

County of Riverside

2025 Residential Waste and Recycling Service Guide



Proud to Service County of Riverside

WM and the County of Riverside are pleased to provide you with this updated guide for trash, recycling, and organic waste collection to help you comply with California State Senate Bill (SB) 1383.

New Services in County of Riverside

Great news for residents! Beginning October 1, 2024, the following new and improved programs were implemented to help make recycling easier and reduce waste, all while providing added convenience. We look forward to continuing to making our community a cleaner and greener place together!

- **Extra Trash Collection:** Residents can put out one (1) extra 32-gallon garbage bag, weighing no more than 50 pounds, up to five (5) times yearly. To schedule this service, please call before your collection day. From December 26 to January 9 each year, you can place two (2) extra bags, following the same size and weight rules.
- **Free Sharps Recycling:** Residents can get (4) four free one-quart mail-in sharps containers each year.
- **Free Cell Phone and Battery Collection:** Place sealed bags with these items on top of your recycling cart for collection.
- **Kitchen Pail:** Each household can request one (1) kitchen pail to help recycle your organics.

Residential Service

Standard residential service includes one 96-gallon recycling cart, one 96-gallon organic waste (formerly green waste) cart, and one 96-gallon trash collection services. Make sure you check the lid or label for instructions on how to use the container correctly and avoid contamination.

Do More With My WM

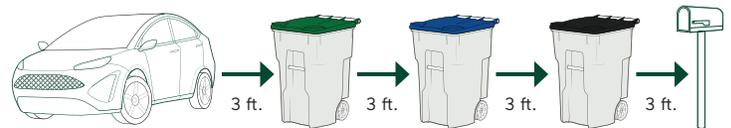
Setting up a My WM account allows you to conveniently pay your bills, and even set up autopay and paperless billing, view your service and holiday schedules, manage your account and more. Head to wm.com/mywm to get started or download the My WM App from Google Play or the Apple App Store for on-the-go account management!



home.wm.com/riverside-county

Service Guidelines

- Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body.
- Place your carts at the curb by 6 a.m. on collection day. Emptied carts should be removed from curbside following service.
- Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.



Additional Carts

Residents can request additional 96- and 64-gallon carts for a monthly charge.

Holiday Schedule

Waste collection does not occur on the following holidays:

**New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.





Great News! Recycling Collection is Now Weekly!

You can now make a bigger impact by recycling even more of the right items every week. Remember to place your recycling cart at the curb on your collection day to help contribute to a greener, cleaner community.

Additional Services

Bulk Item Collection: Four Times a Year!

Residents who have curbside cart service can schedule a free pickup of household bulk items up to four (4) times a year. Additional bulk item pickups are available for a small fee.

You can also have electronic waste collected for free up to three (3) times a year as part of your bulk item pickup service.

Bulk items include couches, washers, dryers and refrigerators. Bulky items do not include large items such as car bodies or construction and demolition waste, hazardous waste or any other items that cannot be handled by one person.

Bulk collection must be scheduled 48 hours before your collection day. Schedule online at home.wm.com/riverside-county.

Sharps

Residents can receive four (4) one quart mail in sharps disposal containers per year at no cost. To receive your Sharps container, please call WM and place your order and one will be delivered to your home. Each container comes with a pre-paid postal approved return box. Additional Sharps containers may be purchased for a nominal fee. Sharps Containers are for residential customers only.

Senior Discount

Discounted service rates are available to customers 65 years of age and older. Proof of age is required. To request help with applying for a Senior Discount, please visit home.wm.com/riverside-county.

Household Hazardous Waste Household hazardous waste such as paint, pool and garden chemicals, household cleaners, used oil filters, antifreeze, health care products and fluorescent bulbs cannot be collected by WM. For more information on collection locations and how to safely dispose of these items, please call the Riverside County Waste Management Department at (800) 304-2226 or (951) 486-3200, or you can visit them on the web at www.rcwaste.org/hhw.

