

RIO RANCHO

Trash & Recycling Newsletter



Billy Benavidez

WM District Manager
Rio Rancho Hauling

The **City of Rio Rancho** and **WM of New Mexico** encourage you to utilize the waste and recycling benefits afforded you as a resident of this community. This winter newsletter contains general service information and details about free monthly landfill use, green waste events, and at-home pickup of household hazardous waste. If you haven't set up your MyWM online account, instructions on how to do that are included in this newsletter.

The recycling program in Rio Rancho continues to expand. Recycling does indeed works best when we all work together. It's a good idea to revisit the rules for proper recycling a few times a year to help ensure a clear understanding of what is accepted and what is not. For more information about how to Recycle Right® in Rio Rancho, check out the information on the last page of this newsletter.

Oh behalf of the entire WM team serving Rio Rancho, thank you for allowing us the opportunity to keep the community safe, clean and green. We look forward to seeing you when we service your neighborhood!

FREE MONTHLY DISPOSAL AT LANDFILL FOR RESIDENTS

Requirements to Qualify for Landfill Benefit

The free monthly landfill benefit is available to current WM residential customers residing in Rio Rancho. To utilize the benefit, BOTH of the following TWO documents are required at time of service for our team to verify proof-of-residency and WM customer confirmation.

1. Valid photo ID with address* (driver's license, etc.)
2. Current Rio Rancho WM bill dated within the last 90 days OR proof of payment for your current WM bill.

**Address on the WM bill must be located within the city limits of Rio Rancho. Both the address or name on the WM bill must match the photo ID. Paper or electronic WM bills accepted and receipts accepted for confirmation.*

Things to Know

- Unused monthly disposal **benefits** do NOT accrue.
- **Tires** are accepted with a maximum of four tires per load.
- Clean **dirt** will not count against your monthly free disposal limit.
- Cash or check **payments** ONLY (for portion of loads over 1,000 pounds).
- **Safety Reminder:** The landfill may close due to high winds or severe weather. If the weather is poor, please call ahead to (505) 433-6052.



RIO RANCHO LANDFILL

Northern Blvd. and 33rd St.
(505) 433-6052

HOURS

- Monday - Friday: 7 a.m. to 5 p.m.
- Saturday: 7:30 a.m. to noon
- CLOSED Sundays and some holidays

RIO RANCHO

Customer Reminders



PAYING YOUR BILL

- Residential Service: \$59.19 per quarter + franchise fee + tax (This is for both trash and recycling services. Recycling is optional participation.)
- Extra Trash or Recycling Carts \$24.87 per cart per quarter + franchise fee + tax

Ways to Pay

Have your WM Customer ID number ready, it can be found at the top of your WM bill.
EX: Customer ID - 00001-01234-56789

1. **MY WM APP:** Use this mobile app to pay your bill.
2. **ONLINE:** wm.com/myaccount
3. **PHONE:** (505) 892-1200
4. **IN PERSON:** 402 Industrial Park Loop NE
Mon.-Fri.: 8:30 a.m. and 4:30 p.m. (Closed 12:30 to 1:30 p.m.)
Credit Card or Check ONLY.

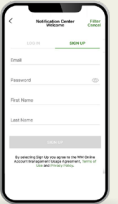
Delinquent Payments

Please remember to pay your bill in a timely fashion. If you reach 90 days past due, your service will be discontinued and your cart(s) will be removed until a satisfactory payment is made. There will be an additional \$50 fee for redelivery upon resuming service.

If you need help paying your bill, contact Storehouse West at **(505) 892-2077** or email StoreHouseWestNM@gmail.com.

My WM Alerts

To access your WM service and accounting information and get timely automated notifications, set up an online profile. Choose how you prefer to be notified - by email or text message. Visit wm.com to login.



Service Alerts

When severe weather or other emergencies occur in your area, you can check for notices regarding WM service delays at wm.com/weather-alert/index.jsp.

Questions

Call **(505) 892-1200**

Information

Visit wm.com

WISE WASTE TIPS



Keep Recyclables Loose

Never bag-up recyclables. Instead place materials directly into carts. Also keep plastic bags out of recycling.



Bag and Secure Trash

Bag up trash and yard waste to help reduce litter from falling out when carts are serviced.



Break Down Boxes

Break down and flatten cardboard boxes to conserve space in carts and ensure the lid can be fully closed.



