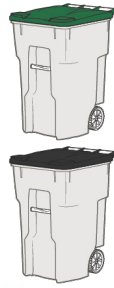


Additional Carts

Need additional carts? Tulare County residential customers who regularly generate excess organics and/or trash, can request additional 96-gallon carts for a monthly charge.



Household Hazardous Waste (HHW)

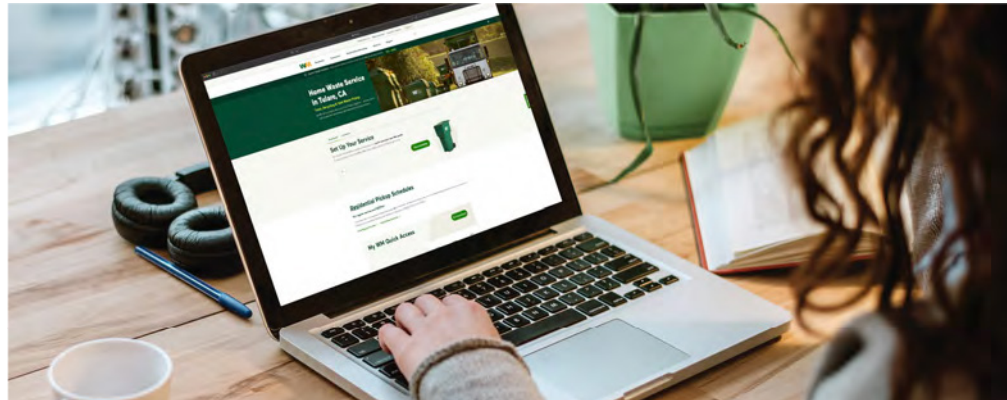
WM will not collect household hazardous waste (HHW) - State law prohibits the disposal of hazardous materials and electronic devices in your recycling, organics or trash containers.

Hazardous waste includes most paints, pesticides, petroleum derivatives such as motor oil and solvents, electronic devices such as cathode ray tubes (as in TV and computer monitors), LCDs and plasma screens. Other items banned from disposal include batteries, thermostats, computers, telephones, answering machines, radios, stereo equipment, tape players/recorders, phonographs, video cassette players/recorders, calculators, aerosol cans, fluorescent lights, and specific mercury-containing devices.

If these items are identified in your containers, your cart will be tagged and not collected.

Where to Dispose of your Household Hazardous Waste

- Pena's Recycling Center HHW Collection:
12094 Avenue 408 Culter, CA
Tues, Thurs, and Saturday 8am - 5pm
(559) 528-3909
- Visalia HHW Collection Facility:
335 N. Cain St. Visalia, CA
Saturdays 8am - 1pm
(559) 713-4531
- Porterville Recycle HHW Collection Facility:
555 N Prospect St. Porterville, CA
3rd Saturday of the Month 8am - 12noon
(559) 782-7514



Connect With WM

Visit Our Tulare County Community Website

WM's dedicated community website at home.wm.com/tulare includes information about your waste, recycling and organics services and more. You'll find helpful service guidelines, collection schedule, and easy ways to submit service requests or get in touch with us.

Get the My WM App

Download the My WM app from Google Play or the Apple App Store for on-the-go account management.

Let's Chat

Visit us at wm.com/support to chat with our virtual assistant or click the icon at the bottom right of the web page to connect with one of our customer service representatives.

Call Us

You can reach WM Customer Service by phone at (559) 834-4070.

Ways to Pay Your WM Bill

My WM: Setting up a My WM account allows you to conveniently pay your bills and even set up autopay and paperless billing. Head to wm.com/mywm to get started, or download the My WM App from Google Play or the Apple App Store.

Mail: Payments can also be made to P.O. Box 541008, Los Angeles, CA 90054-1008.

Phone: Call WM Customer at (559) 834-4070 to pay your bill over the phone.

In-Person: Customers can make payments in person using cash or check at the below payment sites. Please note there is a convenience fee per transaction.)

- Walmart Store 1819 East Noble Ave Visalia CA 93292
- Walmart Store 1110 East Prosperity Ave Tulare CA 93274
- Ace Cash Express 170 E. Cross Tulare CA 93274
- Ace Cash Express 1550 N. Ben Maddox Visalia CA 93292

Tulare County

2025 Residential Waste and Recycling Service Guide



Proud to Serve Tulare County

WM and Tulare County are proud to present this updated service guide to your residential recycling, organics, and trash collection services to comply with California State Senate Bill (SB) 1383.

