

# City of Moreno Valley

## 2026 Residential Waste and Recycling Service Guide



### Proud to Service Moreno Valley

WM and the City of Moreno Valley are proud to present you with this updated service guide to your recycling, organic waste and trash collection services to comply with California State Senate Bill (SB) 1383.

### Residential Cart Service

Standard residential service includes one 96-gallon recycling cart, one 96-gallon organic waste (formerly green waste) cart, and one 96-gallon trash collection services. Make sure you check the lid or label for instructions on how to use the container correctly and avoid contamination.

### Additional Carts

Residents can request additional carts for a monthly charge. 95 gallon, 64 gallon and 35 gallon are available.

### Cart Service Reminders

1. Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body. Trash, organics, and recyclables left outside the carts will not be collected.
2. Place your carts at the curb by 6 a.m. on collection day. Emptied carts should be removed from curbside following service.
3. Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.

### Holiday Schedule

Waste collection does not occur on the following holidays:

**New Year's Day | Memorial Day | Independence Day  
Labor Day | Thanksgiving Day | Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

### Account Management, Discounts and Special Services

#### Invoices and Payments

Residential customers are billed monthly by WM. For convenience, you may pay your invoice by signing up at [wm.com/myaccount](http://wm.com/myaccount) or you can pay over the phone for a small fee. For updates and further information, please visit: [home.wm.com/Moreno-Valley](http://home.wm.com/Moreno-Valley)

#### Tax Roll Process

This is to remind residential and multifamily tenants, as well as, property owners, that any unresolved collection account delinquencies for the year will be placed on the upcoming tax roll and associated with the property at which the service is provided.

Collection of trash, organic and recyclable material at residential and multifamily locations is a critical service that is necessary to protect the well-being of the public and the environment, thus making it a mandatory service in the City. For these reasons, WM is not permitted to abandon mandatory collection services, however; has been afforded the ability to recover costs through the collection of charges and fees through placement on the tax roll.

**[home.wm.com/Moreno-Valley](http://home.wm.com/Moreno-Valley)**



## Additional Services

### Bulky Item Collection

Each resident is entitled to one (1) item per week or up to four (4) items per month. Additional pickups or additional items can be collected for a fee. You can schedule a bulky item pickup at [home.wm.com/Moreno-Valley](http://home.wm.com/Moreno-Valley). Collection must be scheduled 48 hours in advance of your regular service day.



- **Acceptable Bulky Items** — furniture (chair, mattress, sofa), appliances (dishwasher, microwave), electronic waste (TVs, computers, DVD players), tree branches and scrap wood.
- **Unacceptable Bulky Items** — household hazardous waste (such as paint, and batteries), spas, pianos, camper shells, items requiring more than two persons to safely handle.

### Holiday Tree Collection/Cardboard Recycling

Moreno Valley customers can recycle real, unflocked trees and wreaths during the two-week period beginning December 26th at no additional charge. Just place them at the curb on your service day. Trees longer than five (5) feet must be cut in half. Please remove all decorations including tinsel, lights, ornaments, and tree stands. Cardboard that is not able to fit in the recycle cart can also be collected during this two-week period if it is flattened and bundled and place at the curb with the carts.

### Used Motor Oil

WM offers free pickup of residentially generated used motor oil (a maximum of two (2) gallons per month is accepted). Please contact WM at least 24 hours in advance of your regular collection date to schedule.



### Extra Waste

You may place up to five (5) additional clear bags or bundles containing trash, organics, recyclables or yard waste—for collection on your regular service day. This option is available up to three (3) times per calendar year. Advance notice is required. Please contact WM at least 24 hours in advance of your regular collection date to schedule.

### Backyard Service for Disabled Customers

WM offers a valet service at no charge for qualified disabled customers with a single-family residence. To request this service, contact WM.

### Temporary Bin & Roll-Off Service

Large Bins are available for rent to help you dispose of waste from home remodeling, major landscaping, roofing, or other big household projects. For Rates and other information, please call visit [wm.com/us/en/dumpster-rental](http://wm.com/us/en/dumpster-rental).

