

City of Palmdale

Business and Multifamily Waste and Recycling Service Guide



Proud to Service Palmdale

WM and the City of Palmdale are proud to present you with this updated service guide to your trash, recycling, and organic waste collection services to comply with California State Senate Bill (SB) 1383. Services and rates are effective July 1, 2025.

Service Overview

Businesses and multifamily properties must be subscribed to trash, recycling, and organic waste collection services unless issued a waiver by the City of Palmdale.

Container Color Transition

SB 1383 requires collection containers to be uniform in color across the state by 2036. In the City of Palmdale, carts and bins are gradually transitioning to the new color scheme to minimize disruption to your service. Ensure you check the lid or label for instructions on using the container correctly and avoid contamination.

Organic Waste and Recycling Collection

To comply with California Senate Bill 1383—aimed at reducing short-lived climate pollutants—all businesses and multifamily properties in Palmdale are required to participate in the City's three (3) container waste collection system: black bin for trash, blue bin for recycling, and green cart for organics.

All generators must be subscribed to all three services or apply and receive approval for a waiver through the City of Palmdale. WM offers organics and recycling services tailored to your needs to help you meet these requirements. Contact our Customer Service team to schedule a free site visit with a Recycling Coordinator.



City of Palmdale - Commercial Generator Waiver Program

State regulations allow the City of Palmdale to grant participation waivers to qualifying businesses and multifamily properties for lack of generation, alternative service, or physical space constraint. For more information or to apply, contact the City of Palmdale at (661) 267-5300 or visit CityOfPalmdaleCA.gov/SolidWaste.

Holiday Schedule

Waste collection does not occur on the following holidays:

New Year's Day | **Memorial Day** | **Independence Day**
Labor Day | **Thanksgiving Day** | **Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

business.wm.com/Palmdale

WM Customer Service: (661) 947-7197



Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

Why SB 1383?

SB 1383 aims to slow climate change by diverting organic materials from landfills, recovering 20% of edible food, and redirecting it to food-insecure Californians. Organic waste in landfills emits 20% of the state's methane, a climate super pollutant that heats 84 times more than carbon dioxide*. (*CalRecycle, <https://calrecycle.ca.gov/organics/slcp>)

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:

Plastic/Biodegradable Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

What Goes in the Recycling Container:



Plastic Bottles, Cups & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper & Paper Cups



Flattened Cardboard &
Paperboard



Food & Beverage Cartons



Do Not Include:

Food Or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**

What Goes in the Trash Container:



Foam Cups,
Containers & Straws



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

Organics/Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material

SB 1383 Compliance for Businesses and Multifamily Properties

To comply with SB 1383 regulations, multifamily properties and commercial businesses must meet several key requirements to support organic waste recycling:

- Provide access to organic waste containers in all waste disposal areas (excluding restrooms).
- Ensure containers are labeled or color-coded for correct waste sorting.
- Conduct regular inspections for contamination and educate staff as needed.
- Annually educate employees, contractors, tenants, and customers on proper organic waste sorting.
- Provide sorting information to new tenants within 14 days of their occupancy.
- Ensure sufficient containers are available in terms of number, size, and location.

For more information, contact the Innovation and Environmental Division at (661) 267-5300 or envirotech@cityofpalmdaleca.gov.

Additional Business & Multifamily Services

Onsite Document Destruction

WM has teamed up with Shred-It to provide onsite document destruction services for securely recycling sensitive documents. For more information, contact Commercial Recycling Manager Frank Vasquez at (661) 569-7626 or fvasque1@wm.com.

Multifamily Bulky Item Collection

WM is proud to offer bulky item collection to multifamily residential properties, such as apartments, condos, and townhomes, as follows:

- **Multifamily properties with cart service:** Customers can schedule four (4) bulky item pickups of up to four (4) items each year at no extra charge. Contact Customer Service 48 hours before your service day to schedule your bulky item pick up. Additional pick ups or items can be collected for an additional charge.
- **Multifamily properties with dumpster service:** Customers receive one (1) annual pickup per dwelling unit, allowing up to four (4) items, at no extra charge. Contact your Property Manager to coordinate your bulky item pickup 48 hours before your service day.

Acceptable Items - furniture (chair, mattress, sofa), appliances (dishwasher, microwave), electronic waste (TVs, computers, DVD players), tree branches and scrap wood.

Non-acceptable items - household hazardous waste (such as paint, oil and batteries), spas, pianos, camper shells, items requiring more than two persons to safely handle.

Tier One & Tier Two Edible Food Generators

As part of SB 1383, edible food generators (considered Tier 1 and Tier 2) must recover the maximum amount of edible food that would otherwise be disposed of, by arranging food recovery through a contract or written agreement with food recovery organizations or services, and maintaining food donation records.

Tier 1 - Effective January 1, 2022

- Food Distributors
- Food Service Providers
- Grocery Stores and Supermarkets (10,000 square feet or greater)
- Wholesale Food Vendors

Tier 2 - Effective January 1, 2024

- Healthcare Facilities with an on-site food facility and 100 or more beds.
- Hotels (with at least 200 rooms and an on-site food facility)
- Large Venues/Events (2,000+ daily visitors)
- Local education agencies with an on-site food facility
- Restaurants (5,000 square feet or greater or seating more than 250)

For information on edible food recovery organizations in the community please visit <https://www.cityofpalmdaleca.gov/1342/Edible-Food-Recovery-Program>

My WM

Setting up a My WM account allows you to conveniently view your service and holiday schedules, manage your account, pay your bills, and even set up autopay and paperless billing. Plus, you can request additional services whenever you need them. Scan the QR code or head to wm.com/mywm to get started!



Invoices and Payments

WM commercial customers receive monthly invoices and can pay online, via mobile app, by mail, in drop boxes, or over the phone.

- **Online:** business.wm.com/Palmdale or the **My WM App** from Google Play or the Apple App Store.
- **Mail:** WM, P.O. Box 541065, Los Angeles, CA 9054-1065
- **Drop-off:** 1150 W. City Ranch Rd., Monday-Friday, 8 a.m. to 5 p.m.
- **Phone:** (661) 947-7197

Monthly Service Rates

Service rates* are effective July 1, 2025, through June 30, 2026.

Trash						
	Frequency of Collections per Week					
Size or Type	1	2	3	4	5	6
Cart	\$52.37					
1.5 Yard Bin	\$128.98	\$230.38	\$319.03	\$371.13	\$597.88	\$696.51
3 Yard Bin	\$213.81	\$361.17	\$518.50	\$649.30	\$697.07	\$768.11
6 Yard Bin	\$337.88	\$572.88	\$754.82	\$1,006.34	\$1,125.11	\$1,270.48
Organics						
Cart	\$56.42	\$112.82	\$169.24	\$228.46	\$317.57	
Recycling						
Cart	\$17.28					
1.5 Yard Bin	\$42.58	\$76.02	\$105.29	\$122.48	\$197.28	
3 Yard Bin	\$70.56	\$119.19	\$171.11	\$214.27	\$230.01	
6 Yard Bin	\$111.51	\$189.04	\$249.10	\$332.11	\$371.27	
Locking Bin Service						
	\$33.65	\$67.32	\$100.98	\$134.64	\$168.29	\$201.96

*Listed rates are for the most common services. For a complete list of rates, including lock fee, cart/bin cleaning fee and contamination/overage fee, please visit business.wm.com/Palmdale.