

# City of Baldwin Park

## 2025 Residential Service Guide



**WM is proud to provide the City of Baldwin Park and its residents with a comprehensive solid waste program designed to encourage recycling and waste reduction, reduce litter in your neighborhoods, and ensure that waste is disposed of in an environmentally responsible manner.**

### SERVICE INFORMATION

#### Bulky Items & Electronic Waste Collection

Residential customers have unlimited bulky item pickups each calendar year at no additional cost.

Customers south of Ramona Blvd will be serviced on Thursdays, while customers north of Ramona Blvd will be serviced on Fridays.

Customers may place up to three (3) cubic yards of items and/or E-waste out for collection per pickup.

To schedule a free bulky pickup, please visit [home.wm.com/baldwin-park](https://home.wm.com/baldwin-park). Pick ups must be schedule 48 hours in advance of your weekly pickup. All items should be placed in front of your property the night before the pickup.

If you place an item in front of your property and do not schedule a bulky item pick up, Public Works may send you a notice and charge you a fee for the unscheduled pickup.

#### Acceptable Items Include:

- Furniture
- Mattresses (wrapped in plastic)
- Appliances
- Electronic waste
- Lumber (cut into 4-foot pieces and bundled)
- Water heaters
- Air conditioners

#### Non-acceptable Items include

- Large items such as car parts
- Construction and demolition waste
- Tires
- Sharps
- Hazardous household waste such as household cleaners, pool and garden chemicals, paint
- Items too large for one person to handle.

#### Used Motor Oil and Filters Collection

Resident-generated containers (maximum five, one gallon each) placed against the curb will be picked up on the prescheduled service day. Schedule your pickup 24 hours in advance by calling WM at (800) 266-7551.

#### Senior Discount

Discounted service rates are available to customers 60 years of age and older. Please download an application from [home.wm.com/baldwin-park](https://home.wm.com/baldwin-park) or email WM customer service at [cslosangeles@wm.com](mailto:cslosangeles@wm.com) for a form.



Please return the form to WM via email: [cslosangeles@wm.com](mailto:cslosangeles@wm.com) or fax (323) 832-7920, or mail it to 5701 S. Eastern Ave. Suite 300 Commerce, CA 90040.

#### Backyard Valet Service for Customers with a Disability

If you require Backyard Valet Service, please download an application from [home.wm.com/baldwin-park](https://home.wm.com/baldwin-park). Please return the form to WM via email: [cslosangeles@wm.com](mailto:cslosangeles@wm.com) or fax (323) 832-7920, or mail it to 5701 S. Eastern Ave. Suite 300 Commerce, CA 90040.

After your application is received, a site survey will be conducted before approval of service. Upon approval, residents will receive backyard services at no additional charge.

#### Holidays

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.

**New Year's Day | Memorial Day | Independence Day  
Labor Day | Thanksgiving Day | Christmas Day**



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## Simple Ways to Manage Your WM Service & Bill

**We make it simple to stay on top of your waste services:**

**My WM:** Manage your account, view pickup schedules, request services, and pay your bill all in one place. Get started at [wm.com/mywm](http://wm.com/mywm).

**My WM App:** Pay on the go! Download the app from the Google Play Store or the Apple App Store.

**Local Website:** Visit your dedicated website, [home.wm.com/baldwin-park](http://home.wm.com/baldwin-park), to pay your bill, view up-to-date service information or connect with WM Support.

## Statewide Mandatory Recycling

In accordance with statewide Senate Bill 1383 (SB 1383), WM has launched an organics recycling program in partnership with the City of Baldwin Park. All food scraps, food-soiled paper, and yard trimmings must go in your green organics cart. All traditional recyclables like paper, plastic and cardboard must go in your blue recycle cart.

**The green organics and the blue recycling cart will be collected on your regularly scheduled service day.**

- **Do not bag your recyclables or place your organics in plastic bags. Instead, put recyclables directly into your cart and store your organics in paper bags, cardboard boxes, and/or newspapers.**
- **Do not place compostable cups, plates, and utensils in your recycling or organics carts.**

### What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Dairy



Meat, Fish & Poultry



Food Soiled Paper,  
Paper Towels, Napkins,  
Coffee Filters



Bread, Pasta, Rice,  
Grains, Coffee Grounds



Shredded Paper



Egg Cartons & Shells

#### Do Not Include:

Serveware/Utensils, Plastic Containers, Foam Containers, Hazardous Waste, Fats, Oils, or Greases, Diapers or Pet Waste

### What Goes in the Recycling Container:



Plastic Bottles &  
Containers



Food &  
Beverage Cans



Glass Bottles &  
Containers



Paper



Flattened Cardboard  
& Paperboard



#### Do Not Include:

Food or Liquids, Plastic Bags or Film, Foam Containers, Clothing, Furniture or Carpet, Batteries, Electronics, Hazardous Waste, Yard Waste



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## SB 1383 Contamination Monitoring and Enforcement

Senate Bill 1383 (SB 1383) requires waste haulers to monitor recycling and organic carts for contamination and establish and implement an enforcement program.

### What is Contamination?

Contamination occurs when you place the wrong material in the wrong cart.

### Contamination Monitoring

We will monitor contamination using WM's Smart Truck® Technology. This technology helps meet SB 1383 requirements by taking photos and recording the waste in the cart as it's collected.



### Cart Overages and Monitoring

WM's Smart Truck® Technology will also monitor for cart overages. An overage occurs when material is outside your cart, or the lid does not close completely.

### Contamination and Overage Occurrences within a Calendar Year

#### First & Second Incidents

- If your cart is contaminated or overfilled, it will be serviced.
- A letter will be mailed to your service address—or emailed if you've opted in—explaining the issue.
- Each notification will include photos of the cart to help you understand what went wrong and how to avoid future charges.

#### Third & Subsequent Incidents

- If your cart is contaminated or overfilled, it will be serviced.
- A letter will be mailed to your service address—or emailed if you've opted in—explaining the issue.
- Each notification will include photos of the cart to help you understand what went wrong and how to avoid future charges.
- Contamination/Overfilled cart fee will be applied.



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# Easy Tips to Prevent Food Waste At Home



- **Keep the fridge at 40° F or below to prevent spoiling.**
- **Keep fruits & veggies separate.** Fruits release ethylene which causes veggies to spoil. Wash only when ready to use.
- **Colder air sinks to the bottom of your fridge.** Store meat, poultry & fish near the bottom. Side doors are the warmest part of the fridge.
- **Freezing pushes the pause button to extend the storage life of many foods.**
- **Pack veggies loosely allowing air access.** The closer they are, the quicker they spoil.
- **Don't mix leafy greens with root veggies.** They'll last longer when stored in different drawers.
- **Shop your refrigerator first.** Cook and eat the food you have. Use ripe bananas in bread or peel and freeze for smoothies.
- **Plan your menu before shopping.** Make a list and only buy what you need.
- **Avoid buying perishable food in bulk unless you are committed to quickly eating or sharing it.**
- **Revive your veggies with a 10-minute ice water soak.** This works for green beans, carrots, broccoli, celery, asparagus and lettuce/leafy greens.
- **Use the edible parts of food you normally do not eat.** For example, turn stale bread into croutons, use carrot tops or parsley in pesto and turn soon-to-be discarded veggies into soup.



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