





### **Oceanside Residents**

This guide is intended to provide you with important information on waste and recycling services, and other recycling and diversion programs available in Oceanside. Take advantage of all the services and programs in this guide to help you manage waste from your household and keep Oceanside beautiful.

### **Your Organics Get a Second Life!**

The City of Oceanside, in collaboration with WM, is on a mission to achieve zero waste. We're excited to announce an enhancement to your weekly waste and recycling collection service. You have the power to make a positive impact by including food scraps and food-soiled paper in your green cart, now referred to as organics.





## **Residential Curbside Services**

#### **Standard weekly service includes:**

- One 35-gallon landfill cart
- Up to two organics carts
- Up to three recycling carts



#### **Set Out Time**

Put carts out between:



service dav

Carts must be off the street or curb line by 11 p.m. after being serviced.

Larger sized landfill carts are available for an additional fee. If you have questions about service rates or would like to request an initial cart exchange, contact WM at (760) 439-2824.

Putting organics in your **green cart** helps the environment and can reduce your monthly waste bill. With less going in your landfill cart, you can opt for a smaller size and save money! Recycling, organics and landfill carts are available in three sizes: 96, 64 and 35 gallons.

## **Set Out Made Easy**

Carts must have a minimum 2-foot clearance of any obstacles including parked cars, mailboxes and other carts. Make sure carts are clear from trees or other overhead obstructions. Carts must be under the maximum weight found on the cart lids.



#### **Think Outside the Cart**



Cellphones and used household batteries can be collected when placed in a sealed clear storage bag and set on top of your recycling cart.





Cardboard boxes no larger than 2' x 3' that don't fit in the recycling cart can be flattened, bundled, tied together and placed next to the recycling cart.



Five large items including electronic waste can be picked up at the curb five times per year at no charge. Residents must call at least 24 hours or 1 business day in advance of their service day to schedule collection. Call WM at (760) 439-2824 for more information or to schedule a pick-up.

**ONE** Planet, **TAKE** Action.













#### **What Goes in the Green Cart?**

WM expanded its service to collect food scraps and food-soiled paper along with your green waste. These materials are to be placed in your green cart, now referred to as organics, and will be collected on your regularly scheduled service day.



<sup>\*</sup> Clear and translucent plastic bags/liners and compostable plastic bags are allowed.

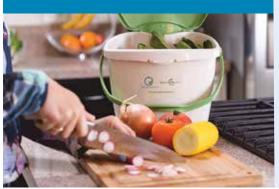
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## **Tips to Keep Your Organics Cart Clean**

- Layer food scraps between layers of green waste.
- Set the cart out each collection day, even if not full.
- Sprinkle baking soda on top of your organics layer to minimize odors.
- Keep discarded food scraps in your fridge or freezer all week long then transfer to your organics cart before your collection day.



## **Free Kitchen Pail**



WM provides a free kitchen pail for residents to put on your kitchen counter and place food scraps in prior to transferring to the organics cart. Contact WM to request a free kitchen pail.

Use a liner (such as a paper towel, paper bag or scrap paper) or a clear, translucent or compostable plastic bag to help absorb moisture and contain food scraps.

## **Your Organics Turn into FREE Compost and Mulch**

Mixing food scraps and food-soiled paper with green waste creates nutrient-rich compost and mulch, which is offered to Oceanside residents for FREE!



and green waste into

the organics cart.





Organics are picked up each week, brought to the El Corazon Compost Facility, and processed into mulch and compost.



Mulch and compost are available for **FREE** to Oceanside residents.

## **Pick Up Your Free Compost and Mulch**

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#### **El Corazon Compost Facility**

3210 Oceanside Blvd. Visit agriserviceinc.com or call (760) 439-9920 for open hours and information. Scan for more info and FAQ's about compost and mulch

















# WHERE Does It GO?



## **ORGANICS**



**Organics** 



- Fruits, veggies
- Meat, bones
- Food-soiled paper (napkins, cups, bags, pizza boxes)
- · Cheese, egg shells
- Bread, rice, pasta
- Lawn clippings
- Leaves, weeds
- Tree branches. shrubs
- Garden trimmings
- Sawdust
- Wood (untreated, unpainted)

## **LANDFILL**









- Diapers
- Pet waste
- Film plastic (sandwich baggies, plastic wrap)
- Candy wrappers
- Soiled plastic bags
- Paper towels, tissues
- Broken glass and ceramics
- Foam cups and to-go containers

## RECYCLING





**RECYCLING CART** 



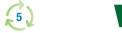
Recycling

\* Remember: Recyclables must be empty, clean and dry!



- Aluminum and metal cans
- Plastic beverage bottles and
- containers #1 #7 Glass bottles
- and jars
  Dairy and juice cartons
- Flattened cardboard boxes
- Paperboard boxes (remove plastic liners)
- Magazines, junk mail and mixed paper
- Brown paper bagsConsolidated plastic
- bags (shopping, food storage)

(7)



**ORGANICS** 

**CART** 











## **Reducing Food Waste at Home**

In the U.S., about 40% of the food grown is never eaten and thrown out. Organics like food scraps, food-soiled paper and yard trimmings are the largest waste stream in landfills.

#### Adopt these tips to reduce food waste before it ends up in your organics cart:

- Take inventory of your food to prevent over buying.
- Create a meal plan.
- Store and eat leftovers.
- Find zero-waste tips, recipes and videos on the City's webpage.
- Glean/pick your produce from your backyard trees and donate. Visit GreenOceanside.org to learn about donation opportunities in the area or email programteam@producegood.org to schedule someone to pick your surplus produce for you!



