

Chino Hills

Missorting Waste Will Now Cost You: Know The Rules



Senate Bill (SB) 1383 Contamination and Overage Workshop Recap

On May 3, WM, in partnership with the City of Chino Hills, hosted an informative workshop for residents on proper waste sorting and how to avoid contamination in your recycling, organics, and trash carts. This workshop provided helpful insights on how to properly separate materials and reduce the risk of contamination, which is essential for keeping our community compliant with California's Senate Bill (SB) 1383 regulations.

For those who were unable to attend the workshop, don't worry! You can view the full workshop slideshow to ensure you're up to date with all the important information.

Visit <https://www.chinohills.org/ContaminationMonitoring> to view the slideshow.

Contamination and Overage Fee Charges Begin July 1

Community Update: New Fees for waste sorting mistakes

As of January 2024, all California cities, including Chino Hills, were required to establish and implement enforcement programs to monitor recycling and organics carts for contamination pursuant to SB 1383. At the same time, WM began monitoring for overfilled carts to ensure safe, efficient service and to prevent extra materials from spilling onto the street. Contamination occurs when non-acceptable materials are placed in the wrong cart. Overfilling happens when a lid cannot close fully due to excess materials.

WM has been utilizing Smart Truck® Technology to monitor carts since January 2024, and residents have been receiving notices to correct these issues when they contaminate or overfill a cart, stating they may be charged penalties in the future.

Beginning July 1, 2025, residents will be charged for contamination and overfill incidents after the 3rd recorded incident within a six (6) month period. Only incidents occurring on or after July 1, 2025, will count toward this limit; earlier incidents will not be included.

Key Workshop Highlights:

- Understanding SB 1383: What it means for you and how it impacts waste collection.
- What Goes Where: Step-by-step guidance on correctly sorting recyclables, organics, and trash.
- Avoiding Contamination: Practical tips for preventing contamination and potential fines.
- Overage Management: How to avoid overfilled carts and the risks associated with them.

By properly sorting your waste and reducing contamination, we can continue working towards a cleaner, greener Chino Hills! Please refer to the sorting guide below for proper sorting.

The following enforcement measures will be implemented within six (6) months starting from the date of the first incident:

Initial incidents (1st and 2nd):

- Contaminated or overfilled carts will be serviced.
- Notification letters (or emails if preferred) will be sent with photographic evidence.
- No fees will be assessed.

Subsequent incidents (3rd and beyond):

- Same actions as initial incidents.
- Contamination or overfilled cart fees will be assessed.
 - Contamination Fee \$28.08
 - Overage Fee \$16.85

Keeping recycling and organic waste streams clean helps to ensure that recyclable and organic materials can be properly processed and composted.

For more information on SB 1383 Cart Monitoring and Enforcement, please visit calrecycle.ca.gov/organics/slcp/collection/contamination.

Connect With WM

My WM: wm.com/mywm | **Chat:** wm.com/support | **Local website:** home.wm.com/chino-hills
WM Customer Service: (800) 423-9986



Avoid Overages: Schedule a Bulky Item Pickup or Order Additional Carts

If getting rid of junk is on your summer to-do list, WM can help! Residents with curbside cart service may request the free pick up of household bulky items up to three (3) times in a calendar year. Bulky item pickups must be scheduled by phone at least 24 hours in advance of your regular collection day. If scheduling a pickup online, the request must be made at least 48 hours in advance of your regular collection day. To schedule this service, visit home.wm.com/Chino-Hills or contact WM.

Bulky Item Guidelines

- Residents may place up to ten (10) bulky items or ten (10) bags of yard waste per bulky waste collection request.
- Bulky items include couches, washers, dryers, refrigerators, and electronic waste.
- Once scheduled, items are to be placed curbside on the morning of your regular collection day to be picked up.

Additional Carts Available

Running out of space in your carts? Order extra trash, recycling, or organic waste carts for a nominal fee. Residents with cracked or broken carts are eligible for a free replacement.

Common Contaminants: Do Not Place These Items in Your Recycling Cart

Paper Products with Plastic Coating

- Napkins, tissues, and food-soiled paper without plastic lining can go in the organics cart.
- Paper cups and plates with plastic lining must go in the trash cart.

