



City of Irvine Residential Recycling and Refuse Service Guide

The City of Irvine is proud to provide residents a comprehensive guide of recycling and solid waste services offered by WM of Irvine.

You will find important information in this guide pertaining to your weekly collection services, disposal information for handling waste streams outside of weekly collection, information on recycling and diversion programs offered, special events, and important contact information.

Please keep this guide for reference throughout the year.

Recycle Right and Avoid Contamination

Have you ever heard the phrase, “one bad apple spoils the bunch?” The same is true for recycling, where any item that is not recyclable can potentially spoil an entire batch of otherwise good material.

The new California Senate Bill 1383 requires proper usage of all three containers, requiring no organic waste or recycling in the trash. This means placing the wrong materials in your recycling and food waste container may result in them not being able to be serviced by the correct truck.

Having incorrect items interferes with the integrity of your recycling and may require service from a trash truck instead.

Be sure to follow the “What Goes Where” guide to also ensure you do not contaminate your containers with unacceptable items.

You may download a copy of this guide and recycling flyers from home.wm.com/irvine under the helpful resources section at the bottom of the page.



WM Holidays

**New Year's Day
Memorial Day
4th of July**

**Labor Day
Thanksgiving Day
Christmas Day**



Collection service will be delayed one day following these holidays. If a holiday falls on a Saturday or Sunday, there will be no delays.

How to Use Your Kitchen Food Waste Pail and Organics Container

Starting April 1, 2023, WM will begin to distribute a food waste pail to each single family home to help you start separating your food waste in your own home.



In this pail, you can place your food scraps and minimal amounts of food-soiled paper inside (please refer to the “What Goes Where” section for the complete list of accepted items). Your pail should be emptied directly into your property’s organics collection container. Bring your pail back home and reuse as necessary to recycle indoor food scraps.

Tips and Tricks for Keeping Your Organics Container Clean and Fresh

- You may line your organics container with a piece of food-soiled paper or paper napkin to absorb any liquids and food waste.
- Consider lining your organics container with a layer of green waste before placing your food waste inside.
- Consider buying a charcoal filter for your organics bin to mitigate odors.
- Keep your food scraps in the fridge or freezer and empty it directly into the organics cart on your service day to minimize odors.



WM Customer Service
(949) 642-1191 • cslosangeles@wm.com • home.wm.com/irvine





State-Mandated Cart Color Requirements

California Senate Bill 1383

Per California Senate Bill 1383, all waste collection containers will have consistent color requirements throughout the state by January 1, 2036. The process will occur gradually over time. You may see new cart colors (shown below) throughout your community as your current carts (see next page), reach the end of their useful lives.



New Recycling Cart

Blue Lid



New Food Waste/ Organics Cart

Green Lid



New Trash Cart

Black Lid

Make sure recyclables are loose, clean, and dry before placing in the recycling cart!

Paper

- Newspaper/Paper/Cardboard
- Paper Envelopes
- Junk Mail
- Magazines/Catalogs
- Phone Books
- Paper Bags
- Non-Metallic Wrapping Paper
- Cardboard

Metal and Glass

- Aluminum Cans
- Tin Cans (Canned Vegetables and Soup)
- Steel Cans
- Glass Bottles (Wine, Liquor, Juice)
- Glass Food Jars (Condiments)

Plastics

- Plastic Bottles (Water, Juice, Soda)
- Plastic Jugs (Milk and Juice)
- Plastic Jars (Condiments)
- Plastic Containers/Tubs

Acceptable Items

- Meat, Fish, Poultry
- Dairy Products
- Fruits and Vegetables
- Bread, Pasta, Rice, Grains
- Eggshells
- Plate Scrapings
- Food Soiled Paper/ Paper Napkins (minimal amounts acceptable)
- Grass
- Leaves/Tree Branches
- Shrubs/Brush
- Plants/Weeds
- Garden Trimmings
- Sawdust

Unacceptable Items

- Silverware/Dishware
- Glass, Metal, and Rubber
- Food Packaging Material
- Compostable or Biodegradable Products and Bags
- Animal Waste
- Soil or Rocks

The trash cart is for household waste that cannot be recycled.

Carts must not be overfilled, and lids should be able to close. Material should be loosely packed so the carts will empty easily.

- Polystyrene Foam (Styrofoam Containers and Packaging)
- Non-Recyclable Plastics
- Plastic Utensils
- Wax-Coated Paper Cups
- Pet Waste/Diapers
- Garden Hoses
- Non-Donatable Clothing, Bedding, Textiles

Did you know empty plastic bags and film can tangle equipment at recycling facilities?

They pose safety risks to workers and reduce the chances to recycle the items.

Learn where you can safely recycle plastic bags and film – visit plasticfilmrecycling.org

WM City of Irvine Weekly Collection Services



Residential Trash and Recycling collection is provided once each week.

