

# SERVICES & INFORMATION

## GREEN WASTE SERVICE

Green waste collection is **now included** in your rate. Please help divert compostable items from the landfill by placing yard trimmings, leaves and small branches in your green waste cart. Rocks, dirt and food waste should not be placed in green waste carts. WM will service this cart every week.



## LEAF COLLECTION

Green waste collection is in addition to the City's Leaf Collection program. The City program typically runs from early November to early January depending on leaf drop. There is no set day of the week for leaf pickup. For more information: [www.chico.ca.us](http://www.chico.ca.us).



## CURBSIDE BULKY PICKUP

Each residential customer account includes up to two (2) curbside bulky pickups per year. Bulky pickup service is combination of loose items up to four (4) cubic yards, plus three (3) additional individual large items total, such as a TV, furniture, or appliances. Tires, construction debris, medical waste and household hazardous waste are not acceptable. Please call (530) 893-4777 at least 48 hours ahead of your usual collection day to schedule service. Please indicate items to be picked up when booking appointment. Items must be curbside by 5 a.m.



## OVERFILLED / OVERLOADED CARTS

To reduce litter and wildlife conflicts, all trash should fit inside your cart. One additional green waste and recycling cart can be added to your account at no additional cost. Customers who overfill their carts will receive a warning, and may be subject to fines.



## CONTAMINATION

Please recycle right to help Chico reach its recycling (diversion) goals. Carts with the wrong materials inside may be subject to an additional contamination fee per cart. Use the included guides to help sort properly.



## CHRISTMAS TREE COLLECTION

Curbside collection of Christmas trees is included in residential accounts. Collection runs December 26, 2023 until January 22, 2024. Trees may be placed inside or bundled next to your green waste cart. They should be cut into sections no longer than 3 feet and be free of tinsel, flock and other decorations.



## HAZARDOUS WASTE/SHARPS/PHARMACEUTICALS

Keep paint, electronics, motor oil, sharps, pharmaceuticals and other hazardous materials out of our landfills. They don't belong in trash, recycling or green waste carts. For a complete list of Household Hazardous Waste (HHW) disposal locations in Butte County, call (866) 429-2288 or visit [www.buttecounty.net/recyclebutte](http://www.buttecounty.net/recyclebutte).



2569 Scott Ave nue  
Chico, CA 95928

### SERVICE AND BILLING RELATED QUESTIONS

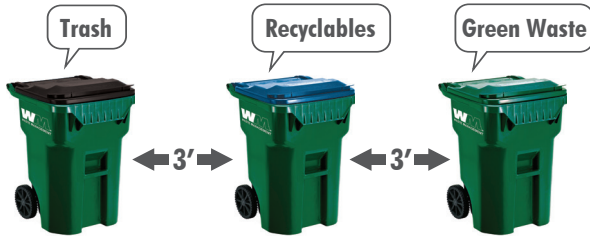
Waste Management Customer Service  
[cssacramento@wm.com](mailto:cssacramento@wm.com)

(530) 893-4777  
[northvalley.wm.com](http://northvalley.wm.com)

# CITY OF CHICO RESIDENTIAL DISPOSAL & RECYCLING SERVICES



## Cart Set Out and General Information



- ✓ Place carts in front of your house in street with wheels against the curb by 6 a.m.
- ✓ Set carts 3 feet apart, away from neighbors' cart and any obstructions (cars & mailboxes).
- ✓ Do not overfill your carts, lids must close. Overage fees may apply if overflowing.
- ✓ Sort properly (see inside). Recycling and/or Green Waste carts with garbage mixed in may be subject to contamination charges.
- ✓ **Holiday Schedule: New Year's Day, Fourth of July, Thanksgiving Day and Christmas Day.** When holiday lands on regular collection day, collection will be one day later for rest of the week.





# TRASH



Snack & Chip Bags,  
Candy Wrappers,  
Juice Pouches



Food Scraps, Food-  
soiled Paper (Pizza  
Boxes, Napkins, Take-  
out Containers)



Plastic Wrap, Bags &  
Other Plastic Film



Broken Glass & Dishes  
(Please Wrap)



Diapers, Pet Waste,  
Disposable Gloves



Aseptic Containers,  
Gable-top Cartons



Hoses, Cords & Wire



Polystyrene Foam &  
Packaging



Plastic Utensils,  
Plastic Straws



## Think Before You Throw. Reduce and Reuse.

Keep reusable materials out of the landfill to minimize negative environmental impacts and recycle yard waste to reduce greenhouse gases.

For example, donate gently used items to a non-profit organization, a second-hand store or clothing drive.



# RECYCLE

Please empty all containers prior to recycling.  
**NO BAGGED RECYCLING.**



Clean Paper, Magazines, Newspaper, Junk Mail,  
Cardboard Egg Cartons



All Metal Beverage & Food Cans,  
Aerosol Cans



Clean Aluminum Pans & Foil  
Small Scrap and Cast Aluminum  
(up to 20 pounds)



Glass Bottles & Jars



Empty Plastic Bottles, Rigid Plastic Containers



NO Hazardous Waste, Yard Waste, Animal Waste, Window Glass, Diapers, Mirrors, Ceramics, Clothing,  
Napkins, Carpet, Food Waste, Pizza Boxes, Tissue Paper, Light Bulbs, Wood, Liquids, Electronic Waste,  
Foam Cups or Packing Materials, Berry Containers



# GREEN WASTE



Grass, Weeds, Green plants, Tree limbs, Wood chips, Dead plants,  
Brush, Garden trimmings, Leaves

Holiday tree collection runs December 26 until January 22.  
Holiday trees may be placed inside or bundled next to your green  
waste cart. They should be cut into sections no longer than 3 feet  
and be free of tinsel, flock and other decorations.



Branches must fit in cart. NO branches more than 3 feet in length, more than 2 inches in diameter or  
weighing more than 50 lbs. NO Tree Stumps, Bamboo, Soil, Dirt, Rocks, Concrete, Asphalt, Plastic  
Bags, Animal Waste, Palm Tree Branches, Yucca Plants, Ice Plants, Painted Wood, Treated Wood