



Waste Management of Alameda County, Inc.
172 98th Ave
Oakland, CA 94603

Dear Customer,

This is a courtesy notice. While servicing your property at <*Service Shipping Address*> on <*Incident Date/Time (Local)*>, we found an overfilled <*Material Category*> container. A photo is below.

Customers found with overfilled containers more than two times will receive an additional charge for the third and each following overage incident. Four chargeable incidents may result in your trash container size and/or service frequency increased automatically, per Oro Loma Sanitary District's Solid Waste Ordinance No. 34. To explore your collection service options and/or to report notification errors, please call our customer service at 510-613-8710.

To learn more about the Container Monitoring program or to view and/or download Oro Loma Sanitary District's solid waste rates or a flyer that shows "What Goes Where," please visit oroloma.wm.com. Translations are available in Spanish, Chinese, Vietnamese, and Filipino.

Please help reduce paper and communication delays by providing your email and/or phone number to receive text messages at wm.com/mypreferences so future notices can be sent to you electronically. Thank you for your help in keeping our community clean and green.

Thank You
WM