

County of Ventura

Commercial Waste and Recycling Service Guide



WM is proud to offer commercial waste and recycling services in the County of Ventura. We are available to assess your waste generation needs and determine the right container sizes and service levels for your business or property.

County of Ventura Service Information

WM's trash, recycling and organics service collection consists of bins and carts for commercial properties. Commercial services are available using bins that range in size.

Recycling and Organics

WM offers weekly bin and cart recycling and organics collection. Recycle carts are provided to customers with space constraints or who are low-material generators.

Commercial organics are collected in 64-gallon carts.



Holidays

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Container Accessibility

Please ensure that containers are accessible on your regularly scheduled collection day(s), and that gates are open or that our driver has a key or gate code. Please ensure that cars, delivery trucks, excessive trash or other obstructions do not prevent access to your container.

Weight and Volume Limits and Overflowing Containers

Please make sure not to overfill your bins or carts. All waste must be placed inside of the containers with the lids closed. Do not overfill the cart by tightly packing it; all items inside the cart must freely fall out when emptied. Dirt, rock, concrete and other construction debris are not allowed in waste containers. To maximize the capacity of your container, please break down all cardboard boxes. Please request additional collection service if necessary.



Construction & Demolition Services

WM can tailor recycling and trash programs to meet the needs of local developers and do-it-yourselfers with roll-off bins and dumpsters for construction and demolition projects. For service options and pricing, please contact WM at wm.com.

Temporary Bins

No matter your project's size, WM has various service options for you - from three (3) cubic yard bins for smaller jobs to temporary roll-offs for larger jobs.



Permanent Roll-Offs

WM has roll-offs in various sizes for trash or recycling services as well as compactor services for commercial and industrial customers who need to handle large volumes of material.



Customer Service

Manage your service with a My WM account. Pay your bill online, sign up for paperless billing, chat with an agent, view your pickup schedule and more.

Visit wm.com/mywm to set up your account or download the My WM app at the iTunes App Store or Google Play.

State of California's Mandatory Commercial Recycling Laws

Recycling Law	Requirements for Businesses and Multi-family Properties
Mandatory Commercial Recycling (AB 341)	AB 341 requires commercial businesses and public entities that generate four (4) or more cubic yards per week of solid waste (trash), and multi-family housing complexes with five (5) or more units to have a recycling program in place.
Mandatory Commercial Organic Waste Recycling (AB 1826)	California's Mandatory Organic Waste Recycling Law (AB 1826) requires businesses and multi-family housing complexes with five (5) or more units that generate two cubic yards of solid waste per week to have an organic waste recycling program.
Mandatory Commercial Recycling and Organics Bins (AB 827)	California's Mandatory Commercial Recycling and Organics Bins Law (AB 827) requires businesses subject to AB 341 and AB 1826 to provide customers with accessible recycling and organics containers. The recycling and organics containers must be placed adjacent to each in-house trash container and accessible to customers to collect waste generated from products they purchase and consume on the premises. Containers must be labeled trash, recyclable and organics. For sample signage, visit www.calrecycle.ca.gov/recycle/commercial/organics/prtoolkit
Statewide Mandatory Organic Waste Collection (SB 1383)	Effective Jan. 1, 2022, all California businesses, multi-family complexes and residences are required to separate organic waste from trash and subscribe to an organics collection program per State law SB 1383. Organics consist of food scraps, compostable food-soiled paper and yard waste. SB 1383 was passed to divert more food waste and yard trimmings from our landfills to further reduce greenhouse gas emissions and slow climate change. For more information, visit CalRecycle at www.calrecycle.ca.gov/organics/slcp/ . SB 1383 also requires contamination monitoring and an education and enforcement program to be in place to help customers recycle properly. Contamination occurs when non-acceptable items are placed in the wrong container. Contaminants can ruin an entire load of organics or recyclables and prevent these materials from going on to have a second life.