Residential Cart Service

Starting the week of April 1, 2025, residential customers in the Valley Floor service area will receive weekly trash, recycling, and organics collection and residential customers in the Foothill service area will receive weekly trash and organics collection and every other week recycling collection. A listing of which items may be placed in each container is noted in this guide and instructions for placing the containers out for service are on the lid of each cart.

Don't have a recycling and/or organics (yard waste) cart? Depending on the containers you need, on or after March 10, 2025, you will receive one (1) 96-gallon recycling cart and/ or one (1) 96-gallon organics cart if you do not already have a cart or services (unless your address is located in the waived portion of the Foothill service area).

For more information about organic waste recycling, visit the California Department of Resources Recycling and Recovery (CalRecycle) website at www.calrecycle.ca.gov/organics/slcp/

Container Color Transition

California regulations under State Senate Bill (SB) 1383 require collection container colors to be uniform across the state by 2036. In Tulare County, the new cart color scheme will be as follows: recycling carts will have a blue lid, organics waste carts will have a green lid, and trash carts will have a black lid. While new carts will be delivered in this color scheme, existing carts will be transitioned gradually over time to minimize service disruptions. Make sure you check the lid or label for instructions on using your carts correctly and avoid contamination.

Holidays

WM observes the following holidays:

- New Year’s Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If a holiday falls on a weekday, collections for the rest of the week will be delayed by one day. For example, for a Thursday holiday, service would be completed on Friday, and Friday service would be completed on Saturday. For holidays that fall on a Saturday or Sunday, there are no delays.

Visit home.wm.com/tulare for your collection calendar or search by your address to find your specific service day.

Recycling | Organics | Trash

Right Materials - Right Cart - Know Which Cart To Use

What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard & Paperboard



- Do Not Include:**
- Food or Liquids
 - Plastic Bags or Film
 - Foam Containers
 - Clothing, Furniture or Carpet
 - Batteries
 - Electronics
 - Hazardous Waste
 - Yard Waste

Place recyclables directly into your recycling cart
- **Don't bag your recyclables.**

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice, Grains, Coffee Grounds



- Do Not Include:**
- Plastic Bags or Film
 - Serveware/Utensils
 - Plastic Containers
 - Foam Containers
 - Hazardous Waste
 - Fats, Oils, or Greases

Place organics directly into your organics cart - **To reduce odors, collect food waste in a paper bag.**

What Goes in the Trash Container:



Foam Cups & Containers



Garden Hose



Broken Ceramic Dishes & Pots



Candy, Snack & Food Wrappers



- Do Not Include:**
- Food Waste
 - Recyclables
 - Hazardous Waste
 - Electronics
 - Batteries, Tires or Paint
 - Flammable Material



Plastic Bags & Film



Diapers



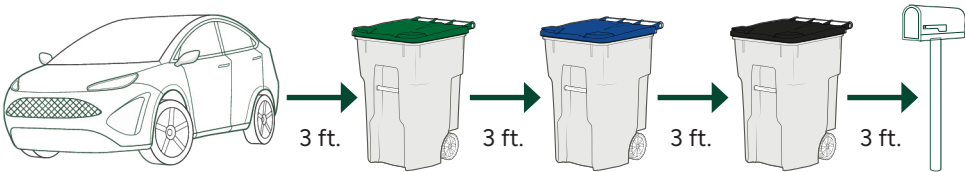
Pet Waste



Clothing & Textiles

Service Reminders

- Place all items in the appropriate container and close the lid to fit tight to the cart body. Trash, organics, and recyclables placed outside the cart will not be collected.
- Place your carts at the curb by 6 a.m. on collection day. After service, carts should be removed from the curbside.
- Roll carts to the street and place them against the curb (if possible) with the handles facing your home. Place carts at least three feet apart from other carts and objects.



Events



WM provides three bulky item collection events for Tulare County residential customers throughout the year. For upcoming dates and locations, please visit home.wm.com/tulare.

Acceptable bulky items Include furniture (chairs, mattresses, sofas), appliances (dishwasher, microwave), electronic waste (TVs, computers), area rugs.

Non-acceptable items are household hazardous waste, or HHW (such as paint, oil and batteries), tires, spas, pianos, vehicle parts, items requiring more than two people to safely handle.

Christmas Tree Collection

Tulare County residential customers can recycle real unflocked Christmas trees and wreaths during the first two service days following December 25 at no additional charge. Trees longer than six (6) feet must be cut in half. Please remove all decorations, including tinsel, lights, ornaments, and tree stands.