### Household Hazardous Waste

Household hazardous waste cannot be collected by WM. For more information on collection locations and how to safely dispose of these items, please call the Riverside County Waste Management Department



at (800) 304-2226 or (951) 486-3200, or you can visit them on the web at [www.rcwaste.org/hhw](http://www.rcwaste.org/hhw). Household hazardous waste includes used oil filters, paint, antifreeze, batteries, propane tanks, pesticides, household cleaners, pool chemicals, health care products and fluorescent bulbs.

### Free Dump Days

WM will host four (4) Free Dump Days per year at the transfer station, one every quarter.



### Construction & Demolition Services

WM can tailor recycling and trash programs to meet the needs of local developers and do-it-yourselfers with roll-off bins and dumpsters for construction and demolition projects. For service options and pricing, please contact WM Builders Direct Desk at (866) 445-8296.

## SB 1383: What is it?

The California State Legislature passed Senate Bill 1383 (SB 1383), which requires cities to reduce organic waste disposal by 75% by 2025. Effective January 1, 2022, all California businesses, multifamily complexes, and residences are required to sort food scraps and yard debris from trash and recycling into an organics cart.

### Container Color Transition

California State Senate Bill (SB) 1383 requires collection containers to be uniform in color across the state by 2036. In the City of Moreno Valley, carts will be gradually transitioned to the new color scheme—recycling containers will have a blue lid, organic waste carts will have a green lid, and trash containers will have a black lid. We will make these changes gradually to minimize disruption to your service.

#### Recycling



Your gray cart [Old] or dark gray cart with a blue lid [New] is for recycling collection.

#### Organic Waste



Your green cart [Old] or dark gray cart with a green lid will be for organic waste collection.

#### Trash



Your burgundy cart [Old], or dark gray cart with a black lid [New] is for trash collection.

## SB 1383 Cart Monitoring and Enforcement

The State adopted SB 1383 regulations requiring waste hauler to enact an enforcement program that monitors recycling carts for contamination. This program will assist to reduce contaminants, keeping organic waste streams clean, ensuring the organic material collected can be processed and composted.

Contamination happens when you place the wrong material in the wrong cart. Contaminants can damage processing equipment, harm employees, and turn other recyclables and organics into trash. Only place accepted materials in your recycling and organics carts so they can be made into new products.

Monitoring with WM Smart Truck® Technology will help comply with the SB 1383 requirements by photographing and recording the waste in the cart as it is being collected. If the Smart Truck finds an issue with your cart due to contamination or an overfilled, the following will take place.

### Occurrences within a Calendar Year

#### 1st and 2nd Incident

- Contaminated/Overfilled cart will be serviced
- Letter will be mailed to service address informing that the subsequent incidents may be charged a contamination/overfilled fee

#### 3rd and Subsequent Incidents

- Contaminated/Overfilled cart will be serviced and may be charged a contamination/overfilled fee
- Letter will contain photographic documentation of contaminated/overfilled cart

*WM will be working in partnership with the City of Moreno Valley to help you and the city achieve best recycling practices.*

*You will be receiving additional information on how to avoid these contaminants and recycle better.*



# Organics | Recycling | Trash

## Right Materials - Right Container - Know Which Container to Use

### What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,  
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,  
Grains, Coffee Grounds  
& Food Soiled Paper

Place organics materials directly into your organics cart -

To reduce odor, put food waste in a paper bag.



#### Do Not Include:

**Plastic Bags or Film**

Serveware/Utensils

Plastic Containers

Foam Containers

Hazardous Waste

Fats, Oils, or Greases

### What Goes in the Recycling Container:



Plastic Bottles, Cups  
& Containers



Paper & Paper Cups



Glass Bottles & Containers



#### Do Not Include:

Food Or Liquids

**Plastic Bags or Film**

Foam Containers

Clothing, Furniture or Carpet

Batteries

Electronics

Hazardous Waste

Yard Waste



Flattened Cardboard  
& Paperboard



Food & Beverage Cans

### What Goes in the Trash Container:



Foam Cups &  
Containers



Garden  
Hose



Broken Ceramic  
Dishes & Pots



Candy, Snack &  
Food Wrappers



#### Do Not Include:

Organics/Recyclables

Hazardous Waste

Electronics & CFL Bulbs

Batteries, Tires or Paint

Flammable Material



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles