

SPECIAL SERVICES

SERVICIOS ESPECIALES

ADDITIONAL INFORMATION

SERVICIOS ADICIONALES



Scan to download application.

DISCOUNT ON GARBAGE RATES AVAILABLE

DESCUENTO EN BASURA TARIFAS DISPONIBLES

A discount on garbage rates for low-income residents is available. To obtain an application or for more information, please call the City's Revenue Division at (510) 583-4600. The application is also available on the City's website at this link: <https://www.hayward-ca.gov/residents/utilities>.

Para obtener esta información en español, por favor llame a la Ciudad de Hayward at (510) 583-4614.



SIDE YARD COLLECTION SERVICE

DESCUENTOS DISPONIBLES EN SERVICIOS DE RECOJO

Side yard service for garbage, organics, and recyclables is available at no additional charge to single-family home residents who are disabled, or 65 years of age or older, and who have no able-bodied adults living in their home. Side yard service is available to all other residents for a fee.

To apply for side yard garbage and organics collection, please call WM at (510) 537-5500. For recycling services, please call Tri-CED at (510) 537-9963.



FREE HOLIDAY TREE PICK UP

RECOJO GRATUITO DE ÁRBOLES DE NAVIDAD

All properties are eligible for free pickup of holiday trees during the first two weeks of January. Only clean trees will be picked up; no flocked trees, stands or decorations. Trees must be cut to less than five feet.

CONTACTS & IMPORTANT NUMBERS

CONTACTOS Y NÚMEROS IMPORTANTES

Garbage, Organics Collection and Bulky Pickup Appointments

Waste Management of Alameda County, Inc.:
(510) 537-5500 • Hayward.wm.com
email: csnorthbay@wm.com

Recycling Collection

Tri-CED Community Recycling:
(510) 537-9963 • www.tri-ced.org



AVOID CONTAMINATION & OVERAGE CHARGES

EVITE LAS TARIFAS DE REBALSAR Y CONTAMINACIÓN

Surcharges will be implemented when contamination and overfilled carts are found (after two warnings). These surcharges help offset costs associated with processing and disposing contaminated materials. Visit hayward.wm.com for the latest service rates.

WM uses WM Smart TruckSM Technology to photograph overfilled carts and contaminants in your curbside carts and will send a notification. See included sorting guide to ensure you are recycling right.

If you regularly have excess materials, call Customer Service at 510-537-5500 to increase your cart size or order Tag-it Tags, an extra trash service sticker you place on your own 32-gallon trash bag, and set out on your service day.



HOUSEHOLD HAZARDOUS WASTE

DESECHOS DOMÉSTICOS PELIGROSOS

Take hazardous items to the Household Hazardous Waste Facility at 2091 West Winton Avenue, Hayward.

Acceptable Items: Fluorescent bulbs, paints, stains, solvents, adhesives, garden and auto chemicals, batteries, electronic waste.

Available to all Alameda County residents who bring their own household hazardous waste. Visit stopwaste.org/hhw or call 800-606-6606 for more details, including Small Business Program information.



DO NOT POUR FATS, OILS, & GREASE DOWN THE DRAIN

NO VIERTA ACEITES, GRASAS U OTROS LÍPIDOS EN EL DRENAJE

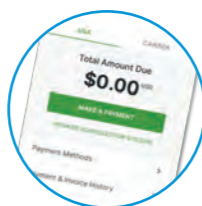
FOG includes: cooking oils, shortening, dairy products, sauces and salad dressings. FOG does not belong down your drain because it can block sewer lines and cause overflows.

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1. Pour cooled FOG into a sturdy paper container like a box or egg carton.
2. Remove remaining FOG by scraping greasy pans and absorbing oil with a paper towel.
3. Dispose of these items in your organics cart.

MANAGE YOUR ACCOUNT ONLINE AT WM.COM

Log into or register a My WM account to pay bills, access pickup and holiday schedules, save a payment method, enroll in autopay or paperless billing, set notification preferences, and more.



172 98th Avenue
Oakland, CA 94603

Return Service Requested



RESIDENTIAL RECYCLING SERVICES GUIDE

GUÍA PARA SERVICIOS DE RECICLAJE



GREEN WASTE / ORGANICS

TRASH / LANDFILL

RECYCLING

CART SET-OUT REGULATIONS

REGLAMENTOS DE COLOCACIÓN DE BOTES

Place carts at least two feet from each other. Carts must be retrieved and placed on private property and out of view from the street no later than midnight on your scheduled collection day (HMC 5-1.15).

Printed with soy-based inks on recycled-content paper

LANDFILL BASURA 垃圾

Surcharges may apply if cart is overfilled.



Snack & Chip Bags,
Candy Wrappers



Plastic Wrap, Bags &
Other Plastic Film



Broken Glass & Dishes



Diapers & Pet Waste



Wires & Hoses



Polystyrene Foam



Drink & Beverage Cartons,
Boxes / Pouches
(Multi-Material Packaging)



Plastic Utensils, Straws,
Cup Lids &
To-Go Containers



Disposable Drink Cups, Plastic Lined/
Coated Plates & To-Go Containers
(With Surface Sheen)



No food or liquids.

