



# Greening Our Community

## Carson City



Winter 2024 Newsletter

## Get Set for 2024: A Roadmap for a Hassle-Free Beginning of Year

To help you navigate the challenges of the new year, we have put together a comprehensive list of tips that will guarantee stress-free access to the waste disposal services you need. Please follow these guidelines to prevent litter and keep the community clean.

### CHRISTMAS TREE DISPOSAL

WM will provide curbside Christmas tree collection for Carson City residents from Dec. 26, 2023, to Jan. 19, 2024, at no additional cost. Trees must be free of decorations, nails, stands or flocking. Trees must be cut into sections less than six feet long for collection on your regular service day. Trees may also be dropped off in marked locations at 5560 Sheep Drive and Airport Road between Butti Way & East 5th.



### ONLINE SERVICES



Manage your waste with convenience. With a My WM account, you have 24/7 access to all your service settings. In just a few clicks, you can adjust service levels, check curbside collection schedules, make payments, receive important service notifications, and more. Register your account now at [wm.com/login](https://wm.com/login). WM will not enroll customers in AutoPay without prior authorization.

### CURBSIDE BULKY PICKUP

WM offers residents up to four free bulky pickups per year. Call (775) 343-7596 at least 48 hours in advance to schedule it. Place items curbside by 6 am on collection day. Accepted items: furniture, tires, e-waste and appliances (doors removed). Please specify items during booking, as WM will not accept: construction debris, medical or household hazardous waste.





## Cart Set Out: Making Curbside Collection Efficient for Everyone

As valued members of our community, our dedicated drivers take great pride in their work. Their efforts go beyond simply collecting garbage. They strive to turn each route into a clean and enjoyable space for all. As we move forward into this new year, we encourage you to take small yet meaningful steps to make your driver's daily routine smoother. When residents set their carts curbside correctly, they help enhance operational time, reduce litter, and keep the community clean. See below three curbside tips you can adopt to make collection efficient for everyone.



### KEEP THE LID CLOSED

Materials must fit inside the cart. Avoid overfilling it to decrease litter, prevent animal hazards and stormwater pollution.



### BREAK DOWN BOXES

Flattened boxes occupy less space, creating additional room in your cart. They are also easier for drivers to handle.



### CLEAR THE ACCESS

Set carts in the street, with wheels against the curb, always three feet apart from other objects or obstructions.

### OFFICE HOURS

5560 Sheep Drive,  
Carson City, NV 89701  
Mon. - Fri. 8am - 5pm  
Payment Drop Box Available

### CUSTOMER SERVICE

(775) 343-7596  
carsoncity@wm.com  
home.wm.com.carsoncity

### REMINDER

Keep an eye out for the annual service calendar, which will be mailed by WM. This practical reference will help residents keep track of their scheduled pickup days. The calendar also includes a comprehensive sorting guide with clear instructions on how to properly dispose of materials. If you do not receive the annual calendar, please contact customer service.