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## **Waste Management Launches Newly Designed Website**

*Site offers fresh look, improved customer experience*

**HOUSTON – August 30, 2010** – With emphasis on customer solutions and sales segmentation, Waste Management (NYSE: WM) today announced a newly designed website at [www.wm.com](http://www.wm.com). Some key features of the site include:

- Redesigned pages that are cleaner with more color and vibrancy
- Improved navigation between customer segments
- A better overall user experience that will make it easier for visitors to find information and do business online.

As part of the layout, Waste Management is incorporating several artistic elements, such as spiral designs of recyclable items, which all illustrate the range of services being offered. The site is also now split into three main pages that better represent the company's major business divisions. The new sections—residential, small business and enterprise—will allow users quick access to information that is most relevant for their needs. The site also has updated sections covering jobs, sustainability and bill payment.

The relaunch of [wm.com](http://wm.com) is another step the company is taking to improve its presence on the Web. Over the past year, Waste Management has launched pages on [Facebook](#), [Twitter](#), Flickr and [YouTube](#), where users can read stories, view media and keep tabs on upcoming events and announcements.

For more information, visit the new [www.wm.com](http://www.wm.com).

### **About Waste Management**

Waste Management, based in Houston, Texas, is the leading provider of comprehensive waste management services in North America. Our subsidiaries provide collection, transfer, recycling and resource recovery, and disposal services. We are also a leading developer, operator and owner of waste-to-energy and landfill gas-to-energy facilities in the United States. Our customers include residential, commercial, industrial, and municipal customers throughout North America. To learn more visit [www.wm.com](http://www.wm.com) or [www.thinkgreen.com](http://www.thinkgreen.com)

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