

## Recycling Programs & Information



## Important Service Information and Reminders



### Senate Bill 1383

Starting January 1, 2022, everyone in California—whether you live in a house, a multifamily complex, or run a business—must sort out organic waste from regular trash. This change comes from State Senate Bill (SB) 1383, part of California’s effort to tackle climate change!

Organic waste includes food scraps, yard waste, and food-soiled paper. SB 1383 aims to keep this organic material out of landfills, which helps reduce greenhouse gas emissions and protect our environment.

WM collects your organic waste and takes it to a special facility to transform it into renewable energy or nutrient-rich compost, perfect for enriching our soil and helping plants thrive.

### Mattress Recycling Program



Orange County residents can now recycle their mattresses at Prima Deshecha Landfill (32250 Avenida La Pata, San Juan Capistrano) and Olinda Alpha Landfill (1942 N. Valencia Avenue, Brea) for free.

Acceptable items include most standard mattresses, box springs, and futon mattresses. Visit [oclandfills.com](http://oclandfills.com) or call (714) 834-4000 for more details.

### Live Holiday Tree Recycling



WM collects and recycles live holiday trees for the first three weeks following December 25. Place your tree at the curb on your regular collection day to participate. Trees taller than six feet must be cut in half, and all decorations must be removed, including tinsel, lights, ornaments, and tree stands.

Please note that flocked trees will be collected but cannot be recycled. Plastic or faux trees under six feet in length should be placed in the trash; otherwise, they should be scheduled as a bulk item pick-up.

### WM Customer Service

[cslosangeles@wm.com](mailto:cslosangeles@wm.com)  
[home.wm.com/orange-county](http://home.wm.com/orange-county)

### Orange County Waste & Recycling Household Hazardous Waste Collection Centers



Orange County residents can dispose of household hazardous waste (items labeled as poisonous, flammable, dangerous) safely, and for free, at any of these locations:

**Anaheim** 1071 N. Blue Gum Street

**Irvine** 6411 Oak Canyon

**Huntington Beach** 17121 Nichols Lane, Gate 6

**San Juan Capistrano** 32250 La Pata Ave

Each location is open Tuesday through Saturday 9 a.m. to 3 p.m., except during rainy weather or on major holidays.

### Recycle Right®. Avoid Contamination.

When an item that is not recyclable gets placed in your recycling cart, it can potentially ruin the entire truckload of recyclables. This is why it is essential to Recycle Right® and avoid contamination. Follow this guide’s What Goes Where chart to ensure you do not contaminate your containers with unacceptable items.



### Free Compost/Mulch

Scan to submit a request and schedule a free pick-up of compost/mulch from OCWR.

### Weekly Collection Services

Residential trash, recycling, and organics collection is provided once per week with (3) three-size wheeled carts—32 gallons, 64 gallons, or 96 gallons. To view the residential collection schedule, order additional carts, or request a different-size container, visit your dedicated community website at [home.wm.com/orange-county](http://home.wm.com/orange-county).

### Senior and Lower-Income Discounts

Qualifying seniors and individuals with lower incomes are eligible to receive a discount of approximately 10% off their waste collection bill.

#### How do I qualify for the Senior Discount?

- Must provide proof of 65 years of age or older
- Must be head of household
- Must use 35-gallon containers for all cart types

#### How do I qualify for the Lower-Income Discount?

- Provide proof of low income by being enrolled in “California Lifeline” telephone program or CARE/FERA program, or by submitting a copy of utility bill showing a low-income discount
- Must have name on utility bill or another low-income program
- Must be head of household

For more information and to receive a copy of the Senior/Lower-Income Discount Form, please visit [home.wm.com/orange-county](http://home.wm.com/orange-county).

### Bulk Item Collection

Unincorporated Orange County residents may request three (3) free bulk pickups per year with up to four (4) items per pick up.

Acceptable items include furniture and appliances, or up to 20 bags of trash or green waste. Electronic waste, such as TVs, computers, monitors and DVDs, can also be picked up.

Please schedule your pickup online at [home.wm.com/orange-county](http://home.wm.com/orange-county) at least two business days in advance of your collection day.



### Valet Service

WM provides customers with a disability with valet service. Drivers will assist by taking carts out to the curbside for service and will return the carts to a mutually agreed designated location.

Non-disabled customers may request backyard service at an additional cost. Please contact WM for more information.

### Important Holidays

WM observes the following holidays:

New Year’s | Memorial Day | Independence Day

Labor Day | Thanksgiving Day | Christmas Day

If a holiday falls on a weekday, collections for the rest of the week will be pushed back a day. For example, for a Thursday holiday, service would be on Friday, and Friday service would be Saturday. For holidays on Saturday or Sunday, there are no delays.

### Connect With WM

#### Visit Your Community Website

Your dedicated community website at [home.wm.com/orange-county](http://home.wm.com/orange-county) is your go-to spot for everything about waste, recycling and organics in your area.

#### Create Your My WM Account

Setting up a My WM account allows you to conveniently manage your account online. Head to [wm.com/mywm](http://wm.com/mywm) to get started!

#### Get the My WM App

Download the My WM App from Google Play or the Apple App Store for on-the-go account management.

#### Let’s Chat

Visit us at [wm.com/support](http://wm.com/support) to chat with our virtual assistant or click the chat icon at the bottom right of the page to connect with one of our customer service representatives.

#### Explore Our Support Center

Check out our Support Center at [wm.com/support](http://wm.com/support) for helpful articles and quick solutions to common questions.



## County of Orange Residential Recycling and Refuse Service Guide

The County of Orange and WM are pleased to offer residents a comprehensive guide to recycling and solid waste services.

This guide contains essential information about your weekly collection services, details on how to dispose of waste that is not collected weekly, information on recycling and diversion programs, special events, and important contact information.





# Recycling

What goes in the recycling container:



# Organics Recycling

What goes in the organics container:



# Trash

What goes in the trash container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Flattened Cardboard & Paperboard



Paper

## Do Not Include:

- No Food or Liquids
- No Foam Cups & Containers
- No Loose Plastic Bags, Recyclables in Plastic Bags, or Film
- No Yard Waste
- No Clothing, Furniture or Carpet
- No Hazardous Waste or Batteries
- No Electronics

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**



Food Waste



Produce



Dairy



Food Soiled Paper, Coffee Filters & Tea Bags



Yard Waste



Meat, Fish & Poultry



Bread, Pasta, Rice, Grains, Coffee Grounds

Place organics material directly into your organics cart.

To reduce odor, layer food waste with yard waste, or put food waste in a paper bag.

## Do Not Include:

- No Loose Plastic Bags, or Film
- No Compostable Serveware Plates, Forks, Knives, Spoons, Etc.
- No Recyclables
- No Foam Cups & Containers
- No Hazardous Waste or Batteries
- No Fats, Oils, or Greases

## Tips for Keeping Your Organics Container Clean and Fresh

- Line your container with paper napkins or green waste before placing food inside.
- Keep food scraps in the fridge/freezer and empty into the organics cart on the day of service.
- Contact WM at (949) 642-1191 to receive one free cart exchange each year per waste stream (trash, recycle, organics).

## SB 1383 Organics Recycling

View OCWR Residential Recycling Video created just for residents! Scan or visit <https://oclandfills.com/organics>



Foam Cups & Containers



Garden Hose



Clothing & Textiles



Diapers



Loose Plastic Bags and Film



Broken Ceramic Dishes & Pots



Candy, Snack & Food Wrappers



Pet Waste



Waste & Recycling  
Our Community. Our Commitment.

