

City of Corona

2026 Residential Waste and Recycling Service Guide

For this information in Spanish, visit home.wm.com/corona



Dear Corona Residential Customers,

We're proud to be your service provider and remain committed to delivering reliable, courteous curbside service. This guide gives you an overview of your residential services—including waste, recycling, organics, and other collection programs—and supports the City of Corona's efforts to comply with Senate Bill 1383 (SB 1383).

SERVICE INFORMATION

WM Cart Service Overview

As part of your automated pick-up service, WM provides 95-gallon trash, recycling, and organic waste carts. 64-gallon and 35-gallon size options are also available.

Cart Colors & Uses

Trash – Gray cart with black lid.

Recycle – Gray cart with blue lid.

Organic Waste – Gray cart with green lid.



Weekly Collection

Your regular weekly collection day will stay the same.

Sort Your Materials

Please separate items into:

- Trash
- Recycling
- Organics (food + yard waste)

Proper sorting ensures smooth service, improves diversion, and supports compliance with SB 1383.

Proper Cart Placement

Remember to place your carts at least 3 feet apart and 3 feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of each cart toward your house.



Set-Out Guidelines for Weekly Collection

- Place all trash, recycling, and organics inside the proper carts with lids closed.
- No loose items—anything outside the cart will not be collected.
- Set carts out by 6:00 a.m. on your collection day (or the night before).



Additional or Replacement Carts

Need more space? You can request extra trash, recycling, or organics carts for a small fee. Got a cracked or broken cart? You're eligible for a free replacement. Order additional carts or request a replacement at home.wm.com/corona or contact WM directly.

Holidays

WM observes the following holidays.

New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day

If a holiday falls on a weekday, collection shifts by one day for the rest of the week. For example, Thursday service moves to Friday, and Friday to Saturday. No delays for weekend holidays.



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Special Collection Programs for Corona Residents

WM provides Corona residents two separate special collection programs: Bulk Item Collection and Household Battery & Cellphone (Universal Waste) Collection.

Each program has its own guidelines and preparation requirements, but both must be scheduled at least 48 hours before your service day at home.wm.com/corona or by contacting WM directly.

Bulk Item Collection

Residents are eligible for three (3) free bulk item pickups per calendar year. Additional pickups are available for a nominal fee. Each scheduled collection may include up to six (6) bulk items and five (5) e-waste items.

Accepted: Couches, mattresses/box springs (wrapped and taped), refrigerators, washers, dryers, and household electronics.

Not accepted: Car parts, construction debris, hazardous waste (paint, cleaners, chemicals), oversized/heavy items, and tires.

Household Battery & Cellphone (Universal Waste) Collection

Residents may place up to 15 items per week in a clear, sealed, Ziploc bag and set it next to the recycling cart for collection.

Important Guidelines

- Do not place the bag inside the cart.
- Remove all household batteries from devices before placing them in the bag.
- Batteries may not be attached to or installed in any item, except for cell phone.



Accepted Items

- Household batteries: AA, AAA, C, D, 9V.
- Rechargeable: alkaline, nickel, silver, mercury.
- Cell phones.
- Compact fluorescent light bulbs (CFL bulbs only — no fluorescent tubes).

Not Accepted

- Embedded batteries.
- Electric vehicle, e-bike, e-scooter, cart, or other high-capacity batteries.
- Lithium automotive batteries.

Temporary Bin & Roll-Off Service

Temporary 3-yard bins and roll-off service are available for rent to help you dispose of waste from remodeling, landscaping, roofing, or other big projects. For rates and other information, please contact WM.

Household Hazardous Waste

WM cannot collect household hazardous waste (HHW). HHW includes anything labeled toxic, flammable, corrosive, combustible, or irritant—such as paint, pesticides, pool chemicals—rechargeable batteries (Li-ion, Ni-Cd, Ni-MH), lithium (single-use), and button/coin cells (containing mercury or silver), solvents and explosives.

For safe disposal, contact the Riverside County Waste Management Department at (800) 304-2226 or (951) 486-3200, or visit rcwaste.org/hhw for program details and drop-off locations.

Backyard Service for Qualified Customers

WM provides free backyard service for customers with qualifying disabilities—drivers will place your carts at the curb for collection and return them afterward. Residents who don't qualify can still subscribe to backyard service for a monthly fee. To check eligibility or sign up, use your My WM account or contact WM directly.

Used Motor Oil & Filter Pickup

WM provides free weekly pickup of up to 2 gallons of used motor oil and used oil filters.

For safe set-out:

- Place used motor oil in a tight screw-top container.
- Seal oil filters in a plastic bag before setting them out.

Schedule a pickup through your My WM account or contact WM at least 2 business days before your collection day.

Cart Overage Collection

Got extra trash, recycling, or organics?