## Why is SB 1383 So Important?

California Senate Bill 1383 (SB 1383) is a **statewide** effort that requires the reduction of the organic waste disposed of in landfills by 75% by 2025.



To comply with SB 1383 and make Oceanside a more sustainable and thriving community for everyone, WM and the City of Oceanside are providing the organics program for all Oceanside residents. The program also supports the City's zero waste and climate action goals.

#### **Making a Positive Impact**

#### Many benefits are gained from the new residential organics program,

including reducing greenhouse gasses, creating a renewable energy source, mulch and compost as well as preserving landfill space. SB 1383 requires residents to separate their organic waste from the landfill cart.







## **Free Extra Collection Services and More!**

In addition to your weekly collection service, residents can take advantage of FREE programs, services and workshops to help you manage your household waste and keep Oceanside beautiful.

#### **Donation Opportunities**

Gently used appliances, textiles, sporting equipment and more can be donated curbside during the City's biannual donation weeks. More information can be found at GreenOceanside.org.

#### **Large Item Landfill** and Electronic Waste Collection

Up to five large items beyond reuse, refurbishment or repair such as furniture, appliances and electronic waste can be collected five (5) times each year by calling WM and requesting a Large Item Landfill Pickup. Residents can schedule additional pickups of broken or soiled items during Landfill Weeks twice each year.





#### **Holiday Tree Collection**

Holiday tree collection begins the weekday following Christmas Day for a three-week period. Remove tree stands and/or decorations and place trees in the organics cart with the lid completely closed or place adjacent to the landfill cart curbside. Flocked trees are accepted, but not recycled.

#### **Too Many Plastic Bags?**

Consolidate extra plastic bags, such as grocery, produce, bread, food bags and dry cleaning into one plastic bag and put in the blue recycling cart.

#### **Green Oceanside Workshops and Events**

Green Oceanside offers an array of programs, events, volunteer opportunities and educational resources for residents. Visit GreenOceanside.org for more details and opportunities.

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## **Additional WM Services and Cart Information**

Exchanges and Different Size Carts - Carts may be exchanged at no charge annually for any reason including if damaged or inoperable.

**Missed Collection -** Place your carts at the curb by 6 a.m. on service day to avoid service interruption. Occasionally unforeseen circumstances may arise and services could be delayed. If you are not serviced by the end of the day, please contact WM at (760) 439-2824. Collection will be completed by the next business day.

**Overages/Overloaded Carts** - If one or more of your carts is identified as being overloaded, you will receive a notice of non-collection. If this occurs, simply remove the excess material so the cart lid can close tight and place the cart out the following week for collection. If additional service is needed, please contact WM. A fee may apply.

**Contamination -** Materials that are placed in the wrong cart can contaminate and negatively impact an entire truckload. If contamination is identified, a contamination or non-collection notice will be provided to the resident and an additional fee may apply. Please review the acceptable material list for each cart to prevent contamination.

## **Disposing of Difficult Materials**

Household Hazardous Waste - Household chemicals and other toxic materials are illegal to place in ANY of your carts or down the drain! WM will accept and safely dispose of these materials every other Saturday by appointment only. Call WM to schedule a dropoff appointment at (760) 439-2824.

#### **Accepted Materials by Appointment**

- Paint, stain varnish, thinner
- Adhesives
- Auto products, used oil, filters
- Batteries, fluorescent bulbs, CFLs
- Cleaners, sprays
- · Pesticides, other garden chemicals
- Sharps: needles, lancets



Seniors or disabled persons only can make a reservation for a free curbside collection of household hazardous waste. Call WM at (760) 439-2824 for more information.

**Sharps Disposal** - Place sharps in a rigid container that has a secure and closed lid. Drop off at either Oceanside Senior Centers located at 455 Country Club Ln. or 3302 Senior Center Dr. during normal business hours.

## **Billing**

All City of Oceanside residents are invoiced monthly for waste services by WM.



Web - Visit WM.com and click the "Pay My Bill" button on the top of the page.



**App** - Access your account by downloading the "WM" app using the same username and password you set up on WM.com.



**Check** – Paying by check for services is available through the mail.



### **Use the WM Website or Mobile App to Do All of the Following:**



24/7 Access - Access billing, account information and selfservice applications like scheduling a large item donation or landfill item, e-waste collection or extra pick up.



Missed Pickup - Notify WM of a missed pickup.



Pickup Schedule/ETA - View your pickup schedule, next pickup date and estimated time to arrive.



Holiday Schedule - Find holiday schedules, including potential holiday service delay.



Paperless Billing - Sign up to receive invoices online and be notified by email when your bill is available.



Contact Us - Get timely email responses when you submit your questions or report service-related issues.

#### **Questions? WM** of North County

(760) 439-2824

Email: cssandiego@wm.com • Web: home.wm.com/Oceanside

















## **Holiday Schedule**

WM of North County observes these six holidays each year. If your normal service day occurs on or after an observed holiday, your service day will occur one day later that same week.

January	New Year's Day
May	Memorial Day
July	Independence Day
September	Labor Day
November	Thanksgiving Day
December	Christmas Day

#### **Contact Information**

Questions about services or billing:

#### **WM of North County**

(760) 439-2824

Email: cssandiego@wm.com Web: home.wm.com/Oceanside

#### **El Corazon Compost Facility**

(760) 439-9920

Web: agriserviceinc.com 3210 Oceanside Blvd Oceanside, CA 92056 Mon – Fri 7:30 a.m. – 5 p.m.,

Sat 8 a.m. – 4 p.m.



Questions about the City's Zero Waste Program or other environmental programs:

#### City of Oceanside's Green Oceanside Team

Email: GreenOceanside@oceansideca.org

Web: www.GreenOceanside.org





