

City of Westlake Village

Recycling News

Summer 2025



Dear Westlake Village Residents,

WM is proud to be your trusted service provider. We are committed to delivering reliable, courteous collection while helping to keep Westlake Village clean, safe, and sustainable.

Sustainable Summer Tip

As we refresh our spaces for the sunny season, let's embrace a more mindful approach: give your items a second life before buying new. Whether it's repairing a beach chair, repurposing old décor, or refreshing summer gear, small actions can make a big impact. You'll reduce waste, save money, and create a more meaningful connection with the things you own. Let's make this summer not just bright—but sustainable too!



Free Bulk Item Pick Up

Residents with curbside cart service, you can schedule two (2) free bulk item pickups per calendar year, with up to six (6) items per pickup. It's a great way to clear out old furniture, or anything that's overstayed its welcome.

Just visit home.wm.com/westlake-village at least 48 hours before your regular collection day to schedule your pickup. Acceptable Bulk Items Include: Couches, washers, dryers, refrigerators, desks, and electronic waste.

- Items are to be placed curbside and will be collected on your regular collection day.
- Multi-family customers can schedule bulky item pickup by contacting their property manager, who will arrange the pickup day and location with WM.

Tips For Smart Tossing

All materials must fit in your container, and the lid must be fully closed.

Recycle Right®

Put materials in the right containers – never mix trash with recyclables or organic waste.

Recycling



Recycle bottles, cans, paper, and cardboard.



Keep food and liquid out of your recycling.



No loose plastic bags and no bagged recyclables.

Organics



Food waste and food soiled paper.



Ensure food scraps are placed in a plastic or paper bag before placing in organics cart



No loose plastic bags.

SAVE THE DATE!

Contamination Monitoring Workshop

Join us for these informative workshops to learn more about contamination monitoring and how you can help keep our community clean and sustainable!

Hosted by: WM in collaboration with the City of Westlake Village

Date: Thursday, July 10, 2025

Time: 10:00 a.m. & 6:00 p.m.

Location: City Hall - Large Community Room, 31200 Oak Crest Drive
Westlake Village, CA 91361



home.wm.com/westlake-village

SB 1383 Cart Monitoring and Enforcement

SB 1383 requires cities and waste haulers throughout California, including the City of Westlake Village, to take measures aimed at reducing greenhouse gas emissions. It also establishes an enforcement program to monitor organic waste and recycling carts for contamination.

This program helps maintain the integrity of organic waste streams, ensuring that the collected materials can be processed and composted effectively.

Starting in August 2025, WM will begin officially monitoring and enforcing contamination regulations and checking for overfilled organics, recycling, and trash carts.

Here's what you need to know to avoid potential contamination fees and help keep our city sustainable.

What is Contamination?

Contamination happens when you place the wrong material in the wrong cart such as trash in your recycling or organics cart. To reduce contamination, view the Tips for Smart Tossing.

What is an Overfilled Cart?

Overfilling occurs when too many materials are placed in one cart and the lid is not able to close completely.



Connect With WM

Visit Your Community Website

Head to home.wm.com/westlake-village for service information, pickup schedules, and more—all in one place. Bookmark it for quick access!

Create Your My WM Account

Manage your services, view schedules, pay bills, and request extras with ease. Sign up at wm.com/mywm or download the My WM App available on the Apple App Store and Google Play.

Let's Chat

Visit wm.com/support to chat with our virtual assistant or connect with a customer service representative.

Monitoring for Overages & Contamination

Starting in August 2025, WM will implement Smart Truck® Technology to monitor carts for contamination and overfilling. This technology will photograph and record the contents of your cart during collection. If any issues are detected, you will receive a notification. Please ensure your contact information is current and your communication preferences are set by logging into your My WM account at wm.com/mywm.

WM will impose cost penalties on residents who overfill or contaminate their carts. The following enforcement measures will be implemented within 12 months from the date of the first incident:

1st and 2nd Incidents:

- If your cart is contaminated or overfilled, it will still be serviced unless it poses a safety risk. In such cases, the excess materials will be tagged and left behind.
- A letter will be mailed to your service address—or emailed if you've opted in—explaining the issue. Starting with the third occurrence, contamination and/or overage fees may apply.
- Each notification will include photos of the cart to help you understand what went wrong and how to avoid future charges.

3rd and Subsequent Incidents:

- If your cart is contaminated or overfilled, it will still be serviced unless it poses a safety risk. In such cases, the excess materials will be tagged and left behind.
- A letter will be mailed to your service address—or emailed if you've opted in—explaining the issue.
- **Starting with the third occurrence, contamination and/or overage fees will apply.**

You can avoid contamination fees by placing the right materials in the right cart.



home.wm.com/westlake-village

Stay Clear of Contamination

Only place acceptable materials in your Recycling Cart.



Always Recycle



Empty and Dry Plastic Bottles & Containers



Empty and Dry Food & Beverage Cans



Paper



Flattened Cardboard & Paperboard



Empty and Dry Glass Bottles & Containers



Do Not Include In Your Recycling Container



No Food or Liquid



NO Foam Cups & Containers
Dispose in trash.



NO Loose Plastic Bags or Film



NO Yard Waste
Dispose in organics bin.



NO Clothing, Furniture & Carpet



NO Hazardous Waste or Batteries



NO Bagged Recyclables
Keep recyclables loose in your cart.
Bagged recyclables are mistaken as trash on the sorting line.

