

City of Lancaster

Business and Multifamily Waste and Recycling Service Guide



Proud to Service Lancaster

WM and the City of Lancaster are proud to present you with this updated service guide to your trash, recycling, and organic waste collection services. Services and rates are effective July 1, 2025.

Service Overview

Businesses and multifamily properties must subscribe to recycling, organic waste and trash collection services unless issued a waiver by the City of Lancaster as noted below.

Container Color Transition

State Senate Bill (SB) 1383 requires that collection container be uniform colors across the state by 2036. In the City of Lancaster, carts and bins will be gradually transitioning to the new color scheme-recycling containers will have a blue lid or body, organic waste carts will have a green lid and trash containers will have a black lid or body. We will make these changes gradually to minimize disruption to your service. Make sure you check the lid or label for instructions on how to use the container correctly and avoid contamination.

Recycling Collection

In accordance with State Senate Bill (SB) 1383, California's Short-Lived Climate Pollutants Reduction law, businesses and multifamily properties must participate in a recycling program by subscribing to recycling services, self hauling recyclables to an approved facility or receiving a waiver from the City of Lancaster.

To assist businesses and multifamily properties in complying with SB 1383, WM is proud to offer commercial recycling services for Lancaster businesses and multifamily complexes at a reduced rate to trash service. Containers are available in a variety of sizes, including 96-gallon carts and 1.5, 3 and 6 cubic yard dumpsters. To get started, contact Customer Service to schedule a site visit with a Recycling Coordinator.



Organic Waste Collection

Also, in accordance with State Senate Bill 1383, California's Short-Lived Climate Pollutants Reduction law, businesses and multifamily properties must participate in a program to recycle their organic waste (food, food-soiled paper and green waste) by subscribing to organic waste recycling service, self-hauling organic waste to an approved facility or receiving a waiver from the City of Lancaster.

To assist businesses and multifamily properties in complying with SB 1383, WM is proud to offer organic waste recycling services to meet your needs. To get started, contact Customer Service to schedule a site visit with a Recycling Coordinator.



Trash Collection

Regardless of the size of your business or multifamily property, we can create a customized collection program that meets your needs and protects the environment. Trash containers are available in a variety of sizes, including 96-gallon carts and 1.5, 3 and 6 cubic yard dumpsters. Roll-off containers and compactor services are also available.



City of Lancaster - Commercial Generator Waiver Program

State regulations allow the City of Lancaster to grant participation waivers to qualifying businesses and multifamily properties for lack of generation or physical space constraints. For more information or to apply contact the City of Lancaster at lanaster@go2zero.net.



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Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

Why SB 1383?

SB 1383 aims to slow climate change by diverting organic materials from landfills, recovering 20% of edible food, and redirecting it to food-insecure Californians. Disposing of organic waste rather than composting it creates 20% of California's methane emissions. Methane is a climate super pollutant and is 84 times more potent than carbon dioxide*. (*CalRecycle, <https://calrecycle.ca.gov/organics/slcip>)

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds

Place organics materials directly into your organics cart - **To reduce odor, put food waste in a paper bag.**



Do Not Include:

- Plastic or Compostable Bags
- Plastic Film
- Serveware/Utensils
- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases
- Batteries

What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard &
Paperboard



Food & Beverage
Cartons

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**



Do Not Include:

- Food Or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet
- Batteries
- Electronics
- Hazardous Waste
- Yard Waste

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic Dishes
& Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

- Organics/Recyclables
- Hazardous Waste
- Electronics
- Aerosol Cans
- Batteries, Tires or Paint
- Flammable Material



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Holiday Schedule

Waste collection does not occur on the following holidays:

New Year’s Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Account Management

Stay in the Know with My WM

My WM allows you to manage your WM services with ease. View pickup schedules and ETAs, make payments, request services and receive important service reminders much more. Visit wm.com/mywm to get started.

Invoices and Payments

WM commercial customers are invoiced for services on a monthly basis. Payments can be made via the web or mobile app, by mail, in-person via a drop box or over the phone:

- **Website | Mobile App:** business.wm.com/Lancaster or My WM mobile app
- **Mail:** WM, P.O. Box 541065, Los Angeles, CA 90054
- **Drop-off:** 1150 W. City Ranch Rd., Monday-Friday, 8 a.m. to 5 p.m.
- **Phone:** (661) 947-7197

Monthly Commercial Service Rates

Service rates* are effective July 1, 2025 through June 30, 2026

Trash Service Rates	Pickups per Week					
	1	2	3	4	5	6
96-Gallon Cart	\$55.80					
1.5 Cubic Yard Bin	\$136.88	\$244.82	\$338.49	\$392.48		
3 Cubic Yard Bin	\$226.84	\$360.12	\$547.25	\$702.14	\$730.88	\$802.92
6 Cubic Yard Bin	\$356.47	\$601.27	\$788.51	\$1,051.35	\$1,170.18	\$1,317.73

Recycling Service Rates	Pickups per Week					
	1	2	3	4	5	6
64-Gallon Cart	Included					
1.5 Cubic Yard Bin	\$53.15	\$95.04	\$131.40	\$152.37		
3 Cubic Yard Bin	\$88.71	\$139.80	\$212.44	\$272.60	\$283.70	\$311.70
6 Cubic Yard Bin	\$138.39	\$233.42	\$306.11	\$408.15	\$454.28	\$511.56

Organic Waste Service Rates	Pickups per Week		
	1	2	3
64-Gallon Cart	Included	\$55.80	\$111.59
Additional Cart	\$55.80	\$111.60	\$167.40

* Listed rates are for the most common services. For a complete list of rates, visit business.wm.com/Lancaster
** Does not include AB 939 Integrated Waste Management Regulatory Fees
† One (1) 64-gallon recycle cart and one (1) 64-gallon organics cart is included at no charge with trash service

Tier One & Tier Two Edible Food Generators

Tier One & Tier Two edible food generators are required to recover a maximum amount of edible food that would otherwise be disposed of; arrange food recovery through a contract or written agreement with food recovery organizations or services, and maintain food donation records.

Tier 1 - Effective January 1, 2022

- Food Distributors
- Food Service Providers
- Grocery Stores and Supermarkets (10,000 square feet or greater)
- Wholesale Food Vendors

Tier 2 - Effective January 1, 2024

- Healthcare Facilities with an on-site food facility and 100 or more beds.
- Hotels (with at least 200 rooms and an on-site food facility)
- Large Venues/Events (including, shopping centers/malls) and events with 2,000+ daily visitors
- Local education agencies with an on-site food facility
- Restaurants (5,000 square feet or greater or seating more than 250)

For information on edible food recovery organizations in the community please visit business.wm.com/Lancaster.

