# City of Simi Valley

# Residential Waste and Recycling Service Guide



#### **Dear Residents of Simi Valley:**

WM is proud to be your service provider. We look forward to providing you with courteous and dependable curbside collection and helping to keep Simi Valley, safe, clean, and green.

#### New cart colors are coming

There is a new law in California, SB 1383, that requires carts to be uniform colors across the state by 2036. Carts are required to have gray bodies with different colored lids – green for organics, blue for recycling, and black for trash.

#### When will my carts change?

WM has started rolling out carts with the new color scheme for residents that start new service, or that request cart replacements. For all other residents, **please continue to use your existing carts with the old color scheme until they are replaced**. WM is replacing carts gradually to minimize disruption to your community.

#### WM Carts and Service Information

- Trash Gray cart w/black lid
- Recycle Gray cart w/blue lid
- Organic Waste Gray cart w/green lid

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#### **Proper Cart Placement**

Remember to place your carts at least three feet apart and three feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of each cart toward your house.

- Place all trash, recyclables, and organics material in the appropriate containers and make sure that the cart lid is closed.
- Any trash, recyclables, and organics outside the cart will not be collected.
- Have your carts at the curb the night before or no later than 6 a.m. on your collection day.

**Note:** Additional trash, recycle, and organic waste carts are available for a nominal fee. Residents with a cracked or broken trash, recycle, or organic waste cart are eligible for a free replacement. Contact WM Customer Service.



## Organics | Recycling | Trash

### Right Materials - Right Container - Know Which Container to Use

#### What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper, Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice, Grains, Coffee Grounds



Do Not Include:

Plastic Bags or Film Serveware/Utensils Plastic Containers Foam Containers Hazardous Waste Fats, Oils, or Greases

#### What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard & Paperboard

Place recyclables directly into your recycling cart -

Don't bag your recycling materials.

# What Goes in the Trash Container:



Foam Cups & Containers



Garden Hose



Broken Ceramic Dishes & Pots



Candy, Snack & Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles





Do Not Include:
Organics/Recyclables
Hazardous Waste
Electronics & CFL Bulbs
Batteries, Tires or Paint
Flammable Material



# **Recycling Food Waste at Home**



#### How do I recycle my foodwaste?

You can easily recycle food waste in your existing **organics recycling** cart. Please make sure you bag your food waste before tossing it in the container.

#### Tip:

Plastic bags don't have to be biodegradable or compostable for storing food scraps.







### **Frequently Asked Questions**

#### What is organic waste?

Organic waste is any material that is biodegradable and comes from a plant or animal except for pet waste. Pet waste should be discarded in your trash cart. Organic waste consists of food scraps, food-soiled paper, and yard waste.

#### Why is it important to recycle my organic waste and what is SB 1383?

SB 1383 went into effect January 1, 2022, and requires all California businesses, multifamily complexes, and residents to separate organic waste from trash. This bill was passed in order to divert more food waste and yard trimmings from our landfills, which will help to further reduce greenhouse gas emissions and slow climate change. For more information, visit www.calrecycle.ca.gov/climate/slcp/.

#### What is food-soiled paper?

Food-soiled paper is paper products that have been in contact with liquid or solid food waste and cannot be recycled into other paper products. Examples of food-soiled paper include napkins, paper plates and cups that do not contain any plastic lining, food paper wraps, stained pizza boxes, and used coffee filters.

#### What is contamination?

Contamination occurs when you place non-acceptable items in the wrong cart. Contaminants can ruin an entire load of organics or recyclables and prevent these materials from going on to have a second life. Make sure you "Check the Lid" for instructions on how to use the carts correctly and avoid contamination. Should contaminations become excessive, fees may apply.

#### What happens to your organic waste when it leaves your home?

Organic waste (food waste and yard waste) is processed to produce high-quality, nutrient-rich compost suitable for planting or crop growth.



#### **Bulk Item Pickup**

Residents may request two (2) free pickups per calendar year, with up to four (4) items per collection. Typical bulky items include washer, dryer, couch, desk, electronic waste, etc. Additional bulky



requests are available for a fee. Log into your My WM account to conveniently schedule a bulk item pickup online.



#### **Senior Discount**

A 10% Senior Discount is available to residents who meet the following criteria:

- 62 years of age or older
- · Service account holder
- Resides at the premise

Download the Senior Citizen Discount Form to apply. You can also visit our local neighborhood WM G.I. office at 195 W. Los Angeles Ave. in Simi Valley, Monday – Friday from 8 a.m. – 4:30 p.m.

#### Move In/Move Out Service

Residents who require Move In/Move Out Service are allowed to place up to three (3) extra bags at curbside on their regularly scheduled collection day at no charge. Additional bags are allowed for a nominal fee.

#### Free Landfill Days & Mulch Giveaway

Free Landfill Days: Residents may bring up to two (2) loads of unwanted materials on Sunday, March 16, May 18, July 20 and October 19 from 10 a.m. - 4 p.m. at the Simi Valley Landfill and Recycling Center. Must bring ID. For more information visit home.wm.com/simi-valley.

**Mulch Giveaway:** A free mulch giveaway will be available to residents on March 16 and October 19.

#### **Electronic Waste**

Electronic Waste can be dropped off for FREE at the local neighborhood WM G.I. office Monday – Friday from 8 a.m. – 4:30 p.m. Typical e-waste items include computers, monitors, T.V.'s, phones, etc. Household hazardous waste items are not accepted.

#### **Holidays**

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.

- New Year's Day
- Labor Day
- Memorial Day
- Thanksgiving Day
- Independence Day
- Christmas Day

#### WM's At Your Door Special Collection® Service

Residents can schedule a convenient curbside pickup of their household hazardous waste (paint, cleaner, chemicals and more) at no additional cost. To schedule a pickup, call (800) 449-7587 Monday - Friday. For a complete list of acceptable items and to learn more about the program, visit www.wmatyourdoor.com.

#### **Backyard Service**

WM offers Backyard Service to residents who are disabled or physically challenged. At no additional cost, WM will bring carts from the backyard, side yard or other storage location for service and then return to the original location or an area deemed appropriate. To qualify for this service, WM requires a doctor's statement certifying disabled status and expected duration including a signed affidavit stating there is no ablebodied person residing in the household who can assist with transporting carts for weekly collection.



#### Do More With My WM

Sign up for your personal My WM account at wm.com/MyWM for 24/7 access to:

- Pay Bills
- Access pickup and holiday schedules
- Enroll in autopay or paperless billing
- Set notification preferences



