

# IMPORTANT CHANGES TO YOUR WASTE COLLECTION SERVICES



City of  
**Westlake Village**  
California

## What is new with my waste collection services?

The City of Westlake Village recently entered into a new contract with Waste Management (WM) allowing us to continue serving as your waste and recycling provider. Some of your rates and services are changing as of September 1, 2022. These changes will be reflected on your latest invoice.

## What do I need to do?

1. Effectively immediately, recycle food scraps with your yard trimmings in your existing organics cart.
2. Continue to Recycle Right — see the Guide below.
3. Check the lid for instructions on how to use the carts correctly and avoid contamination.
4. **Sign up for a My WM profile** to manage your account and receive important information and tips about your services at [wm.com](http://wm.com) or scan the QR code on the next page.
5. Watch for more information from the City and WM on your new and enhanced services.

WHAT GOES IN THE ORGANICS CART	WHAT GOES IN THE RECYCLING CART	WHAT GOES IN THE TRASH CART
 YARD WASTE  FOOD WASTE AND FOOD SOILED PAPER  PRODUCE  DAIRY  BREAD, PASTA, RICE, GRAINS, COFFEE GROUNDS  MEAT, FISH & POULTRY	 PLASTIC BOTTLES & CONTAINERS  FOOD & BEVERAGE CANS  GLASS BOTTLES & CONTAINERS  FOOD & BEVERAGE CARTONS  PAPER  FLATTENED CARDBOARD & PAPERBOARD	 GARDEN HOSE  BROKEN CERAMIC DISHES & POTS  CANDY, SNACK & FOOD WRAPPERS  CHIP BAGS  FOAM CONTAINERS  DIAPERS
 <b>DO NOT INCLUDE:</b> LOOSE PLASTIC BAGS SERVEWARE/UTENSILS PLASTIC CONTAINERS FOAM CONTAINERS HAZARDOUS WASTE	 <b>DO NOT INCLUDE:</b> LOOSE PLASTIC BAGS FOAM CONTAINERS CLOTHING, FURNITURE OR CARPET HAZARDOUS WASTE	 <b>DO NOT INCLUDE:</b> ORGANICS / RECYCLABLES HAZARDOUS WASTE ELECTRONICS BATTERIES, TIRES OR PAINT FLAMMABLE MATERIAL

Ensure food scraps are placed in a plastic bag or paper bag before placing in your organics recycling cart.

Place recyclables directly into your recycling cart. **Don't bag your recyclables.**



## Will my containers change?

There is a new law in California, SB1383, that requires carts be uniform colors across the state by 2036. Eventually carts will have dark gray bodies with different colored lids - a green lid for organics, blue lid for recycling, and black lid for trash.

We will make these cart changes gradually to minimize disruption in your community. When it comes time to replace carts, watch for the new color scheme. Make sure you 'Check the Lid' for instructions on how to use the carts correctly and avoid contamination.



Organics



Recyclables



Trash

## How do I recycle my food waste?

You can easily recycle food waste in your existing **organics recycling** cart. Please make sure you bag your food waste before tossing it in the container. Watch for more information about how you can request a countertop kitchen pail to store food scraps, at no additional charge.

### Tip:

Plastic bags don't have to be biodegradable or compostable for storing food scraps.



## What is contamination?

Contamination occurs when you place non-acceptable items in the wrong cart. Contaminants can ruin an entire load of organics or recyclables and prevent these materials from going on to have a second life. Should contaminations become excessive, fees may apply.

## How will I know if I'm using my carts correctly?

SB1383 requires that carts be monitored for contamination and that an education and enforcement program be in place to help residents recycle properly. We will use our WM Smart Truck™ technology to help your community comply with this part of the law.

## What is WM Smart Truck™ technology?

WM trucks are fitted with cameras to capture footage of your carts as they are emptied. Beginning in October 2022, you may receive a notice if contamination is identified in your recycling or organics cart, or if any of your carts are overfilled and the lid does not close. If contamination or overages become excessive after the initial education period, fees may apply beginning in 2023.

## Where can I learn more?

Learn more about the new State law by visiting California Department of Resources Recycling and Recovery (CalRecycle) at [calrecycle.ca.gov/organics/slcp/](https://calrecycle.ca.gov/organics/slcp/).

For updates and further information on how to Recycle Right, visit [wm.com](https://www.wm.com).



WM Customer Service (800) 675-1171  
Mon-Fri 8am - 5pm  
<https://home.wm.com/westlake-village>

