



# Caring for Our Community

## Lyon County



Winter 2024 - Newsletter



## NEW SERVICES COMING TO LYON COUNTY

Starting March 1, WM will transition into a new contract with the county, which means residents will have access to enhanced services at lower rates. If you are a current customer, WM will automatically update your account to reflect the services you already signed up for. Please visit [wm.com/login](https://wm.com/login) to register/access your profile and make changes.

### OFFICE HOURS

5560 Sheep Drive,  
Carson City, NV 89701  
Mon. - Fri. 8am - 5pm

1100 Highway 95 A South  
Fernley, NV 89408  
Mon. - Fri. 8am - 4:30pm

### CUSTOMER SERVICE

(775) 343-7596 for Stagecoach, Dayton and Mound House customers

(775) 575-4964 for Fernley and Silver Springs.  
[lyoncounty@wm.com](mailto:lyoncounty@wm.com)

## WHAT TO EXPECT?

- Lower rates for residential curbside collection.
- New residential senior rate for 96-gallon carts.
- Extra 96-gallon cart rental at a lower rate.
- Annual household hazardous waste drop-off events in collaboration with local fire districts.
- Annual curbside neighborhood clean-up program.
- Dump vouchers, eligible for half-yard incremental use up to 4 cubic yards.
- New and expanded transfer station options.
- Enhanced customers service.



[wm\\_nev](https://www.instagram.com/wm_nev)



[wm\\_nev](https://twitter.com/wm_nev)



[facebook.com/wastemanagementnn/](https://facebook.com/wastemanagementnn/)



## Get Set for 2024: A Roadmap for a Hassle-Free Beginning of Year

To help you navigate the challenges of the new year, we have put together a comprehensive list of tips that will guarantee stress-free access to the waste disposal services you need. No matter how much waste you are handling, make sure to follow these guidelines to prevent litter and keep the community clean.

### CHRISTMAS TREE COLLECTION

WM will provide curbside Christmas tree collection for Lyon County residents from **December 26, 2023, until January 15, 2024**, at no additional cost. Trees must be free of decorations, nails, and stands. Please place them curbside on your regular service day. To ensure collection, cut your trees into pieces no longer than three feet, and ensure they do not obstruct the carts.



### EXTRA WASTE VOUCHER

WM offers residents one free voucher to dispose of up to four cubic yards of waste at our transfer stations. Vouchers will be sent to your home with the welcome package in the beginning of the year. Note that the following items will not be accepted: cathode-ray tubes (CRT), concrete, dirt, hazardous or toxic materials, liquids, or large heavy metals.

### ONLINE SERVICES

Manage your waste with convenience. With a My WM account, you have 24/7 access to all your service settings. In just a few clicks, you can adjust service levels, check curbside collection schedules, make payments, receive important service notifications, and more. Register your account now at **[wm.com/login](https://wm.com/login)**. WM will not enroll customers in AutoPay without prior authorization.

