2024 BUTTE COUNTY

BI-WEEKLY COLLECTION CALENDAR & SERVICE GUIDE

Not applicable for customers with weekly collection service only in areas where service is available.

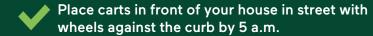
CART SET OUT AND SERVICE INSTRUCTIONS



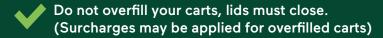
Trash

Recyclables

Yard Waste







HOLIDAY PICKUP SCHEDULE



CONTACT INFORMATION

Contact North Valley Disposal Customer Service: 530-893-4777 Monday-Friday • 8 a.m. - 5 p.m. Website: northvalley.wm.com

Office

2569 Scott Ave., Chico, CA 95928 Monday-Friday • 8 a.m. - 5 p.m. Closed between 12 p.m. and 1 p.m.

Household Hazardous Waste

Call 866-429-2288 or visit recyclebutte.net for disposal information.

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Trash is collected weekly, Yard Waste & Recycling are collected alternate weeks.



Trash & Yard Waste Pickup



Trash & Recycling Pickup



Holiday

Please visit wm.com/mypreferences to update your contact information.



WHAT GOES WHERE?

RECYCLING



Recycle only empty/dry bottles, cans, paper and cardboard



No plastic bags, keep recyclables loose



Keep food and liquid out of recycling

YARD WASTE



Place only grass clippings, flowers and leaves, wood branches & untreated lumber in your yard waste cart.



No trash, plastic, glass, metal, treated wood, hazardous waste, diapers or pet waste.



No rocks, dirt, palm leaves

TRASH



Place food, food-soiled paper and non-recyclable materials in your trash cart



No hazardous waste like batteries, electronics, used oil



No construction materials

WHAT TO DO WITH OTHER ITEMS



Rocks, Dirt and Concrete Call 530-274-3090 to schedule a dumpster.



Batteries, Fluorescent Bulbs and Electronics

Call 866-429-2288 to recycle.



Needles and Medical Waste

Check with your local pharmacy.



Used Motor Oil and Filters

Call 866-429-2288 for information on disposal.



Hot Ash
Wait until it cools, bag,
then place in the trash.

ADDITIONAL INFORMATION



Bulky Pickup Program

Customer can schedule TWO on-call Bulky Waste pick ups per year for a total of 5 items. A minimum of 48 hours advanced noticed of the service day is required or it will be picked up the following week. Bulk should be scheduled for the days listed below:

Cohasset: Day of Service - Wednesday

Unincorporated Chico Area: On Service Day

Forest Ranch: Day of Service Thursday

Magalia: Monday Only

WM LOCATIONS/CONTACT

Landfill

Neal Road Recycling and Waste Facility 1023 Neal Road Paradise, CA 95969 Phone number (530) 345-4917 Daily 7:00 am to 4:00 pm

Clean Cardboard (Free Drop Off)*

Two 6 yard bins next to building. Gates open 8am – 4pm, Monday - Friday 2569 Scott Ave Chico, CA 95928

Household Hazardous Waste:

1101 Marauder Street Chico, CA 95973

Friday 9:00 am - 1:00 pm Saturday 9:00 am - 4:00 pm

Call 866-429-2288 or visit recyclebutte.net for disposal information.

Payment Options

Managing your Waste Management account is easy. There are three options to pay your bill:

- 1. Register your Waste Management account online and pay your bill through the EZ Pay system, wm.com/myaccount
- 2. Mail in your payment, to WM at P.O. Box 541008
 Los Angeles, CA 90054
- 3. Call customer service at 530-893-4777.