

SB 1383 Cart Monitoring and Enforcement

For this information in Spanish and Mandarin, visit home.wm.com/eastvale



SB 1383 Cart Monitoring and Enforcement Begins in February 2026

Starting in February 2026, WM will begin official monitoring and enforcement of contamination regulations and check for overfilled organics, recycling, and trash carts. Here's what you need to know to avoid potential contamination fees and help keep our city sustainable.

Understanding SB 1383

SB 1383 mandates cities and waste haulers across California, including the City of Eastvale, to take steps to reduce greenhouse gases and establish an enforcement program to monitor organics and recycling carts for contamination. This program helps keep organic waste streams clean and ensures the collected material can be processed and composted efficiently.

What is Contamination and Overfilling?

Contamination occurs when non-acceptable materials are placed in the wrong cart. This can damage processing equipment, harm employees, and turn recyclables or organics into trash.

Overfilling happens when a cart contains too many materials, preventing the lid from closing completely. As a result, material falls out when the cart is being emptied.



Why Your Participation Matters

Properly sorting your waste is essential for reducing our environmental impact and promoting a sustainable community in Eastvale. By taking a few extra moments to sort your waste correctly, you contribute to the cleanliness and sustainability of our neighborhood.

SAVE THE DATE!

Contamination Monitoring Workshop for Eastvale Residents

Join us for this informative workshop to learn more about contamination monitoring and how you can help keep our community clean and sustainable!

Hosted by: WM in collaboration with the City of Eastvale
Dates: Wednesday, January 7 2026
Time: 6:00 p.m. – 7:00 p.m.
Location: City of Eastvale Council Chambers,
12363 Limonite Ave., Eastvale, CA 91752

Monitoring for Overages & Contamination

Starting in February 2026, WM will implement Smart Truck® Technology to monitor carts for contamination and overfilling. This technology will photograph and record the contents of your cart during collection. If any issues are detected, you will receive a notification. Please ensure that your contact information is up to date and that your communication preferences are set by logging into your My WM account at wm.com/mywm.

WM will impose cost penalties on residents who overfill or contaminate their carts. The following enforcement measures will be implemented within 12 months from the date of the first incident:

1st and 2nd Incidents:

- A contaminated cart will be serviced. An overfilled cart will be serviced unless it cannot safely be serviced; if this occurs, the overage will be tagged.
- A notification letter will be mailed to the service address stating that subsequent occurrences may be charged a contamination and/or an overage fee for the third and subsequent occurrences. If a customer's preferred communication method is email, the notification will be sent to the email address on file.
- The letter or email notification will contain photographic documentation of the contaminated and/or overfilled cart.

3rd and Subsequent Incidents:

- A contaminated cart will be serviced. An overfilled cart will be serviced unless it cannot safely be serviced; if this occurs, the overage will be tagged.
- A notification letter or email will be sent, depending on the customer's preferred communication method. It will contain photographic documentation of the contaminated and/or overfilled cart.
- A contamination fee and/or an overfilled cart fee will be applied.

By placing the right materials in the right cart, you can avoid contamination fees. Please visit home.wm.com/eastvale for more information about what items to put in each cart.

Avoid Overages with WM's Bulk Item Collection Program

Residents with curbside cart service are eligible for three free bulky item pickups per calendar year. Additional pickups are available for a small fee.

Use this service to prevent overfilled carts and overage fees.

Each pickup may include:

- Up to 6 bulky items (e.g., couches, washers, dryers, refrigerators, electronic waste)
- Or up to 10 bags (32-gallon size)

To schedule a pickup:

- Visit home.wm.com/Eastvale
- Or contact WM directly at least 48 hours before your regular collection day

Place items curbside on the morning of your scheduled collection day.

Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:
Plastic Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

Place organics materials directly into your organics cart - **To reduce odor, put food waste in a paper bag.**

What Goes in the Recycling Container:



Plastic Bottles, Cups
& Containers



Paper & Paper Cups



Glass Bottles & Containers



Flattened Cardboard
& Paperboard



Food & Beverage Cans



Do Not Include:
Food or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture
or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:
Food Waste
Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material