



WM - Oro Loma Sanitary District Billing Changes

Background:

Oro Loma has made changes to how solid waste services are billed. Instead of having some residents pay for recycling services through their Waste Management (WM) bill and others through their property tax bill (shown as “AB 939 Recycling”), all recycling charges will now be included on the WM bill. This change started on July 1, 2024, and is intended to make billing clearer and more consistent for everyone.

1. What is the billing change that has taken place?

The billing for recycling and organics services has shifted from being charged on the property tax roll to direct billing by Waste Management (WM), starting on July 1, 2024.

2. Why was this change made?

This change was made to improve transparency and fairness. By billing directly through WM, you can clearly see the costs for solid waste collection services, which aligns with other parts of Oro Loma and nearby cities.

3. Why is the September bill higher than usual?

The September bill includes charges for the “Monthly Recycle” for July, August, September, October, and November. There’s also an annual solid waste rate increase of 2.74% that took effect on September 1.

4. What services are included in the “Monthly Recycle” charge?

The charge covers both recycling and organics collection services, which are required under California Senate Bill (SB 1383). It also includes Oro Loma’s “District SB 1383 Fee” which is used to cover SB 1383 requirements, such as the purchase of the new carts.

5. Is the “Monthly Recycle” charge new?

No, the charge isn’t new. Customers were either billed on their property tax bill or billed by WM. Now all customers are billed by WM.

6. How was the “Monthly Recycle” charge previously billed?

It used to appear as “AB 939 Recycling” on the property tax bill.

7. How will I be billed for it now?

It’s now billed on your WM invoice and appears as “Monthly Recycle” on the bill.

8. Can the “Monthly Recycle” charge be removed or waived for any reason, such as vacancy?

No, the charge cannot be removed or waived, even if the property is vacant or exempt from trash collection.

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9. How much is the charge and how is it calculated on my invoice?

The charge is based on the number of units on the property. For example, a single-family home is considered 1 unit, a duplex is 2 units, and an apartment building with 10 apartments is 10 units. The per-unit charge for single-family homes is \$7.48, and for multi-family properties, it's \$7.18.

Examples:

- A single-family home billed quarterly: $1 \text{ unit} \times \$7.48 \times 3 \text{ months} = \22.44
- A multi-family property with 12 apartments, billed monthly: $12 \text{ units} \times \$7.18 = \$86.16$ for one month.

10. What about the back bill on WM invoices?

The back bill on the August and September invoices is due to the transition from property tax billing to WM's billing cycle.

For monthly billed customers, the "Monthly Recycle" charge will appear on the August 2024 invoice with a one-month back bill for July. The back bill is listed as "Billing Debit JUL PI EFF."

For quarterly billed customers, the "Monthly Recycle" charge will appear on the September 2024 invoice with a two-month back bill for July and August. The back bill is listed as "Billing Debit JUL PI EFF" and "Billing Debit AUG PI EFF."

Please note: the "Billing Debit" charges will not be on any future WM bills.