharmaceuticals and other hazardous materials out of our landfills. They don't belong in trash, recycling or green waste carts. For a complete list of Household Hazardous Waste (HHW) disposal locations in Butte County, call (866) 429-2288 or visit www.buttecounty.net/ recyclebutte.

SERVICE AND BILLING RELATED QUESTIONS

Waste Management Customer Service cssacramento@wm.com

(530) 893-4777 northvalley.wm.com

PAINT











Cart Set Out and General Information

- overflowing.



CITY OF CHICO RESIDENTIAL DISPOSAL & RECYCLING SERVICES



• Trash, recycling and green waste are collected every week.

• Wheel carts to curb by 5:00 a.m. on your collection day. Carts should be placed side-by-side at least 3 feet apart and 3 feet away from objects such as parked cars and mailboxes.

• Do not overload carts; lids should close. Overage fees may apply if

• Sort properly (see inside). Recycling and/or Green Waste carts with garbage mixed in may be subject to contamination charges.

• Holiday Schedule: New Year's Day, Fourth of July, Thanksgiving Day and Christmas Day. When holiday lands on regular collection day, collection will be one day later for rest of the week.



TRASH





Snack & Chip Bags, Candy Wrappers, Juice Pouches

Food Scraps, Food-soiled Paper (Pizza Boxes, Napkins, Take-out Containers)



Plastic Wrap, Bags & Other Plastic Film



Broken Glass & Dishes (Please Wrap)

Diapers, Pet Waste, Disposable Gloves



Aseptic Containers, Gable-top Cartons



Hoses, Cords & Wire





Plastic Utensils, Plastic Straws

Think Before You Throw. Reduce and Reuse.

Keep reusable materials out of the landfill to minimize negative environmental impacts and recycle yard waste to reduce greenhouse gases.

For example, donate gently used items to a non-profit organization, a second-hand store or clothing drive.







Clean Paper, Magazines, Newspaper, Cardboard, Junk Mail, Cardboard Egg Cartons





All Metal Beverage & Food Cans, Aerosol Cans

Clean Aluminum Pans & Foil Small Scrap and Cast Aluminum (up to 20 pounds)



Glass Bottles & Jars







Empty Plastic Bottles, Rigid Plastic Containers, Plastics #1-5, #7





NO Hazardous Waste, Yard Waste, Animal Waste, Window Glass, Diapers, Mirrors, Ceramics, Clothing, Napkins, Carpet, Food Waste, Pizza Boxes, Tissue Paper, Light Bulbs, Wood, Liquids, Electronic Waste, Foam Cups or Packing Materials, Berry Containers







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GREEN WASTE

Grass, Weeds, Green plants, Tree limbs, Wood chips, Dead plants, Brush, Garden trimmings, Leaves Holiday trees may be placed inside or bundled next to your green waste cart. They should be cut into sections no longer than 3 feet and be free of tinsel, flock and other decorations.



NO branches more than 5 feet in length, more than 6 inches in diameter or weighing more than 50 lbs. NO Tree Stumps, Bamboo, Soil, Dirt, Rocks, Concrete, Asphalt, Plastic Bags, Animal Waste, Palm Tree Branches, Yucca Plants, Ice Plants, Painted Wood, Treated Wood

northvalley.wm.com (530) 893-4777