

Westlake Village

Recycling News

Fall 2025



Dear Residents of Westlake Village:

WM is proud to be your service provider. We look forward to providing you with courteous and dependable curbside collection and helping to keep Westlake Village, safe, clean, and green.

SB 1383 Cart Monitoring & Enforcement – What You Need to Know

To support California's climate goals, SB 1383 requires all cities and waste haulers—including the City of Westlake Village—to reduce greenhouse gas emissions by keeping organic waste out of landfills. As part of this effort, an enforcement program has been established to monitor curbside carts for contamination and ensure proper sorting of organic and recyclable materials.

Curbside Monitoring and Education Begins August 1, 2025

From August 1 through September 30, 2025, WM will begin monitoring carts for overfilling and contamination using Smart Truck® Technology. This system captures images of your cart contents during collection to help identify any issues.

If contamination or overfilling is detected, you'll receive a notification with helpful guidance to properly sort your items. To ensure you receive timely updates:

- Log in to your My WM account at wm.com/mywm
- Confirm your contact information is up to date
- Set your communication preferences

Why Monitoring Matters

Keeping organic waste streams clean helps ensure that materials can be properly composted—supporting a healthier environment and helping our community meet state sustainability goals.

Thank you for doing your part to keep Westlake Village clean and green!

Understanding Contamination and Overfilled Carts

Keeping your recycling and organics carts clean and properly filled helps ensure that materials can be processed efficiently and sustainably.

What Is Contamination?

Contamination happens when the wrong items are placed in the wrong cart—for example, putting trash in your recycling or organics cart. This can disrupt the recycling and composting process and may result in materials being sent to landfills.



What Is an Overfilled Cart?

An overfilled cart is one that contains too many materials, preventing the lid from closing completely. Carts must be closed to ensure safe and efficient collection. If your cart is overfilled, it may not be serviced, and you could receive a notification.

Overages & Contamination Notifications – What to Expect

To support proper waste sorting and help you avoid unnecessary fees, WM will begin monitoring carts for overfilling and contamination.

Education Period: August 1 – September 30, 2025

During this time, you may receive notifications if your cart is overfilled or contains contaminated materials. No fees will be applied during this period—it's all about education and awareness.

Starting October 1, 2025: Fees May Apply

First and Second Incidents

- Your cart will still be serviced unless it poses a safety risk. If it does, excess materials will be tagged and left behind.
- A letter will be mailed to your service address—or emailed if you've opted in—explaining the issue. Each notification includes photos of your cart to help you understand what went wrong and how to prevent future issues.

Third and Subsequent Incidents

- Your cart will still be serviced unless it poses a safety risk. In those cases, excess materials will be tagged and left behind.
- A letter will be mailed to your service address—or emailed if you've opted in—explaining the issue. Each notification includes photos of your cart to help you understand what went wrong and how to prevent future issues.
- A contamination fee and/or overfilled cart fee will be applied.

You can avoid contamination fees by placing the right materials in the right cart.



home.wm.com/westlake-village

Free Your Recyclables

It's more important than ever to keep our recyclables clean and free of contamination. One of the biggest challenges? Bagged recyclables.

We're asking all customers to place recyclables directly into the cart without using plastic bags.

Here's why it matters:

- Plastic bags slow down the process and increase costs.
- Bags jam up equipment, causing delays and costly repairs.
- Removing tangled bags from machinery is dangerous and time-consuming.

By keeping recyclables loose and bag-free, you're helping protect workers, reduce costs, and make recycling more effective for everyone.



Keep Batteries Out of Your Cart – Protect Our Community

Did you know that everyday household batteries can pose a serious fire risk when placed in a curbside cart? When compacted during collection, batteries can spark and ignite a fire in the truck or your neighborhood, endangering everyone.

Help prevent trash-related fires and keep your community safe by disposing of batteries properly.

Safe Battery Disposal Tips

- Tape the ends of each battery to cover the exposed poles.
- Place batteries in a sealed zip-top plastic bag.
- Drop them off at one of the following locations:
- City Hall Lobby
- WM G.I. Office, 195 West Los Angeles Ave., Simi Valley, CA 93065



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Remember these
three simple rules
every time you
recycle:



Recycle bottles, cans,
paper and cardboard.



Keep food and liquid out
of your recycling.



No loose plastic bags,
plastic film or bagged recyclables.



Bulk Item Pickup – Easy & Free

Need to get rid of large items? Westlake Village residents can schedule two (2) free bulk item pickups per calendar year, with up to six (6) items per pickup.

Common items include: couches, desks, washers & dryers, tvs & electronics

Additional pickups are available for a fee.

Schedule your pickup at: home.wm.com/westlake-village

Holiday Schedule

WM observes the following holidays:

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|--------------------|-----------------|
| • New Year's Day | • Memorial Day |
| • Independence Day | • Labor Day |
| • Thanksgiving Day | • Christmas Day |

When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.



