

WINTER 2023-24



Stay Current, Stay Informed

Extreme weather, road maintenance, and other unexpected events can delay your driver. When it happens, WM will call, text, or email with same-day service updates.

Currently, many WM customers in the region have outdated contact information, which compromises the ability to deliver service alerts. WM asks residents to take proactive measures to enhance service, safety, and readiness.

WM will not use contact information to enroll customers in unsolicited services, Autopay programs, or attempt to sell data to third parties. Stay in the know. Update your contact information on **MyWM** app or at **wm.com**. See instructions below!



Scan the code below or visit **wm.com** to create a profile. If you already have credentials, skip to step 2.



After setting up login credentials, navigate to "Update Online Profile" to verify or edit your contact information.



Go to "Communications Preferences" to choose your preferred contact channel. Need assistance? Contact customer service.



Get Ready for the Season: Best Practices for Holiday Recycling

The holiday season is just around the corner. As people gear up for the festivities, there's an increase in purchases, cooking, and gift-wrapping, which means a surge of waste. Discover in this guide general holiday recycling tips that will help you discard materials properly to celebrate the season and make a positive impact on the planet.



Important Note: Broken holiday lights, batteries and other electronic devices must be disposed at a household hazardous waste (HHW) disposal site. Visit *buttecounty.net/928/ Household-Hazardous-Waste* for additional information.

Christmas Tree Disposal

Residents can dispose of Christmas trees at curbside for collection from December 26 to January 22. Trees must be free of decorations and flocking, before disposal. Cut and place small sections in the green cart, making sure the lid can close. Customers also have the alternative to discard Christmas trees at Chico's compost facility at no additional cost.

City of Chico Compost Facility

4441 Cohasset Rd, Chico Tue-Sat (except holidays): 8 am - 4 pm (530) 624-3529

Service Holiday Reminder

December 25 and January 1 are collection holidays. All services will be delayed a day during those weeks.