

City of Chino

Residential Trash, Recycling, and Organics Newsletter

To review this information in Spanish, visit home.wm.com/chino.
Para ver esta información en español, visite home.wm.com/chino.

Spring 2026



Spring is the perfect Season to Start Composting!

Are you planning to grow flowers or vegetables in your garden this spring? Try composting! It's a great way to reduce food

waste while creating nutrient-rich, organic fertilizer for your garden! Food scraps, like banana peels, apple cores and eggshells, are the perfect ingredients for your compost pile. Coffee grounds are also great for helping your garden grow.

Here are the three essential ingredients to a successful compost pile:

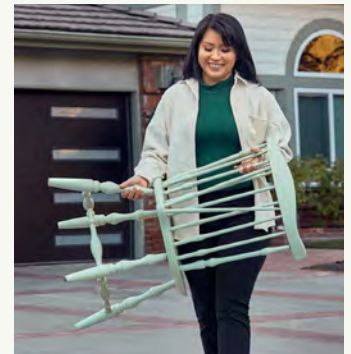
- 1. Organic material:** Collect and pile the following items: Greens (Nitrogen), such as food scraps, yard trimmings, and grass, and Browns (Carbon), such as dry leaves, sawdust, straw, wood ashes, newspaper.
- 2. Water:** Add water occasionally to moisten the pile. During hot months, add water weekly.
- 3. Air:** Mix the pile once a week to aerate it.

To learn more about backyard composting, visit:

calrecycle.ca.gov/Organics/HomeCompost.

Free Bulky Item Pickup

If getting rid of junk is on your spring-cleaning to-do list, WM can help! Residents with curbside cart service may request the free pickup of household bulky items three (3) times in a calendar year. Bulky item pickups must be scheduled at least 48 hours in advance of your regular collection day. To schedule this service, visit home.wm.com/Chino or contact WM.



Bulky Item Guidelines

- Residents may place up to six (6) bulky items or yard waste per bulky collection request.
- Bulky items include couches, washers, dryers, refrigerators, and electronic waste.
- Items must be placed curbside the night before or by 6:00 a.m. on the morning of your regular collection day for pickup.

Earth Day 2026

Our Power, Our Planet

Earth Day is celebrated worldwide on April 22; however, at WM, we believe that Earth Day is every day. This year's theme, "Our Power, Our Planet," emphasizes the increased use of renewable energy.



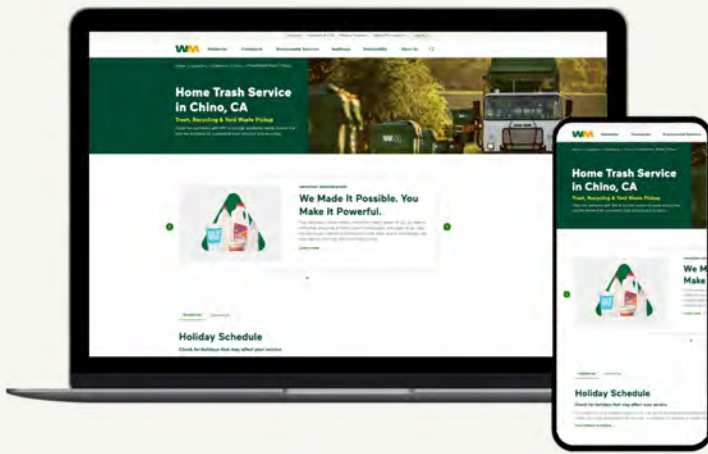
You can take steps toward sustainable living by making small changes in your daily routine, such as turning off lights in each room, walking to work, using less water, or planting a tree. What will you do today to make tomorrow better?

WM Customer Care Center

My WM: wm.com/mywm | Chat: wm.com/support

Community website: home.wm.com/Chino | WM Customer Service: (800) 423-9986





Connect with WM Your Community Website

Visit home.wm.com/Chino to check pickup schedules (including holidays), review service guidelines, submit requests, and contact us—all in just a few clicks. It's your one-stop hub for staying informed and in control.

My WM Account

With My WM, you can easily schedule a bulk pickup report a container issue, and more. Getting started is simple—visit wm.com/mywm or download the My WM App from Google Play or the Apple App Store.

Let's Chat

Visit wm.com/support to chat with our virtual assistant or connect with a customer service representative who's ready to help.

Give Us a Call

WM Customer Care Center (800) 423-9986.

Additional Carts Available

Additional trash, recycling, and organic waste carts are available for a nominal fee. Residents with cracked or broken carts are eligible for a free replacement.



