# City of La Verne

2024 Residential Trash, Recycling and Organics



WM is proud to provide the City of La Verne and its residents with a comprehensive solid waste program designed to encourage recycling and waste reduction, reduce litter in your neighborhoods, and ensure that waste is disposed of in an environmentally responsible manner.

#### SERVICE INFORMATION



# **Bulky Items & Electronic Waste Collection**

Single-family residential customers may request four (4) free bulky item pickups per calendar year.

# Acceptable Items Include:

- Furniture
- Mattresses (wrapped in plastic)
- Appliances
- Electronic waste
- Lumber (cut into 4-foot pieces and bundled)
- Water heaters
- Air conditioners

# Non-acceptable Items include

- Large items such as car bodies
- Construction and demolition waste
- Tires
- Sharps

- Hazardous household waste such as household cleaners, pool and garden chemicals, paint
- Items too large for one person to handle.

To schedule a pickup, visit www.wm.com/us/en/home/bulk-trash-pickup. Pickups must be scheduled 48 hours in advance of your regular service day to schedule.

# Safely Dispose of Sharps

To request your free container, visit www.wmlamptracker.com and it will be delivered to your home the following week.

Fill the container with used sharps, then mail it back for safe disposal using the pre-paid postage label provided. Make sure to sign the form included in the side pocket of your kit.

# **Household Hazardous Waste Disposal**

You may dispose of your leftover household products that are labeled toxic, poison, corrosive, flammable, combustible, or irritant, at a household hazardous waste collection event. For information about the nearest event visit www.cleanla.com.

# **Used Battery Recycling**

Used household batteries may be dropped off in the battery kiosks at City Hall or the Community Center located at 3660 D Street. Acceptable Household Batteries include: AA, AAA, C, D, NiCad- rechargeable, lithium rechargeable batteries used in computers and cell phones, silver oxide and hearing aid batteries.

# **Billing**

Residential services are billed on your water bill by the City of La Verne. For billing questions, please contact the City of La Verne at (909) 596-8741. For questions regarding the collection service of your trash, recycling and organic waste, please visit home.wm.com/la-verne.

# **Holidays**

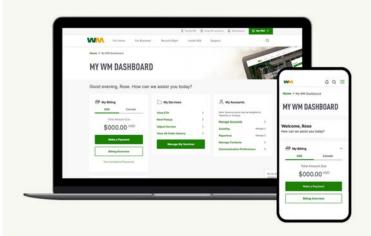
WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.

New Year's Day | Memorial Day | Independence Day Labor Day | Thanksgiving Day | Christmas Day









# Convenient Ways to Pay Your WM Bill

My WM: With My WM, you can manage your account and billing, request services, view pickup schedules, and more. Visit wm.com/mywm to get started.

My WM App: You can make mobile payments with the My WM App. Download it from the Google Play Store (Android) or the Apple App Store (iOS/iPhone).

Local Website: Visit your dedicated website, home.wm.com/la-verne, to pay your bill, view up-to-date service information or connect with WM Support.

# **Statewide Mandatory Recycling**

In accordance with statewide Senate Bill 1383 (SB 1383), WM has launched an organics recycling program in partnership with the City of La Verne. All food scraps, food-soiled paper, and yard trimmings must go in your green organics cart. All traditional recyclables like paper, plastic and cardboard must go in your blue recycle cart.

The green organics and the blue recycling cart will be collected on your regularly scheduled service day.

- . Do not bag your recyclables or place your organics in plastic bags. Instead, put recyclables directly into your cart and store your organics in paper bags, cardboard boxes, and/or newspapers.
- Do not place compostable cups, plates, and utensils in your recycling or organics carts.

# What Goes in the Organics Container:



Food Soiled Paper,

Paper Towels, Napkins,

Coffee Filters

Yard Waste



**Produce** 



Dairy



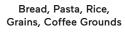




Shredded Paper



Meat, Fish & Poultry







#### Do Not Include:

Serveware/Utensils, Plastic Containers, Foam Containers, Hazardous Waste, Fats, Oils, or Greases, Diapers or Pet Waste

# What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard & Paperboard

# M

# Do Not Include:

Food or Liquids, Plastic Bags or Film, Foam Containers, Clothing, Furniture or Carpet, Batteries, Electronics, Hazardous Waste, Yard Waste







# SB 1383 Contamination Monitoring and Enforcement

Senate Bill 1383 (SB 1383) requires waste haulers to monitor recycling and organic carts for contamination and establish and implement an enforcement program.

#### What is Contamination?

Contamination occurs when you place the wrong material in the wrong cart.

#### **Contamination Monitoring**

We will monitor contamination using WM's Smart Truck® Technology. This technology helps meet SB 1383 requirements by taking photos and recording the waste in the cart as it's collected.

# **Cart Overages and Monitoring**

WM's Smart Truck® Technology will also monitor for cart overages. An overage occurs when material is outside your cart, or the lid does not close completely.

# Contamination and Overages Occurrences within a Calendar Year

# First & Second Incidents

- Contaminated/Overfilled Carts will be serviced.
- Letter mailed to service address that contains photographic documentation of the contaminated/ overfilled cart and states subsequent incidents may be fined.

# Third & Subsequent Incidents

- Contaminated/Overfilled Carts will be serviced.
- Letter will contain photographic documentation of the contaminated/overfilled cart.
- Contamination/Overfilled cart fee will be applied.





# Easy Tips to Prevent Food Waste At Home



- Keep the fridge at 40° F or below to prevent spoiling.
- Keep fruits & veggies separate. Fruits release ethylene which causes veggies to spoil. Wash only when ready to use.
- Colder air sinks to the bottom of your fridge. Store meat, poultry & fish near the bottom. Side doors are the warmest part of the fridge.
- Freezing pushes the pause button to extend the storage life of many foods.
- Pack veggies loosely allowing air access. The closer they are, the quicker they spoil.
- Don't mix leafy greens with root veggies. They'll last longer when stored in different drawers.
- Shop your refrigerator first.
   Cook and eat the food you have. Use ripe bananas in bread or peel and freeze for smoothies.
- Plan your menu before shopping. Make a list and only buy what you need.
- Avoid buying perishable food in bulk unless you are committed to quickly eating or sharing it.
- Revive your veggies with a 10-minute ice water soak.
   This works for green beans, carrots, broccoli, celery, asparagus and lettuce/leafy
- Use the edible parts of food you normally do not eat.
   For example, turn stale bread into croutons, use carrot tops or parsley in pesto and turn soon-to-be discarded veggies into soup.





greens.

