



## Greening Our Community

### Storey County



Fall 2024 Newsletter

### *WM Above & Beyond* **SENIOR ASSISTANCE SERVICES\***

WM takes great pride in caring for customers, communities, and the environment. Part of that mission is providing comprehensive services to all. For those who experience age-related, physical, or mobility restrictions, waste disposal can be challenging. That's why WM's team is committed to ensuring that seniors and people with disabilities receive the support they need to maintain a clean and thriving community.

Storey County residents, including those over 65 years old or with a physical disability, can request side yard collection at no additional cost. To qualify, applicants must sign a statement affirming that there is no other resident in the home who is able to assist with cart placement and provide proof of disability from a medical professional.

Single-family residents over 65 may also qualify for a discount on their trash collection service, available on limited cart sizes. To proceed with the request, WM will need to verify the applicant's age through appropriate documentation before processing it. To apply or request additional information, please contact customer support at (775) 343-7596 or email [storeycounty@wm.com](mailto:storeycounty@wm.com).

*\* Additional conditions may apply.*







### BEYOND THE CURB: Options For Bulky Items & Extra Trash Disposal

Storey County residents can dispose of bulky items and extra waste at no additional cost through WM. Even if you are not a customer, you can obtain a disposal voucher from the County Manager's office at 26 S. B Street in Virginia City. Each voucher is good for three cubic yards, or one standard pickup truckload, of material per visit. Vouchers may be used during business hours at the locations below. Facilities close for lunch from 12:00 to 12:30 p.m.

#### Dayton Transfer Station

3000 Enterprise Way  
Dayton, NV 89403  
Sat - Wed:  
8 a.m. - 4 p.m.

#### Virginia City Transfer Station

150 R Street  
Virginia City, NV 89440

Summer Hours  
Fri - Sun:  
8 a.m. - 3:30 p.m.

#### Lockwood Landfill

2700 E. Mustang Rd.  
Sparks, NV 89434  
Mon - Sat:  
8 a.m. - 4:30 p.m.

Winter Hours  
Thu, Fri, Sat:  
8 a.m. - 3:30 p.m.



### SERVICE UPDATE: Holiday Reminder

Collections will not occur on  
**Thanksgiving**, November 28.

When a holiday falls on a weekday, collection will be delayed by one day for the remainder of the week. For instance, if the holiday falls on a Thursday, your service will be on Friday. Customers expecting service on Friday will have collection on Saturday. If a holiday falls on a weekend, there will be no changes.

### WM Debuts Compact Truck for Severe Weather Collection

Severe weather conditions can disrupt waste collection plans. In the past, when repeated storms have prevented the regular collection truck from returning within a week, WM has left large drop-off bins in strategic locations or manually collected neighborhood trash with a pickup truck. This winter, WM will debut a smaller collection truck with the goal of better accessing rural roads that have been made soft or narrow by extreme weather conditions. This means fewer weather service delays. As always, if Mother Nature prevents trash collection on a scheduled day, WM will call the number on your account to let you know when your rescheduled service will occur. Please visit your WM account at [wm.com/login](https://wm.com/login) to set your notification preferences or update contact information to receive timely alerts.