Automated Cart Services

WM offers three different sizes of wheeled carts – 35 gallons, 65 gallons, or 95 gallons – providing you the option to select the size that best suits your needs.

Separate carts are utilized for trash, recyclables, and organics. Call WM Customer Service if one of your carts is not fitting your needs, is damaged or broken. Please have your current cart size available. Use the wheeled carts supplied by WM for your automated collection services.

WM City of Irvine Webpage

Visit home.wm.com/irvine where residents have unlimited access to City of Irvine resident-specific service information such as available container sizes and set-out instructions, acceptable and non-acceptable items, bulky item collection information, special programs and services, updates on upcoming events, and our holiday schedule.

We also have numerous helpful resources: copies of our service guides, recycling flyers and mailers, Irvine Newsletter, information about state recycling laws, and more!

In addition to calling our call center, residents can also utilize our digital chat to receive assistance from a Customer Service Representative, or even schedule a bulky item pick-up or cart replacement on your own via the Bulk Request Form and Container Repair Form.



Old carts (above) will be replaced over time with new carts.

Senior and Low Income Discount

Qualifying residents are eligible to receive a discount of approximately 10%. To qualify for the Senior Discount, residents must be 65 years of age or older, the head of the household and utilize 35-gallon containers.

To qualify for the Low Income discount, residents must provide proof of enrollment in the California Lifeline telephone program or CARE/FERA program, or submit a copy of utility bill showing a low-income discount.



They must also be the head of household and have their name on the utility bill or low-income program.

To obtain a copy of the Senior/Low-income discount form, please contact WM.

Service and Billing Inquiries

Charges for residential collection services will be billed quarterly in advance by WM. Visit wm.com to create a WM account where customers can make online payments, enroll in autopay or paperless billing, set notification preferences, access and edit account information and more.

To obtain an additional cart, contact WM Customer Service as needed. Additional charges apply.

If you have any questions regarding your trash and recycling services, or if you should experience any problems with your service, please contact WM.





Recycling and Diversion Programs

Bulky Item Collection Services

Residents are provided free bulky item collections four (4) times per calendar year. Bulky items include large, hard-to-handle household items such as furniture, appliances and electronic waste. Up to four (4) items may be collected per time at no charge. Residents may request additional collection for a charge. Bulky item collection is a special service and is collected separately from the automated cart program.



Residents should call WM Customer Service at least 48 hours in advance of their collection day to schedule a pick-up.



Orange County Waste & Recycling Household Hazardous Waste Collection Centers

Irvine residents can dispose of household hazardous waste safely, and for free, at any of these four locations:

Anaheim

1071 N. Blue Gum Street • Anaheim

Irvine

6411 Oak Canyon • Irvine

Huntington Beach

17121 Nichols Street – Gate 6 • Huntington Beach

San Juan Capistrano

32250 La Pata Avenue • San Juan Capistrano

Each location is open Tuesday through Saturday 9:00 am to 3:00 pm, except for during rainy weather or on major holidays.

You can take items such as needles, chemicals, paint, fluorescent light bulbs, propane tanks, full or partially-full aerosol containers, batteries, electronics and other materials. **For the list of acceptable Household Hazardous Waste items, please visit oclandfills.com/hazardous or call (714) 834-4000.**

City of Irvine Mattress Recycling Program

Irvine residents can now bring their mattresses to Prima Deshecha Landfill and Olinda Alpha Landfill to be recycled for free. Acceptable items include most standard mattresses, box springs and futon mattresses. Non-acceptable items include contaminated, wet, twisted or soiled items; sleeping bags or pillows; water beds or air mattresses; and futon frames/bases or furniture parts. Landfill fees will apply if mattresses are brought with other waste for disposal. Visit oclandfills.com or call (714) 834-4000 for more details.

Prima Deshecha Landfill

32250 Avenida La Pata, San Juan Capistrano
Mon thru Sat, 7:00 am to 5:00 pm

Olinda Alpha Landfill

1942 N. Valencia Avenue, Brea
Mon thru Sat, 7:00 am to 4:00 pm

Holiday Tree Recycling

Annually, WM will collect and recycle holiday trees for the first three weeks following December 25th.

To participate, please place trees at the curb on your regular collection day. Trees taller than six feet must be cut in half. Remove all decorations including tinsel, lights, ornaments, and tree stands.



Please note, flocked trees will be collected but cannot be recycled. Plastic or faux trees should be placed in your trash if under six feet in length or scheduled as a bulky item pick-up.

Shred Event

WM is proud to partner with the City of Irvine to sponsor 3 free shredding events for Irvine residents each year!

For dates, locations, and information on what is acceptable, please refer to the Irvine Newsletter or visit www.cityofirvine.org and home.wm.com/irvine.