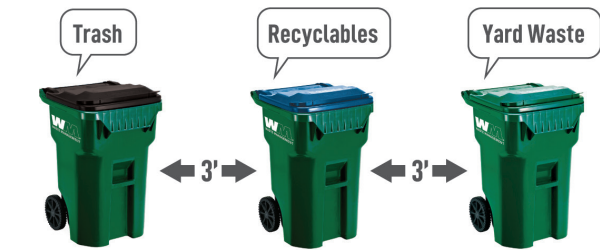


# 2021 BUTTE COUNTY BI-WEEKLY COLLECTION CALENDAR & SERVICE GUIDE

NOT APPLICABLE FOR CUSTOMERS WITH WEEKLY COLLECTION SERVICE  
ONLY IN AREAS WHERE SERVICE IS AVAILABLE

## CART SET OUT AND SERVICE INSTRUCTIONS



- Place carts in front of your house in street with wheels against the curb by 5 a.m.
- Set carts 3 feet apart, away from neighbors' cart and any obstructions (cars & mailboxes)
- Do not overfill your carts, lids must close

## HOLIDAY PICKUP SCHEDULE

If your service day lands ON or AFTER a holiday, service will occur one day later, including Saturday for Friday collection.  
Note: Street sweeping is scheduled every other Thursday for residents and every Tuesday for businesses.

## CONTACT INFORMATION

Contact North Valley Disposal  
Customer Service: 530-893-4777  
Monday-Friday • 8 a.m. - 5 p.m.  
Website: northvalley.wm.com  
Office (Call first for in-person availability)  
2569 Scott Ave., Chico, CA 95928  
Monday-Friday • 8 a.m. - 5 p.m.  
Closed between 12 p.m. and 1 p.m.

Household Hazardous Waste:  
Call 866-429-2288 or visit recyclebutte.net for disposal information.

Please visit [wm.com/mypreferences](https://wm.com/mypreferences) to update your contact information.

January						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

July						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

October						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

February						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

May						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

August						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

November						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

March						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

June						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

September						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

December						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Trash is collected weekly, Yard Waste & Recycling are collected alternate weeks

Trash & Yard Waste Pickup    Trash & Recycling Pickup    H Holiday



ADDITIONAL INFORMATION

LANDFILL

Neal Road Recycling and Waste Facility  
1023 Neal Road  
Paradise, CA 95969  
Phone number (530) 345-4917  
Daily 7:00 am to 4:00 pm

E-WASTE & CLEAN CARDBOARD  
(FREE DROP OFF)\*

North Valley Waste Management Office  
  
2569 Scott Ave  
Chico, CA 95928  
Monday - Friday  
8:00 am to Noon  
1:00 pm to 4:00 pm

\*Please call first for availability of this service. Phone number (530) 893-0333

HOUSEHOLD HAZARDOUS WASTE:

1101 Marauder Street  
Chico, CA 95973  
Friday 9:00 am - 1:00 pm  
Saturday 9:00 am - 4:00 pm  
Call 866-429-2288 or visit [recyclebutte.net](http://recyclebutte.net) for disposal information.

PAYMENT OPTIONS

Managing your Waste Management account is easy. There are three options to pay your bill:

- 1. Register your Waste Management account online and pay your bill through the EZ Pay system, [wm.com/myaccount](http://wm.com/myaccount);
- 2. Mail in your payment, to WM at P.O. Box 541008 Los Angeles, CA 90054
- 3. Call customer service at 530-893-4777.

WHAT GOES WHERE?

RECYCLING



Recycle only empty/dry bottles, cans, paper and cardboard



No plastic bags, keep recyclables loose



Keep food and liquid out of recycling

YARD WASTE



Place only grass clippings, flowers and leaves, wood branches & untreated lumber in your yard waste cart.



No trash, plastic, glass, metal, treated wood, hazardous waste, diapers or pet waste.



No rocks, dirt, palm leaves, bamboo

TRASH



Place food, food-soiled paper and non-recyclable materials in your trash cart



No hazardous waste like batteries, electronics, used oil



No construction materials

WHAT TO DO WITH OTHER ITEMS



**Batteries, Fluorescent Bulbs and Electronics**  
Call 866-429-2288 to recycle.



**Used Motor Oil and Filters**  
Call 866-429-2288 for information on disposal.



**Needles and Medical Waste**  
Check with your local pharmacy.



**Rocks, Dirt and Concrete**  
Call 530-893-4777 to schedule a dumpster.



**Hot Ash**  
Wait until it cools, bag, then place in the trash.



BULKY PICKUP PROGRAM

Customer can schedule TWO on-call Bulky Waste pick ups per year to use a total of 5 coupons. A minimum of 48 hours advanced noticed of the service day is required or it will be picked up the following week  
Bulk should be scheduled for the days listed to the right:

**Cohasset:** Day of Service - Wednesday

**Unincorporated Chico Area** - On Service Day

**Forest Ranch:** Day of Service Thursday

**Magalia:** Tuesday and Thursday Only