Live Holiday Tree Collection

WM will collect live holiday trees at no charge during the first two weeks following Christmas Day on your scheduled collection day. After the two-week period, you may cut your tree and place the pieces in your green WM cart with the lids completely closed. If the tree is too large to fit into your cart, please leave it out next to your carts on your normally scheduled service day.

How to Prepare Your Holiday Tree for Collection

- Remove all decorations including tinsel, lights, ornaments and tree stands
- Flocked trees will be collected, but cannot be recycled

Used Motor Oil Collection

WM offers collection of residentially generated, used motor oil. All used motor oil must be placed in a screw-top container to avoid spills and for easy removal.

To request help scheduling an appointment, sign in to your My WM account and follow the prompts to submit a request. Please schedule at least two (2) workdays before your regular collection day to schedule this service. Place materials curbside by waste carts on collection day.



home.wm.com/riverside-county



Connect With WM

Visit Your Community Website

Your dedicated community website at home.wm.com/riverside-county is your go-to spot for everything about waste, recycling and organics in your area.

Let's Chat

Visit us at wm.com/support to chat with our virtual assistant or connect with one of our customer service representatives.

SB 1383

The California State Legislature passed Senate Bill 1383 (SB 1383), which requires cities to reduce organic waste disposal by 75% by 2025. Effective January 1, 2022, all California businesses, multifamily complexes, and residences are required to sort food scraps and yard debris from trash and recycling into an organics cart.

Container Color Transition

SB 1383 mandates that collection containers throughout the state must have a uniform color by 2036. In Riverside County, we will gradually transition to the new color scheme: recycling containers will have blue lids, organic waste carts will have green lids, and trash containers will have black lids. These changes will be implemented gradually to minimize disruption to your service.

Recycling



Your gray cart [Old] or dark gray cart with a blue lid [New] is for recycling collection.

Organic Waste



Your green cart [Old] or dark gray cart with a green lid will be for organic waste collection.

Trash



Your burgundy cart [Old], or dark gray cart with a black lid [New] is for trash collection.

SB 1383 Cart Monitoring and Enforcement

SB 1383 also requires that carts be monitored for contamination and that an education enforcement program be in place to help residents reduce contamination in the recycling and organic collection carts. Keeping organics waste streams clean will help ensure that the organic material can be properly processed and composted.

What is Contamination?

Contamination happens when you place the wrong material in the wrong cart. Only place acceptable materials in your recycling and organics carts so they have a chance at becoming new products.

Contamination Education

WM will use Smart Truck® Technology to check your carts for contamination or overfilling. This technology will photograph and record what is in your cart when it is collected.

If there are any problems, you may receive notices about contamination in your recycling or organics cart or if your carts are too full. You will also receive information to help you recycle correctly and prevent overfilling.

Please keep your contact information up to date and set your communication preferences by logging into your My WM account at wm.com/mywm.

Right Cart, Right Material

Let's work together to prevent contamination and give recycling a second life! Check out the "What Goes Where Chart" on the next page to ensure you're sorting the right items into the right cart. Thank you for making a difference!



To Learn More Visit:

www.wm.com/us/en/sb1383



Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds

Place organics materials directly into your organics cart -
To reduce odor, put food waste in a paper bag, layer with yard trimmings, freeze, or add baking soda.



Do Not Include:

- Plastic Bags or Film
- Serveware/Utensils
- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases

What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard
& Paperboard

Place recyclables directly into your recycling cart -
Don't bag your recycling materials.



Do Not Include:

- Food Or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet
- Batteries
- Electronics
- Hazardous Waste
- Yard Waste

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic Dishes
& Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

- Organics/Recyclables
- Hazardous Waste
- Electronics & CFL Bulbs
- Batteries, Tires or Paint
- Flammable Material



To Learn More Visit:
www.wm.com/us/en/sb1383

