



# GRASS VALLEY RECYCLER



SPRING | 2025

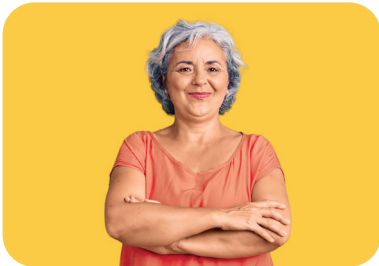
## Food Waste Collection Digest: Updates & Tips

Grass Valley and Nevada County recently introduced curbside food waste collection. As residents and businesses adjust to new rules and work to comply with Senate Bill 1383, we bring you the latest updates in this dedicated issue about the new service.



### Green Cart Delivery

Due to a manufacturing issue, some customers received a 96-gallon green container instead of one that matches the size of their trash cart. WM is working to deliver the correct cart size to impacted customers as soon as it becomes available. If you received the 96-gallon cart and would like to keep it, contact WM at (530) 615-2020 or email [nevadacountyorganics@wm.com](mailto:nevadacountyorganics@wm.com).



### Senior & Low-Income Discount Application

WM offers service discount to eligible seniors and low-income customers in Grass Valley. To apply, please visit [home.wm.com/nevada-county](http://home.wm.com/nevada-county) and scroll down to the 'Helpful Resources' section to download the discount application. Eligible customers will receive 35-gallon carts for trash, recycling, and organic materials at a reduced bundled monthly rate of \$27.52.



### Community Stops

Community stop customers must also comply with SB 1383. They can choose to enroll in curbside food waste collection (depending on space availability), self-haul to the McCourtney Road Transfer Station or other approved facility, or compost at home, although *not all* organics are suitable for home-composting. Contact WM at (510) 615-2020 to check service availability in your neighborhood.



## Why Raw Meat, Poultry, and Fish Should Stay Out of the Green Cart

The quality of the final compost depends on the materials that go into it. Raw meat, poultry, and fish can harbor harmful bacteria like *Listeria*, *Salmonella*, and *E. coli*. When placed in the curbside organics cart (green), the warm and moist conditions inside provide the ideal environment for these bacteria to survive and multiply.

These items would require a completely different composting process to ensure they don't compromise the health and quality of the compost. To prevent contamination, please keep raw meat, poultry, and fish out of your green organics cart. If uncooked, dispose of them in the trash instead.

## 4 Ways to Connect with WM Anytime, Anywhere, on Any Device



### Create Your My WM Account

Setting up a My WM account allows you to conveniently view your service and holiday schedules, manage your account, pay bills, and even set up autopay and paperless billing. Plus, you can request additional services whenever you need them. Visit [wm.com/mywm](http://wm.com/mywm) to get started!

### Get the My WM App

Download the My WM App from Google Play or the Apple App Store for on-the-go convenience! With the app, you can check your service and holiday schedules, manage your account, pay your bills, set up autopay, request services, and so much more.

### Find Instant Online Support

If you have questions or need assistance, visit us at [wm.com/support](http://wm.com/support) to find helpful articles and quick solutions to common questions. You can also click the chat icon at the bottom right of the page to get in touch with one of WM's support agents.

### Give Us a Call

For questions about service, billing, our additional disposal alternatives, contact WM at (530) 274-3090 or email [cssacramento@wm.com](mailto:cssacramento@wm.com). For inquiries about the new food waste collection, call (530) 615-2020 or email [nevadacountyorganics@wm.com](mailto:nevadacountyorganics@wm.com).