Household Hazardous Waste

WM will not collect solid or liquid Household



Hazardous Waste (HHW). HHW is any product labeled toxic, poison, combustible, corrosive, flammable, or irritant that requires special disposal. HHW examples include paint (latex and oil-based), pesticides, pool chemicals, batteries, solvents, and explosive items. Chino residents can drop off their HHW on the 2nd and 4th Saturday of each month from 8:00 a.m. to 1:00 p.m. at the City of Chino Public Works Service Center, located at 5050 Schaefer Avenue, Chino, CA 91710.

Safe Sharps Disposal Made Easy

WM makes it easy and safe to dispose of sharps—including needles and lancets—through our convenient pre-paid mail-back program.



To get started, contact WM to request a sharps container. Once the container is full, simply place it in the prepaid mail-back box and give it to your mail carrier—no drop-off required.

Customers receive one free Sharps Mail-Back container each year. Additional containers are available for a \$5.00 co-pay (up to two additional kits per year). Only one sharps kit may be requested at a time.

Disposal of Used Motor Oil

WM offers collection of residentially generated used motor oil (not to exceed two gallons per week). All used motor oil must be placed in a sealed, screw-top container to avoid spills and for easy removal. Place all containers at the curbside alongside your trash cart. Please contact WM at least 48 hours before your regular collection date to schedule.



Holidays

WM observes the following holidays:

New Year's Day | Memorial Day | Independence Day | Labor Day | Thanksgiving Day | Christmas Day

Collection service will be delayed one day following the above holidays. If a holiday falls on a Saturday or Sunday, there will be no delays.

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SB 1383 Cart Monitoring and Enforcement

Starting in July 2026, WM will introduce Smart Truck® technology to help improve service quality by identifying overfilled carts and items that don't belong in recycling or organics carts. During collection, the system captures images of cart contents to help identify potential issues.

If an issue is identified, you'll receive a notification with helpful guidance on how to avoid it in the future. To ensure you receive these notifications, please make sure your contact information and communication preferences are up to date in your [wm.com/mywm](https://www.wm.com/mywm).

Please note that repeated overfilling or contamination may result in fees. The following enforcement measures may apply within a 12-month period, beginning with the date of the first documented incident:

Initial Incidents (1st and 2nd):

- A contaminated cart will be serviced. An overfilled cart will be serviced unless it cannot safely be serviced; if this occurs, the overage will be tagged.
- A notification letter will be mailed to the service address stating that subsequent occurrences may be charged a contamination and/or an overage fee for the third and subsequent occurrences. If a customer's preferred communication method is email, the notification will be sent to the email address on file.
- The letter or email notification will contain photographic documentation of the contaminated and/or overfilled cart.

Subsequent Incidents (3rd and beyond):

- A contaminated cart will be serviced. An overfilled cart will be serviced unless it cannot safely be serviced; if this occurs, the overage will be tagged.
- A notification letter or email will be sent, depending on the customer's preferred communication method. It will contain photographic documentation of the contaminated and/or overfilled cart.
- A contamination fee and/or an overfilled cart fee will be applied.

By placing the right materials in the right cart, you can avoid contamination fees.

Please visit home.wm.com/chino for more information about what items to put in each cart.



Save the Date - All events are for Chino residents only.



Contamination Workshop

Wednesday, May 20, 2026 | 6:30 p.m. - 7:30 p.m.

Chino Police Department Community Center
5450 Guardian Way
Chino, CA 91710



Residential Community Clean-up

Saturday, May 9, 2026 | 8:00 a.m. - 12:00 p.m.

13797 Redwood Street
Chino, CA 91710

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The SB 1383 Cart Monitoring and Enforcement

SB 1383 requires that containers be monitored for contamination and that an enforcement program be in place to help reduce contamination in the recycling and organic collection containers. Keeping recycling and organic waste streams clean will help ensure that the recyclable and organic materials can be properly processed and composted.

Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste
Grass, Plant Material,
Brush & Small Tree Limbs



Food Soiled Paper, Paper Bags,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:
Plastic Bags or Film
Serveware/Utensils
Plastic or Foam Containers
Palm Fronds
Hazardous Waste
Fats, Oils, or Greases
Rocks, Concrete, Dirt or Sod

Place organics materials directly into your organics cart - **To reduce odor, put food waste in a paper bag.**

What Goes in the Recycling Container:



Plastic Bottles, Cups
& Containers



Paper & Paper Cups



Glass Bottles & Containers



Flattened Cardboard
& Paperboard



Food & Beverage Cans



Do Not Include:
Food or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**

What Goes in the Trash Container:



Foam Cups, Containers
& Straws



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Do Not Include:
Food Waste
Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles

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