

City of Palmdale

Business and Multifamily
Waste and Recycling News

Spring 2025



Proud to Service Palmdale

WM and the City of Palmdale are proud to present you with this updated service guide to your trash, recycling, and organic waste collection services.

Service Overview

Businesses and multifamily properties must subscribe to recycling, organic waste, and trash collection services unless issued a waiver by the City of Palmdale as noted below.

Recycling and Organics Regulations for Businesses and Multifamily Properties

Recycling Collection

Per Assembly Bill 341, California's Mandatory Commercial Recycling law, businesses that generate at least four (4) cubic yards of solid waste, or multifamily properties with five or more units must participate in a recycling program by subscribing to recycling services or self-hauling recyclables to an approved facility. To assist businesses and multifamily properties in complying with AB 341, WM is proud to offer commercial recycling services for Palmdale businesses and multifamily complexes at a reduced rate. Containers are available in various sizes. Roll-off containers and compactor services are also available.

Organic Waste Collection

Also, in accordance with State Senate Bill 1383, California's Short-Lived Climate Pollutants Reduction law, businesses and multifamily properties must participate in a program to recycle their organic waste (food, food-soiled paper and green waste) by subscribing to organic waste recycling service, self-hauling organic waste to an approved facility or receiving a waiver from the City of Palmdale. To assist businesses and multifamily properties in complying with SB 1383, WM is proud to offer organic waste recycling services to meet your needs.

To get started, contact Frank Vasquez, your local WM Recycling Manager, at **(661) 569-7626** or by email at fvasque1@wm.com. Regardless of the size of your business or multifamily property, we can create a customized collection program that meets your needs and protects the environment. Trash containers are available in a variety of sizes. Roll-off containers and compactor services are also available.

City of Palmdale - Commercial Generator Waiver Program

State regulations allow the City of Palmdale to grant participation waivers to qualifying businesses and multifamily properties for lack of generation, alternative service, or physical space constraint. For more information or to apply, contact the City of Palmdale at **(661) 267-5300** or visit www.cityofpalmdaleca.gov/1202/Trash-Recycling-and-Organics.

Bulky Item Collection

WM is proud to offer bulky item collection to multifamily residential properties, such as apartments, condos, and townhomes as follows:

- Multifamily properties with cart service - Customers are entitled to four (4) bulky item pickups of up to four (4) items per year at no additional charge.
- Multifamily properties with dumpster service - Customers are entitled to one (1) pickup per dwelling unit in the complex, or building, per year at no additional charge. Each pickup may have up to four (4) items each.

Additional pickups or additional items per pickup can be arranged for a nominal charge.

Acceptable Bulk Items - Furniture, appliances, electronic waste, tree branches, clothing and scrap wood.

Non-acceptable Bulk Items - Household hazardous waste (such as paint, oil, and batteries), spas, pianos, camper shells, and items requiring more than two persons to safely handle.

Regular commercial accounts may also schedule a bulk item pickup through your My WM account or online at www.wm.com/us/en/home/bulk-trash-pickup for \$28.98 per pickup.

Holiday Schedule

Waste collection does not occur on the following holidays:

**New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.



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Tier One & Tier Two Edible Food Generators

As part of SB 1383, edible food generators (considered Tier 1 and Tier 2) must recover the maximum amount of edible food that would otherwise be disposed of, by arranging food recovery through a contract or written agreement with food recovery organizations or services, and maintaining food donation records.

Tier 1 - Effective January 1, 2022

- Food Distributors
- Food Service Providers
- Grocery Stores and Supermarkets (10,000 square feet or greater)
- Wholesale Food Vendors

For information on edible food recovery organizations in the community please visit

www.cityofpalmdaleca.gov/1342/Edible-Food-Recovery-Program.

Tier 2 - Effective January 1, 2024

- Healthcare Facilities with an on-site food facility and 100 or more beds.
- Hotels (with at least 200 rooms and an on-site food facility)
- Large Venues/Events (2,000+ daily visitors)
- Local education agencies with an on-site food facility
- Restaurants (5,000 square feet or greater or seating more than 250)

What is Contamination and Overfilling?

Contamination occurs when non-acceptable materials are placed in the wrong container. This can damage processing equipment, harm employees, and turn recyclables or organics into trash.

Overfilling happens when a container is filled with too many materials, preventing the lid from closing completely. As a result, material falls out when the container is being emptied.



Why Your Participation Matters

Properly managing contamination and overages is essential for every business. Ignoring contamination can result in higher service costs due to contamination fees, potential service interruptions if containers cannot be serviced, and non-compliance with regulations like SB 1383.

Similarly, failing to address overages can lead to increased costs from overage fees, pose health and safety risks to customers, employees, and WM drivers, and harm your business's community image.

By staying proactive and ensuring proper waste management practices, businesses can save money, maintain compliance, and contribute to a cleaner, safer community.

Let's Work Together

We understand these challenges and the effect fees can have on any business. We'd love to work with you to adjust your service levels, educate your staff on proper sorting, and explore solutions that can help reduce costs while ensuring efficient waste management.

You can contact Frank Vasquez, your local WM Recycling Manager, at **(661) 569-7626** or by email at fvasque1@wm.com.

Overage and contamination fees are currently set at \$96.20 per instance. Repeated violations can result in significantly higher costs and may require mandatory service level adjustments to ensure compliance.



How to Establish a Successful Recycling and Organics Program

- 1. Confirm you have service.** WM offers free onsite or virtual visits, assessments, and technical assistance. Let our trained staff help you set up your programs and determine the correct container sizes and service levels to maximize diversion, ensure compliance and be cost-effective.
- 2. Train and educate employees, tenants, residents, and customers to properly sort all waste.** SB 1383 regulations require businesses and multifamily properties to provide education on proper waste sorting. WM offers resources such as guidance on container setup and signage to help ensure compliance and reduce contamination. For more information, visit <https://www.cityofpalmdaleca.gov/1202/Trash-Recycling-and-Organics>.
- 3. Sort waste into proper containers.** AB 827 regulations require businesses to provide "front of the house" recycling and/or organics containers and informational signage for customers, visitors, and employees to collect recyclables and organic waste from products purchased on the premises. Materials should go into the correct containers to avoid contamination.



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Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

Why SB 1383?

SB 1383 aims to slow climate change by diverting organic materials from landfills, recovering 20% of edible food, and redirecting it to food-insecure Californians. Disposing of organic waste rather than composting it creates 20% of California's methane emissions. Methane is a climate super pollutant and is 84 times more potent than carbon dioxide.

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice & Grains

Place organics materials directly into your organics container -

To reduce odor, put food waste in a paper bag.

What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard
& Paperboard

Place recyclables directly into your recycling container -

Don't bag your recycling materials.

What Goes in the Trash Container:



Foam Cups & Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack & Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

Plastic/Biodegradable Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases



Do Not Include:

Food Or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste



Do Not Include:

Organics/Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material



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