WM offers three (3) free extra pickups per year, plus bonus pickups from December 26 to January 9.

How to Set Out Extra Material:

- Bag extra items and place them next to the matching cart.
- Make sure bags are secure and easy for the driver to see.
- After three free pickups in 12 months, a fee may apply.

Schedule a Pickup:

Visit home.wm.com/corona and submit your request at least 2 business days before your collection day.

Holiday Tree Collection Program

WM offers free curbside collection and recycling of natural, undecorated holiday trees for two weeks starting December 26 each year. After this period, trees will be collected as a bulk item.

Preparation Guidelines:

- Remove tree stands.
- Cut trees over six (6) feet into smaller sections.
- Flocking (flocked trees cannot be recycled and will be collected as trash).
- Remove all decorations: ornaments, lights, garlands, tinsel, and flocking.



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SB 1383: Mandatory Organic Waste Collection in California

California law requires all residents to separate organic waste. Place food scraps, food-soiled paper,

and yard trimmings in your green lid organics cart. Learn more: calrecycle.ca.gov/organics.

Keeping It Clean

Starting in 2024, California requires all cities—including Corona—to monitor recycling and organics carts for contamination. This helps ensure materials are sorted correctly and can be successfully recycled or composted. WM will also check for overfilled carts to support safe, efficient service and prevent loose materials from spilling onto the street.

What Is Contamination and Overfilling?

- **Contamination:** Placing non-acceptable items in the wrong cart.
- **Overfilling:** When a cart lid cannot fully close due to excess material.
- **Cart Monitoring:** Beginning January 2026, WM will use Smart Truck® Technology to photograph and document cart contents during collection. If contamination or overfilling is detected, you'll receive a notification. Repeat issues within 12 months may lead to further action, such as written notices and fines.



Overage Monitoring

WM uses Smart Truck® Technology to identify overfilled carts. If your cart is overfull or has materials outside the container, here's what to expect:

- **Initial Occurrences:** WM will service the cart if it's safe. If not, excess material will be tagged and left behind.
- **Notifications:** When serviced, you'll receive a notice with a photo and tips to help prevent future overages (sent by mail or email).
- **Repeated Overages:** Overage fees may apply, and WM may recommend additional carts if you consistently need more capacity.



Billing & Payment Options

Residential services are billed monthly by WM. You may pay online through your My WM Account, as a guest at www.wm.com/us/en/mywm/my-payment/verify, or you can pay by phone by calling the WM Customer Care Center.

Connect with WM

Your Community Website: Visit home.wm.com/corona to check pickup schedules (including holidays), review service guidelines, submit requests, and contact us—all in just a few clicks. It's your one-stop hub for staying informed and in control.

My WM: Take control of your services anytime, anywhere. With My WM, you can pay your bill, view pickup schedules, request repairs, and more—all at your fingertips. Visit wm.com/MyWM to get started.

Let's Chat: Visit us at wm.com/support to chat with our virtual assistant or connect with one of our customer service representatives.

Give Us a Call: Contact our WM Customer Care Center at (800) 423-9986. Hours: Monday – Friday, 8 a.m. to 5 p.m.

Contamination, Overage Notifications, and Follow-Up

The following enforcement measures will be implemented within (12) months starting from the date of the first incident:

Initial incidents (1st and 2nd):

- Contaminated or overfilled carts will be serviced.
- Notification letters (or emails if preferred) will be sent with photographic evidence.
- No fees will be assessed.

Subsequent incidents (3rd and beyond):

- Same actions as initial incidents.
- Contamination or overfilled cart fees will be assessed.

Keeping recycling and organic waste streams clean helps to ensure that recyclable and organic materials can be properly processed and composted.

For more information on SB 1383 Cart Monitoring and Enforcement, please visit:

calrecycle.ca.gov/organics/slcp/collection/contamination.



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What Goes in the Organics Container:



Yard Waste



Food Waste



Meat, Fish & Poultry



Produce



Bread, Pasta, Rice, Grains, Coffee Grounds



Dairy



Food Soiled Paper, Coffee Filters & Tea Bags

Do Not Include:

- Bioplastic or Compostable Plastic Bags
- Plastic Bags or Film
- Serveware/Utensils

- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases



What Goes in the Recycling Container:



Paper



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Flattened Cardboard & Paperboard

Do Not Include:

- Food Or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet

- Batteries
- Electronics
- Hazardous Waste
- Yard Waste



What Goes in the Trash Container:



Foam Cups & Containers



Garden Hose



Loose Plastic Bags and Film



Clothing & Textiles



Broken Ceramic Dishes & Pots



Diapers



Pet Waste



Candy, Snack & Food Wrappers

Do Not Include:

- Organics/Recyclables
- Hazardous Waste
- Electronics & CFL Bulbs

- Batteries, Tires or Paint
- Flammable Material



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