Free Electronic Waste Drop-Off

Do you have old electronics you need to get rid of? WM makes it easy and safe to dispose of your e-waste—at no cost to you.

Drop-Off Location

WM G.I. Office

195 West Los Angeles Ave.
Simi Valley, CA 93065

Hours of Operation

Monday – Friday
8:00 a.m. – 4:30 p.m.

Accepted E-Waste Items

Common items include:

Computers & monitors, TVs,
Phones, Batteries

Not Accepted

Please note: Household hazardous waste such as cleaning products, pool and garden chemicals, and paint cannot be accepted at this location.

Thank you for helping keep our community clean and safe by disposing of electronics responsibly!



Got Paint? Used Motor Oil? Unwanted Electronics?

Safely, easily, and conveniently dispose of household hazardous waste from home with WM's At Your Door Special Collection® service



Free At-Home Collection for Household Hazardous Waste

WM's At Your Door Special Collection® service offers a safe, convenient way to dispose of items right from your home:

- Garden chemicals
- Household cleaners
- Paint products
- Fluorescent bulbs
- Electronics
- Hard-to-recycle items

Schedule your free collection at www.wmatyourdoor.com (Restrictions apply. See full details online.)

Free Community Events



Landfill Day – Sunday, September 21

Bring up to two loads of unwanted items to the Simi Valley Landfill & Recycling Center between 10 a.m. and 4 p.m. ID required for free disposal.



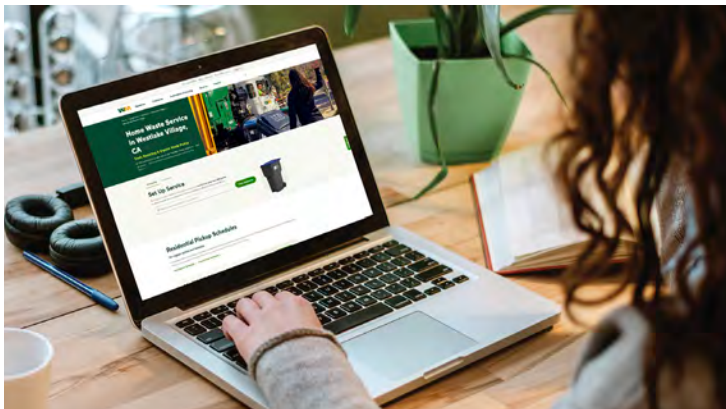
Shredding Event – Saturday, October 25

Safely shred old documents from 9 a.m. to 12 p.m. at the Westlake Village Civic Center, 31200 Oak Crest Drive. Limit: 4 boxes or paper bags per vehicle.



Free Compost – Sunday, September 21

Pick up free compost at the Simi Valley Landfill & Recycling Center from 10 a.m. to 4 p.m. Self-service only—please bring your own shovel, gloves, and containers.



Connect With WM

Visit Your Community Website

Head to home.wm.com/westlake-village for service information, pickup schedules, and more—all in one place. Bookmark it for quick access!

Create Your My WM Account

Manage your services, view schedules, pay bills, and request extras with ease. Sign up at wm.com/mywm or download the My WM App available on the Apple App Store and Google Play.

Let's Chat

Visit wm.com/support to chat with our virtual assistant or connect with a customer service representative.



home.wm.com/westlake-village



ORGANICS | RECYCLING | TRASH



Right Materials. Right Container. Know Which Container to Use.

What Goes in the Organics Container:

Ensure food scraps are placed in a plastic bag or paper bag before placing in your organics cart.



Food Waste



Yard Waste



Dairy



Meat, Fish & Poultry



Food Soiled Paper,
Paper Towels, Napkins,
Coffee Filters



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:

FATS, OILS, OR GREASES
SERVEWARE/UTENSILS
PLASTIC CONTAINERS
FOAM CONTAINERS
HAZARDOUS WASTE
ELECTRONICS

What Goes in the Recycling Container:

Place recyclables directly into your recycling container. **Don't bag your recyclables.**



Plastic Bottles &
Containers



Food &
Beverage Cans



Glass Bottles &
Containers



Food & Beverage
Cartons



Paper



Flattened Cardboard
& Paperboard



Do Not Include:

YARD WASTE
FOOD OR LIQUIDS
PLASTIC BAGS, BUBBLE
WRAP OR FILM
FOAM CONTAINERS
CLOTHING, FURNITURE
OR CARPET
BATTERIES
ELECTRONICS
HAZARDOUS WASTE

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

FOOD OR LIQUIDS
RECYCLABLES
YARD WASTE
HAZARDOUS WASTE
ELECTRONICS
BATTERIES, TIRES, OR
PAINT
FLAMMABLE MATERIAL