



Waste Management of Alameda County, Inc.  
172 98<sup>th</sup> Ave  
Oakland, CA 94603

Dear Customer,

This is a courtesy notice. While servicing your <\*Material Category\*> container at <\*Service Shipping Address\*> on <\*Incident Date/Time (Local)\*>, we noticed unacceptable materials including <\*3rd Eye Comments\*>, visible in the picture below.

Customers found with contaminated containers more than two times will receive an additional charge for the third and each following contamination incident. Four chargeable incidents may result in your trash container size and/or service frequency increased automatically, per Oro Loma Sanitary District's Solid Waste Ordinance No 34. To explore your collection service options and/or to report notification errors, please call our customer service at 510-613-8710.

To learn more about the Container Monitoring program or to view and/or download Oro Loma Sanitary District's solid waste rates or a flyer that shows "What Goes Where," please visit [oroloma.wm.com](http://oroloma.wm.com). Translations are available in Spanish, Chinese, Vietnamese, and Filipino.

Please help reduce paper and communication delays by providing your email and/or phone number to receive text messages at [wm.com/mypreferences](http://wm.com/mypreferences) so future notices can be sent to you electronically. Thank you for your help in keeping our community clean and green.

Thank You  
WM