How to Establish a Successful Recycling and Organics Program

- 1. Subscribe to Recycling, Organics and Trash service** - We offer free onsite or virtual waste assessments and technical assistance to help you set up your recycling, organics and trash programs to comply with state law. Email Joel Harriott at jharrio1@wm.com or call WM at (805) 522-9400 to set up collection service, or contact the County of Ventura at (805) 654-2018 for more information.
- 2. Train and educate employees, tenants, residents and customers to properly sort all waste to ensure requirements are met** - WM can provide education and resources like an Employee Training Guide, posters, proper container setup guide and signage to make sure materials are disposed of properly or visit the County's website - vcpublicworks.org/businessresources - for downloadable and printable business signage (AB 827, AB 1276); free interior recycling and organic containers.
- 3. Sort waste into proper containers.**
Materials should go into the correct container to avoid contamination. The "What Goes Where" chart on the reverse page offers a visual guide that can be posted near your containers for quick and easy reference. Visit business.wm.com/County of Ventura for more information.

Ventura County Approved Maximum Commercial Service Rates

Effective January 1, 2025 (Gross Rates) | G.I. Industries, dba Waste Management

Service Size and Type	Frequency					
	1x/wk	2x/wk	3x/wk	4x/wk	5x/wk	6x/wk
All Rates Applicable to Regular and Temporary Collection Service						
For services not listed in this Exhibit 1, Contractor may charge any negotiated rate.						
64-96 Gal. Refuse Cart	\$64.26					
64-96 Gal. Recyclable Materials Cart	\$64.26					
64-96 Gal. Green Waste/ Food Waste/ or Mixed Cart	\$64.26					
1.5 Yard Bin Refuse Bin	\$138.64					
1.5 Yard Bin Recyclable Materials Bin	\$98.25					
3 Yard Bin Refuse Bin	\$195.18	\$309.58	\$424.04	\$620.78	\$652.86	\$767.28
3 Yard Bin Recyclable Materials Bin	\$135.92	\$218.06	\$297.49	\$434.58	\$457.68	\$537.10
4 Yard Bin Refuse Bin	\$213.88	\$347.03	\$480.17	\$613.32	\$746.47	\$879.62
4 Yard Bin Recyclable Materials Bin	\$149.74	\$242.91	\$336.13	\$429.32	\$522.52	\$615.72
40 Yard Roll-off Refuse Bin	\$244.98 + tipping fees (County Regulatory Fees may be added to Roll-off tipping fees only)					
40 Yard Roll-off Recyclable Materials Bin	\$244.98+ tipping fees (County Regulatory Fees may be added to Roll-off tipping fees only)					

Special Service Charges

Return Trip (missed pick-up due to customer)	\$40.84
Return Check Fee	\$32.07
Delinquent Fee/Non-Payment (accrues after account delinquent 30 days)	1.5% (Not compounding)
Resume Service Charge (due to non-payment of acct)	\$34.02
Locking Bin Installation	\$40.84
Replacement Lock	\$9.52
Tires (depends on size and type - minimum fee)	\$6.77
Appliance containing Freon	\$47.64
Cathode Ray Tubes (per item disposal fee up to)	\$47.64
Bin Redelivery/Bin Relocation - per container	\$34.02
Drive-in Charge-necessary to use scout truck - per container	\$68.07
Hard to Service Area/Bin located substantial distance off road - per container	\$68.07
Excessive Weight/Bin Improperly Loaded (per ton, in addition to tip fee) - per container per incident	\$34.02
Special Handling (e.g. garage or mail "push out" (% of total rate) - per container	10%
Bin or Cart Exchange (in excess of 1 per year) - per container	\$68.07
Bin Cleaning (in excess of 1 per year) - per container	\$136.16
Overage Fee (Prior Arrangement) - per container	\$20.78
Overage Fee (No Prior Arrangement) - per container	\$41.58
Prohibited Container Contaminants Fee - per incident	20% of monthly service rate for the contaminated container