And remember: Place food waste directly into the organics cart. If needed, use paper bags (not plastic) for collecting food waste.

Plastic Bags, Film/Sheeting, and Flexible Film Packaging

- Keep loose plastic bags and plastic film out of your recycling cart. Take clean plastic bags and film to participating local grocery or retail stores. Visit plasticfilmrecycling.org for drop-off locations.
- Place dirty damaged bags and packaging in the trash cart.

Electronics, Small Appliances, Auto Parts & Scrap Items

- Donate working electronics or appliances.
- Schedule a bulky item pickup through WM.
- Drop off items like tires, auto parts, electronics, scrap metal, and other household hazardous waste at the Chino Public Works Service Center, located at 5050 Schafer Ave. in Chino, on the 2nd and 4th Saturdays of each month from 8:00 am to 1:00 pm. Visit earth911.com for additional local recycling options.

Textiles, Bedding, Rugs, and Carpet

- Donate clean, reusable clothing, bedding rugs, and carpet.
- Schedule a bulky item pickup through WM.

Tanglers: Hangers, Hoses and Extension Cords

- Do not place hangers, hoses or extension cords in your recycle cart.
- Please bag and place these items into the trash cart.

Polystyrene Foam and Foam Containers

- Not recyclable curbside
- Please place these items into your trash cart.
- Drop off packaging peanuts and other foam at select locations, visit earth911.com to find a local one.

Holiday Lights

- Schedule an E-Waste pickup by calling WM by phone (800) 423-9986 or online at home.wm.com/chino-hills

Concrete, Wood, and Construction Debris

- Do not place in any curbside cart. These items are safety hazards and can damage recycling equipment.
- Schedule a bulky item pickup through WM or request a roll-off bin.

Palm Fronds, Yard Waste and Tree Branches

- Place yard trimmings and branches in the organics cart.
- Palm fronds must be placed in the trash cart.
- Consider starting a home composting system.

Non-Recyclable Plastics

- Only recycle food and beverage bottles, jugs, and tubs.
- All other plastic items belong in the trash cart.

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Organics and Recycling

Right Materials - Right Container - Know Which Container to Use



What Goes Where: Recycling Cart

Make sure all items are empty, clean, and dry before placing them in your blue recycling cart.

Cardboard:

- Flatten all boxes

Mixed Paper, including:

- Office paper
- Junk mail
- Catalogs and magazines
- Newspaper
- Paper bags
- Cereal and cracker boxes
- Frozen food boxes

Food and Beverage Cartons:

- Leave caps on
- Place straws in the trash

Shredded Paper

- Place in paper bag or small cardboard box
- Do not use plastic bags

Glass:

- Bottles and Jars only
- Rinse out and secure lids back on containers

Plastic:

- Recyclable plastic bottles, containers, cups
- Replace caps and lids on empty containers

Metal:

- Steel and tin cans
- Aluminum food and beverage cans



What Goes Where: Organics Cart

Place all organic materials directly into the organics cart. Plastic bags are not accepted in the organics cart.

Food Waste:

- Food scraps
- Meat, fish, and poultry
- Dairy products
- Fruits and vegetables
- Coffee grounds
- Bread, pasta, rice, grains

Food-Soiled Paper:

- Coffee filters
- Tea bags
- Soiled paper bags
- Paper towels
- Napkins
- Takeout containers without plastic lining

Yard Waste :

- Small tree limbs
- Brush
- Plant materials or grass
- No rocks, dirt, or soil
- No palm fronds
- Tree branches must be under 3" in diameter



Save the Date:

Bulky Item Drop Off

Saturday, September 13 | 8:00 a.m. - 12:00 p.m.

The Shoppes Overflow Lot Shoppes Dr. / Boys Republic Dr.,
Chino Hills, CA 91709

www.chinohills.org/communitycleanup



Free Mulch Giveaway Compost, Mulch, & Wood Chips

Saturday, October 4 | 7:30 a.m. - Until Supplies Last

The Shoppes Overflow Lot Shoppes Dr. / Boys Republic Dr.,
Chino Hills, CA 91709

All events are for Chino Hills residents only.

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Free Your Recyclables

Place recyclables loose in your bin — no bags needed.



No Plastic Bags

Plastic bags are not recyclable.

