

City of Westlake Village

2025 Residential Waste and Recycling Service Guide



Dear Residents of Westlake Village:

WM is proud to be your service provider. We look forward to providing you with courteous and dependable curbside collection and helping to keep Westlake Village, safe, clean, and green.

Carts and Service Information

WM provides the following carts for weekly collection service:

- Trash - Gray cart with black lid
- Recycle - Gray cart with blue lid
- Organic Waste - Gray cart with green lid



Proper Cart Placement

Remember to place your carts at least three feet apart and three feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of each cart toward your house.

- Place all trash, recyclables, and organics material in the appropriate containers and make sure that the cart lid is closed.
- Any trash, recyclables, and organics outside the cart will not be collected.
- Have your carts at the curb the night before or no later than 6 a.m. on your collection day.

Note: Additional carts for trash, recycling, and organic waste are available for a small fee. Residents with cracked or broken carts can receive a free replacement. Please visit home.wm.com/westlake-village or contact WM Customer Service for assistance.



home.wm.com/westlake-village | (800) 675-1171

Bulky Item Pickup

Residents can request two free pickups per year, with a maximum of six items or 10 32-gallon bags per pickup. Additional pickups are available for a fee. Schedule via your My WM account.

Senior Discount

A 10% discount is available for residents aged 62 or older who are service account holders and heads of household. Excludes Low-Income Discount Program participants. Download the form at home.wm.com/westlake-village or visit the WM G.I. Office.

Kitchen Food Waste Pail

Request a free counter top food waste pail at home.wm.com/westlake-village to help transport kitchen waste to the organics cart.

Home Compost Bin

Request a free Home Compost Bin for organic composting at home at home.wm.com/westlake-village.

Free Landfill Days

Dispose of two loads at the Simi Valley Landfill on Sundays, April 13, June 15, and September 21, from 10 a.m. to 4 p.m. ID required. For more info, visit the website.

Low Income Discount

Available for residents who:

- Are enrolled in a discounted utility program and identified as low, very low, or extremely low income.
- Are the service account holder and head of the household.
- Currently occupy the residence and are not in the Senior Discount Program.

Household Hazardous Waste Home Collection Service

Residents can schedule free curbside pickup of Household Hazardous Waste on the fourth Wednesday of each month. To arrange a pickup, visit www.wmatyourdoor.com or call (800) 449-7587 Monday through Friday from 5 a.m. to 5 p.m.

Free Shred Event

Secure shredding for documents is available twice a year, in April and October. Check the website for specific dates.

Cart Valet Service

For \$21.52 (as of July 1), WM offers a Cart Valet Service for residents who have difficulty moving their waste containers. This service is free for households with adults with disabilities.

Holidays

WM observes the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.

2025 Free Compost Days

The free compost giveaways for 2025 will take place on April 13 and September 21, from 10 a.m. to 4 p.m. at the Simi Valley Landfill and Recycling Center.

This will be a self-serve event. Residents are encouraged to bring shovels, gloves, and sturdy containers.

Visit Your Community Website

Visit home.wm.com/westlake-village for helpful guidelines, pickup schedules, and easy ways to submit service requests or contact us.



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Food Waste Recycling Tips

There are easy things you can do to keep your food pail and organics cart odor and pest free:

Indoors

- Avoid liquids in the food pail.
- Cut citrus fruits or bell peppers to reduce odors.
- Empty the pail daily or every few days into your organics cart.
- Line the pail with a bag or newspaper for easier cleaning
- Biodegradable bags are optional for food scraps.
- Use baking soda inside the pail to absorb moisture and odors.
- Freeze or refrigerate meat, fish, and dairy scraps until collection day.



Outdoors

- Place food waste in a plastic or paper bag
- Place your organics cart out on the curb every week for service no matter how full it is to avoid pests and bugs
- Rinse your cart as needed

Frequently Asked Questions

What is Organic Waste?

- Biodegradable materials like food scraps, food-soiled paper, and yard waste (not including pet waste).

What is the Importance of Recycling Organic Waste and SB 1383

- SB 1383 requires California residents and businesses to separate organic waste to reduce landfill use and greenhouse gases. Learn more: www.calrecycle.ca.gov/climate/slcp.

What is Food-Soiled Paper?

- Paper products that have been in contact with liquid or solid food waste and cannot be recycled like napkins, paper plates and stained pizza boxes.

What is Contamination?

- Placing the wrong items in the wrong cart. Always check cart lid for instructions. Should contamination become excessive, fees will apply.

What Happens to Organic Waste?

- Organic waste is processed into nutrient-rich compost for planting.

Organics | Recycling | Trash

Right Materials. Right Container. Know Which Container to Use.



What Goes in the Organics Container:

Ensure food scraps are placed in a plastic bag or paper bag before placing in your organics cart.



Food Waste



Yard Waste



Dairy



Meat, Fish & Poultry



Food Soiled Paper,
Paper Towels, Napkins,
Coffee Filters



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:

- FATS, OILS, OR GREASES
- SERVEWARE/UTENSILS
- PLASTIC CONTAINERS
- FOAM CONTAINERS
- HAZARDOUS WASTE
- ELECTRONICS

What Goes in the Recycling Container:

Place recyclables directly into your recycling container. **Don't bag your recyclables.**



Plastic Bottles &
Containers



Food &
Beverage Cans



Glass Bottles &
Containers



Food & Beverage
Cartons



Paper



Flattened Cardboard
& Paperboard



Do Not Include:

- YARD WASTE
- FOOD OR LIQUIDS
- PLASTIC BAGS, BUBBLE WRAP OR FILM
- FOAM CONTAINERS
- CLOTHING, FURNITURE OR CARPET
- BATTERIES
- ELECTRONICS
- HAZARDOUS WASTE

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

- FOOD OR LIQUIDS
- RECYCLABLES
- YARD WASTE
- HAZARDOUS WASTE
- ELECTRONICS
- BATTERIES, TIRES, OR PAINT
- FLAMMABLE MATERIAL