Place Carts Properly

Place your recycling and trash carts at the curb by 7 a.m. with wheels facing the curb and the lid fully closed.

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RIO RANCHO

Safe Disposal Tips

At Your Door Special Collection®

WM offers this service to all residents of Rio Rancho at no additional charge to properly dispose and recycle home-generated special materials - safely, easily and responsibly. These items may include paints, household cleaners, compact florescent lamps (CFL), automotive products, garden chemicals, batteries, electronics and more. Simply call to schedule a collection and WM will conveniently pick up items at your home.



Materials accepted though this program include:

- **Automotive Products**
Antifreeze, batteries, brake fuel, motor oil and filters, fuels and more.
- **Garden Chemicals**
Fertilizers, insect sprays, herbicides, pesticides and week killers.
- **Paint Products**
Paint, caulk, glue, stain, stripper, thinner and wood preservatives.
- **Household Cleaners**
Ammonia, heavy-duty cleaner, rust remover, tile shower cleaner, upholstery cleaner and more.
- **Electronics**
Computer, monitor, keyboards, MP3 players, televisions, DVD/CD players, tape players, VCR, cell phones, desktop printers, fax machines and microwaves.
- **Mercury containing items**
Batteries, compact fluorescent lamps, fluorescent tubes, thermometers and thermostats.
- **Sharps, needles and lancets**
Must be placed in sealed, rigid, puncture resistance containers.

SCHEDULE A FREE PICKUP

Contact WM Mon. – Fri.
6 a.m. – 6 p.m. MST

- WMatYourDoor.com
- (800) 449-7587

During 2024, 975 Rio Rancho households participated in the program and responsibly disposed 31 tons of hazardous household and special waste. Of the total, 92 percent was recycled.

HELP PREVENT TRASH FIRES



Did you know?

The most common causes of trash fires are hot coals, ashes, and flammable items, such as batteries and household chemicals. The coals that helped get your campfire or backyard BBQ going, can quickly start a fire in your trash cart, the back of a collection truck or at a waste facility. You can help keep your family, community and collection workers safe and prevent trash fires by properly disposing of coals and household hazardous waste.

Safely Dispose of Hot Coals and Ashes

- Cool your coals - hot coals and fresh ashes stay hot for several days. Let them cool for more than 48 hours before disposal.
- Place your hot coals and ashes in a metal container and cover them with water to fully extinguish them.
- Do not put hot coals and ashes in plastic, paper or wood containers.

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RIO RANCHO

Recycling Service

Recycling is collected every other week. If your service day falls on or after a holiday observed by your local WM collection team (i.e. ■), your service that week MIGHT be delayed by one day. Regular service resumes the following week.

January 2026						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February 2026						
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March 2026						
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22	23	24	25	26	27	28
29	30	31				

April 2026						
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19	20	21	22	23	24	25
26	27	28	29	30		

May 2026						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June 2026						
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28	29	30				

July 2026						
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August 2026						
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30	31					

September 2026						
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27	28	29	30			

October 2026						
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25	26	27	28	29	30	31

November 2026						
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29	30					

December 2026						
S	M	T	W	T	F	S
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

RECYCLE RIGHT

To learn more visit wm.com/RecycleRight



Always Recycle



Metal Food & Beverage Cans



Plastic Bottles & Containers



Paper



Flattened Cardboard & Paperboard



Never Recycle Curbside

Items not accepted in curbside recycling include no plastic bags or film, glass, foam cups/containers/packaging, yard waste, electronics, carpeting, clothing, furniture, tires and hazardous materials.

Recycle Right Tips

- Do not bag your recyclables. Place materials loosely/directly into carts.
- Never put foods or liquids in recycling.
- Break down cardboard boxes to conserve space inside recycling carts and ensure the cart lid is firmly closed.

Service Guidelines

- To confirm your collection day/week, login to your My WM profile at wm.com or visit rrnm.gov/243/Waste-Management-Services.
- Service Questions: (505) 892-1200
- Place your WM recycling and trash carts at the curb by 6 a.m. -- wheels facing the curb.
- Ensure all material fits inside your carts with the lids fully closed.
- Do not leave any materials next to or on top of your cart. Excess materials will not be collected.

To learn more about proper recycling, visit wm.com/RecycleRight

