



Waste Management of Alameda County, Inc.
172 98th Ave
Oakland, CA 94603

Dear Customer,

This is a charge notice. While servicing your <*Material Category*> container at <*Service Shipping Address*> on <*Incident Date/Time (Local)*>, we noticed unacceptable materials including <*3rd Eye Comments*>, visible in the picture below.

This notice is to inform you that an additional charge of \$<*Invoice Amount*> will be placed on your next invoice and for each following contamination incident. On the fourth chargeable incident your trash container size and/or service frequency may be increased automatically, per Oro Loma Sanitary District's Solid Waste Ordinance No. 34. To explore your collection service options and/or to report notification errors, please call our customer service at 510-613-8710.

To learn more about the Container Monitoring program or to view and/or download Oro Loma Sanitary District's solid waste rates or a flyer that shows "What Goes Where," please visit oroloma.wm.com. Translations are available in Spanish, Chinese, Vietnamese, and Filipino.

Please help reduce paper and communication delays by providing your email and/or phone number to receive text messages at wm.com/mypreferences so future notices can be sent to you electronically. Thank you for your help in keeping our community clean and green.

<*Image*>