

City of Mission Viejo

Winter 2025-26 Newsletter



Organics Recycling Video

Please take a moment to watch the City's Organics Recycling Video made specifically for Mission Viejo residents! Scan the QR code or visit bit.ly/MVOrganics



Free Shredding Event for Mission Viejo Residents!

WM is proud to partner with the City of Mission Viejo to offer free shredding events for local residents and business owners! Safely dispose of up to five (5) banker-size boxes of paper records with on-site shredding.

To ensure a smooth experience, please remove all binders, paper clips, plastic sleeves, and metal butterfly clips from your documents. Please note that the following items cannot be accepted: CDs, credit cards, three-ring binders, wire dividers, newspapers, magazines, and spiral notebooks.

For safety reasons, please remain in your vehicle until serviced.

Event Details

Date: Saturday, March 21, 2026

Location: City Hall Parking Lot – 200 Civic Center, Mission Viejo

Time: 9:00–11:00 a.m. (or until trucks reach capacity)

Residential Smart Truck® Program Has Launched

In response to California's Senate Bill 1383 (SB 1383), the WM Smart Truck® program has officially launched in your neighborhood! SB 1383 is a statewide initiative to reduce climate pollution by cutting methane emissions from landfills. Methane is a potent greenhouse gas released when organic waste—like food scraps, yard trimmings, and paper products—breaks down in landfills.

To support this effort, the Smart Truck® program helps monitor recycling and organics containers for contamination. When contamination is found, residents will receive two courtesy notices with helpful tips to improve sorting. After that, contamination fees may apply for repeated issues.

This program is part of a larger effort by the City and WM to meet California's recycling goals and provide education on proper waste sorting. By separating organic waste into your green cart, you're helping improve air quality, fight climate change, and build a cleaner, more sustainable California.

Thank you for doing your part!

For more information, please visit wm.com/smarttruck.

WM Customer Service

Chat: wm.com/support | **Visit:** home.wm.com/mission-viejo

You Make the Difference. We've Made It Easier.

Your everyday choices matter—and now, making a positive impact is even simpler. Recycling at home now includes plastic and paper to-go cups!



Every cup you recycle adds up. Because small steps lead to big change.

Free Household Hazardous Waste Drop-Off Event

WM and the City of Mission Viejo are partnering to host a free, drive-thru Household Hazardous Waste (HHW) Collection Event exclusively for Mission Viejo residents. This event provides a safe and convenient way to dispose of hazardous materials—anything flammable, corrosive, reactive, or toxic—that should never go in your regular trash.

What Can You Bring?

- Pool chemicals
- Household cleaners (bleach, tile remover, drain cleaner)
- Garden chemicals
- Paint products and thinners
- Fluorescent light bulbs and tubes
- Electronic items
- Automotive waste (motor oil, brake fluid, car batteries, gasoline, cleaners)
- Fire extinguishers
- Smoke detectors

Unacceptable Items Include:

- Sharps (needles)
- Ammunition
- Appliances larger than microwaves
- Asbestos
- Construction materials
- Leaking containers
- Pressurized cylinders
- Tires
- Trash
- Explosives
- Liquid mercury
- Radioactive or biomedical waste
- Unidentified materials

Please bring valid identification to confirm your residency and remain in your vehicle during the event. Regrettably, we cannot accept business waste or walk-up participants. Each car may dispose of 125 pounds or 15 gallons of HHW, with individual containers not exceeding 5 gallons.

Event Details

Date: Saturday, March 28, 2026

Location: Mission Viejo City Hall Parking Lot, 200 Civic Center

Time: 8:00 a.m. – 11:00 a.m.

Let's keep our homes and environment safe—thank you for disposing responsibly!





Free Bulk Item Pickup

If getting rid of junk is part of your New Year's resolutions, we're here to help! Residents of Mission Viejo can request up to three (3) free bulk item pickups each year. Each pickup can include up to five (5) large items, such as furniture or appliances, or up to 20 bags of trash or yard waste (each bag must weigh less than 50 pounds).

This program also covers electronic waste, including TVs, computers, monitors, and DVDs. Pickups must be scheduled 48 hours before your collection day. Visit home.wm.com/mission-viejo to schedule your pickup.

Senior Citizen Discount

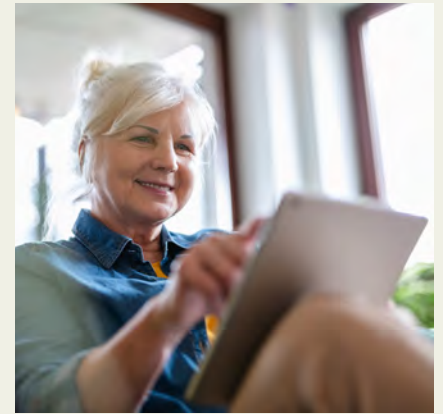
WM and the City of Mission Viejo are pleased to offer discounted service rates for qualifying senior residential customers.

How to qualify:

- Must be 62 years of age or older (proof required)
- Must own or rent/lease the home
- Must be responsible for paying the waste bill

This program is designed to support our senior residents with affordable and reliable service. If you meet the criteria, we encourage you to apply!

Please visit home.wm.com/mission-viejo to download the form.



Holidays

WM observes the following holidays:

**New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day**

If a holiday falls on a weekday, collections for the rest of the week will be pushed back a day. For example, for a Thursday holiday, service would be on Friday, and Friday service would be Saturday. For holidays on Saturday or Sunday, there are no delays.

Find Your Service Day

Residents, you can search by your home address to find your specific service day at home.wm.com/mission-viejo.



Visit Your Mission Viejo Community Webpage

We invite you to visit home.wm.com/mission-viejo for detailed service information—including container sizes, placement guidelines, accepted materials, bulky item collection, special programs, events, and holiday schedules.

You'll also find helpful resources such as the Senior Discount application, service guides, composting tutorials, recycling law information, and more.

My WM Account

Create your My WM account today. It's a simple way to view your service and holiday schedule, request services, pay bills, and set up autopay and paperless billing. Just visit wm.com/MyWM to get started.

You can also download the My WM App from the Google Play Store or the Apple App Store.

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