State Law SB1383 requires all organics and recyclables to be sorted.



No recyclables



ORGANICS ORGÁNICOS 堆肥

Surcharges may apply if contamination is found.



Food Scraps, Including Egg Shells, Meat & Bones



Food Soiled Paper, Napkins, Paper Towels, Pizza Boxes, Cardboard Egg Cartons,
Non-coated Take-out Containers & Paper Plates (No surface sheen)



Coffee Grounds &
Tea Bags



Yard Waste, Untreated Wood



Untreated Wood,
Shredded Paper



No diapers or pet waste



No recyclables



RECYCLING RECICLAJE 回收

Surcharges may apply if contamination is found.



Clean Paper, Magazines, Newspaper, Cardboard, Junk Mail,
Paper Beverage Cartons (must be empty)



Empty Metal Beverage & Food Cans, Aerosol Cans, Clean Aluminum Pans & Foil



Empty Glass Bottles
& Jars
(Even broken)



Empty Plastic Bottles & Jugs
(Lids should be left on after emptying)



No polystyrene foam
No plastic bags/film



No diapers or pet waste



Have a question about an item you don't see listed here?



Visit the RE:Source guide at resource.StopWaste.org for questions about reuse, repair, recycling and safe disposal options for everything from electronics and clothes to furniture and bicycles.

Visite la guía RE: Source en resource.StopWaste.org si tiene preguntas sobre las opciones de reutilización, reparación, reciclaje y eliminación segura.



Hayward.wm.com
510-537-5500



Keep Plastic Bags Out of Organics / Mantenga las bolsas de plástico fuera de los orgánicos

Empty from a reusable container or place in a paper bag, then dispose in green cart. Plastic bags of any kind (including those labeled compostable) are not accepted. Surcharges may apply.

No se aceptan bolsas de plástico de ningún tipo (incluidas las etiquetadas como compostables).



Hayward.wm.com
510-537-5500



Keep Recyclables Loose / Mantenga sueltos los reciclables

Do not place recyclables in a plastic bag. Empty first then place plastic bag in the trash. Plastic bags of any kind are not accepted. Surcharges may apply.

No coloque materiales reciclables en una bolsa de plástico. Vacíe primero y luego coloque la bolsa de plástico en la basura. No se aceptan bolsas de plástico de ningún tipo.



Tri-CED.org
510-537-9963



SERVICES SERVICIOS

BULKY ITEM REMOVAL RETIRO DE ARTÍCULOS VOLUMINOSOS

WM will remove up to two cubic yards of garbage and other bulky items twice per calendar year (except first two weeks of January) with an appointment (**Single-family homes only**). To set up an appointment call WM at 510-537-5500.

There is no fee to remove the following items:

- 2 cubic-yards of garbage (Fits within a 3ft. high x 3ft. wide x 6ft. long area.);
- 3 pieces of household furniture, including carpet;
- Large recyclable items including:
 - » 3 large appliances/scrap metal; 2 mattresses; 2 e-waste items; and 4 passenger car tires

Place items no more than 6 feet from your curb or edge of pavement if there is no curb. To avoid traffic hazards, do not place items in the street. Please place items curbside no earlier than the day before your appointment to avoid illegally dumped debris.

SELF-HAUL DISPOSAL COUPON AVAILABLE CUPÓN DE AUTO-RECOJO DISPONIBLE

WM provides coupons that waive the fee for disposal of up to two cubic yards of household garbage self-hauled to the Davis Street Transfer Station. A fee will be charged for bulky items. No household hazard waste. To request a coupon, call WM at (510) 537-5500 or pick up from Hayward City Hall, 777 B St, Hayward.

FREE MATTRESS AND BOX SPRING DROP OFF ENTREGA GRATUITA DE COLCHONES Y SOMIERES

Alameda County residents and businesses can bring up to five mattresses or box springs per day to WM's Davis Street facility for free, Monday through Friday from 7 a.m. to 5 p.m., Saturdays from 8 a.m. to 4 p.m. at 2615 Davis Street, San Leandro, CA 94577. A per item fee applies beyond the first five (5) mattresses or box springs. Visit davisstreet.wm.com for other drop off options and rates.

USED HOUSEHOLD BATTERIES, MOTOR OIL & FILTER COLLECTION RECOLECCIÓN DE LAS BATERÍAS GASTADAS Y ACEITE DE MOTOR Y FILTROS USADOS

Put old household batteries in a sealed plastic bag next to the recycle cart. Used motor oil and filters can be recycled curbside if in containers provided by Tri-CED. To order two free jugs and a bag to recycle the filter, call Tri-CED at (510) 537-9963.

NEED MORE ROOM IN YOUR ORGANICS CART? ¿NECESITA MÁS ESPACIO EN SU CUBETA VERDE?

You are able to replace your 64-gallon green cart with a 96-gallon cart at no charge. Call WM at 510-537-5500 to order. **Reemplace su bote verde de 64 galones por uno de 96 galones sin costo adicional (510-537-5500)**

REQUEST A GREEN KITCHEN PAIL AT NO CHARGE (510-537-5500)

SOLICITE UNA CUBETA VERDE PARA COCINA SIN CARGO ALGUNO (510-537-5500)

