

City of Irvine

Residential Recycling and Refuse Service Guide



You Make the Difference. We've Made It Easier.

Your everyday choices matter—and now, making a positive impact is even simpler. Recycling at home now includes plastic and paper to-go cups!

Every cup you recycle adds up. Because small steps lead to big change.



Recycling & Organics Tips

Keeping our community clean and sustainable starts with small, everyday actions. Here are some quick tips to help you recycle and compost more effectively at home:

Recycling Tips

- Skip the bag: Please place all recyclables directly into the container, do not bag recyclables.
- Keep it clean: Rinse any dirty containers before placing them in the recycling bin to prevent contamination.
- Know what to recycle: recycle clean and dry plastic bottles, cups and containers, paper and paper cups, glass bottles and containers, flattened cardboard and paperboard, food and beverage cans
- Avoid placing plastic bags, food-soiled items, or Styrofoam in the recycling bin.

Organics Recycling Tips

- Use your green bin: Place food scraps like fruit peels, vegetable trimmings, coffee grounds, and eggshells in your organics bin.
- Include yard waste: Grass clippings, leaves, and small branches are great additions to your green bin.
- Avoid contamination: Only compostable plastic bags are acceptable for food waste in your organics cart, reuse compostable produce bags from the grocery store if possible!

By following these simple steps, you're helping reduce landfill waste, lower greenhouse gas emissions, and support a healthier environment for everyone.

Free Bulk Item Pickup

If getting rid of junk is part of your New Year's resolutions, we're here to help! Residents of Irvine can request up to four (4) free bulk item pickups each year. Each pickup can include up to four (4) large items, such as furniture or appliances, or up to 20 bags of trash or yard waste (each bag must weigh less than 50 pounds).

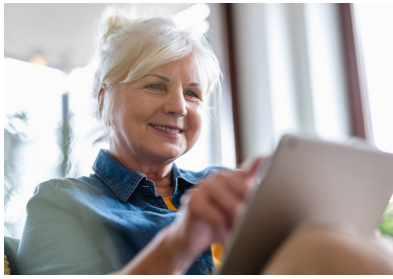
This program also covers electronic waste, including TVs, computers, monitors, and DVDs. Pickups must be scheduled 48 hours before your collection day.



WM Customer Service

cslosangeles@wm.com • home.wm.com/irvine





Senior Citizen Discount

WM and the City of Irvine are pleased to offer discounted rates for qualifying senior residential customers.

How do I qualify for the Senior Citizen Discount?

- Must provide proof of 65 years of age or older
- Must own or rent/lease the home
- Must live in the home full time

To fill out an application, please visit home.wm.com/irvine for the form, or contact our Customer Service.



Free Paper Shredding

WM has proudly partnered with the City of Irvine to sponsor free shredding events for Irvine residents! Disposal of up to five (5) banker-size file boxes (24" wide x 12" high) is permitted. Please

ensure all documents and boxes are free of binders, paper clips, plastic sleeves, and metal butterfly clips. Items not acceptable include wet paper, CDs, credit cards, three-ring binders, wire dividers, newspapers, magazines, and spiral notebooks. For safety reasons, please remain in your vehicle until you are serviced.

No walk-ups will be permitted.

Please visit www.cityofirvine.org for regular updates.

Have Broken or Damaged Carts?

If you have a damaged or broken cart, or if you would like to request a different sized cart, please visit home.wm.com/irvine or contact our Customer Service.

Holiday Tree Recycling

WM will collect and recycle Christmas trees placed curbside on your service day, from December 26, 2025 through January 16, 2026. After the three-week period, you may cut your tree and place the pieces in your green waste cart with the lid completely closed or call to schedule a bulk pick up.



- Trees taller than six (6) feet must be cut in half.
- Please remove all decorations including lights, ornaments, tinsel and tree stands
- Flocked trees will be collected but not recycled.

Holidays

WM observes the following holidays:

New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day

If your service day falls on one of the above holidays, your service will be delayed by one day. If a holiday falls on a Saturday or Sunday, there will be no delays.

Connect With WM

Your Community Website—Everything You Need in One Place

Visit home.wm.com/irvine to check pickup schedules (including holidays), review service guidelines, submit requests, and contact us—all in just a few clicks. It's your one-stop hub for staying informed and in control.



My WM Account

Create your My WM account and take charge of your services anytime, anywhere. With My WM, you can easily view your service and holiday schedules, manage your account, pay bills, and even set up autopay and paperless billing for added convenience. Need extra services? You can request them whenever you need.

Getting started is simple—scan the code, visit wm.com/MyWM or download the My WM App from Google Play or the Apple App Store.

Let's Chat

Questions? Visit wm.com/support to chat with our virtual assistant or connect with a customer service representative who's ready to help.

WM Customer Service

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