

Welcome to the City of Moreno Valley

Residential Waste and Recycling Service Guide



Trash

Burgundy Cart
No household hazardous waste.



Recycle

Gray Cart
Please see reverse for list of acceptable recyclables.



Organic Waste

Green Cart
Food scraps & yard waste.

As part of your automated pick-up service, WM provides 96-gallon trash, recycling, and organic waste carts.

Cart Service Reminders

1. Place all waste in the appropriate container and close the lid.
2. All trash, recyclables, and organic waste outside the cart will not be collected.
3. Place your carts at the curb by 6:00 am on collection day. Emptied carts must be removed from curbside by 6:00 pm on the same day.
4. Roll carts into the street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.

Note: Additional trash, recycling, and organic waste carts are available for a nominal rate. Contact WM at **(800) 423-9986** for more information. Residents with a cracked or broken trash, recycling, or organic waste cart are eligible for a free replacement.

Billing

Residential services are billed quarterly, in advance, by WM. Discounted rates for seniors are available. For billing and service questions, please contact WM at **(800) 423-9986**. For your convenience, you may pay your invoice online by visiting wm.com/myaccount.

Free Dump Days

WM will host four Free Dump days per year at the transfer station, one every quarter. Customers will receive notification of the scheduled dates prior to the event.

Bulky Item Collection

Moreno Valley customers receive free weekly curbside Bulky Item collection (by appointment). Please contact Waste Management customer service **(800) 423-9986** no later than 48



hours before your regular collection date to schedule. Bulky items include: couches, washers, dryers, and refrigerators. Bulky items do not include large items such as car bodies or construction and demolition waste, hazardous waste, or any other items that cannot be handled by one person.

Disposal of Electronic Waste

Electronic Waste can be collected for a fee. Advance notice is required. Please contact WM customer service at **(800) 423-9986** at least 24 hours in advance of your regular collection date to schedule.



Customer Service
(800) 423-9986 home.wm.com/moreno-valley

WM Holidays

WM observes the following holidays:

New Year's Day
Memorial Day
4th of July

Labor Day
Thanksgiving Day
Christmas Day

Collection service will be delayed one day following these holidays. If a holiday falls on a Saturday or Sunday, there will be no delays.

Extra Trash and Yard Waste

Residents may place up to 15 additional bags of trash or yard waste curbside three times per year. Advance notice is required. Please contact WM customer service **(800) 423-9986** at least 24 hours in advance of your regular collection date to schedule.



Christmas Tree Recycling

WM will collect and recycle Christmas trees starting on December 26, for two (2) consecutive weeks at no additional charge.

- Trees longer than six (6) feet must be cut in half.
- Please remove all decorations including tinsel, lights, ornaments, and tree stands.
- Flocked trees will be collected by the trash truck but cannot be recycled.



Household Hazardous Waste

Household Hazardous Waste cannot be collected by WM. For more information regarding the proper disposal of household hazardous waste, please call the Riverside County Environmental Health Department at **(800) 304-2226**.



What Goes in the Green Lid Organics Cart



**PLACE ORGANIC MATERIALS
DIRECTLY INTO
YOUR GREEN LID ORGANICS CART.**

**DO NOT BAG
YOUR ORGANIC MATERIALS.**

What Goes in the Blue Lid Recycling Cart



**PLACE RECYCLABLES DIRECTLY INTO
YOUR BLUE LID RECYCLING CART.**

**DO NOT BAG
YOUR RECYCLABLES.**

What Goes in the Black Lid Trash Cart



**PLACE TRASH,
BAGGED OR UNBAGGED,
INTO YOUR BLACK LID TRASH CART.**

- DO NOT INCLUDE**
- PLASTIC CONTAINERS
 - BATTERIES, TIRES, PAINT
 - FLAMMABLE MATERIAL
 - HAZARDOUS WASTE

As a result of cart attrition, you will be receiving the New Residential Cart configuration shown here.