

Mission Viejo Recycling News



MISSION VIEJO



Fall 2016



RECYCLE OFTEN.
RECYCLE RIGHT.™

Always Recycle



Plastic Bottles
& Containers



Food & Beverage
Cans



Paper



Flattened
Cardboard &
Paperboard



Food & Beverage
Cartons



Glass Bottles
& Jars

Do NOT include in your recycling cart



NO Food Waste



NO Needles



NO Foam Cups
& Containers

Holiday Tree Recycling

Waste Management customers with curbside service can recycle their Christmas trees for free by placing the trees at the curb, or in their green waste carts, on their scheduled pick-up day. Trees greater than six feet tall must be cut in half and can be picked up for recycling during the three weeks following Christmas, beginning December 26th.



Please remove all decorations including tinsel, lights, ornaments and tree stands. Place the tree at the curb. Flocked trees will be picked up but cannot be recycled.

Don't leave those leaves behind

Place leaves and other green waste inside your green waste cart to be composted.

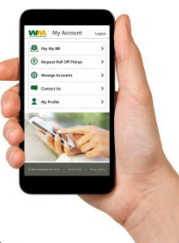
Other green waste includes: grass, clippings, sticks, small branches, wood (untreated, not painted) and tree trimmings.

Convenience at your fingertips!

The **WM Mobile App** makes it easy for you to manage your Waste Management accounts while on the go. To get started, simply download the app and enter the same user name and password you currently use on WM.com.

EZ Pay: You can conveniently pay your bill online with Waste Management's EZ Pay program. Simply visit wm.com/myaccount to get started.

Live Chat: Go to the Customer Service tab on wm.com and use our live chat feature. Live chat provides immediate customer service without picking up the phone.



To learn more about becoming a recycling ambassador, visit:
RecycleOftenRecycleRight.com

Holidays

Waste collection does not occur on the holidays listed below. For the remainder of the week following a holiday, collection will be pushed back one day. If the holiday falls on a Saturday or Sunday, collection will not be affected.



Thanksgiving Day – Thursday, November 24th
Christmas Day – Sunday, December 25th
New Year's Day – Sunday, January 1st

Free Bulky Item Pick-Ups



For items that are too large to fit into the trash cart, Waste Management customers may request three (3)

free household bulky goods pick-ups per year. We will retrieve up to five (5) large items such as furniture or appliances or up to 20 plastic bags of refuse or bundles of yard waste (less than 50 pounds each) for each request.

Advance notice is required. To schedule a free bulky goods pick-up, please contact Waste Management at (949) 642-1191.

Additional pick-ups are available for a nominal fee.

Waste Management customers can also dispose of electronic and universal waste through the bulky item collection program. Electronic waste (e-waste) includes items such as TVs, computer monitors, VCRs, cell phones and other electronic devices. Universal waste items include batteries (AA, AAA, C, D, etc.), fluorescent tubes and bulbs.



Waste Management Customer Service
Phone: 1(866) WM RECYCLE (949) 642-1191

www.wmorangecounty.com



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Preparing for Rainy Season

Even during times of drought, it's important to be prepared for the rainy season. Pollutants accumulate on the ground and in gutters during dry weather; so when the rain finally comes, the water sweeps along everything in its path, sometimes clogging storm drains with debris, causing neighborhood flooding and carrying pollution to our local creeks. During storms, trash, organic matter and automotive pollutants are the primary sources of pollution that threaten our local watersheds. Even leaves and grass clippings carried into the storm drains by rain can clog the pipes and disrupt the ecological health of our waterways. For tips on things you can do, please visit:

www.cityofmissionviejo.org/green.

The City of Mission Viejo maintains many publications produced by the Federal Emergency Management Agency (FEMA) which provide guidance on protecting your home from flooding and repairing damage.

These publications are available for review at the Mission Viejo Library or Public Works Department at City Hall. The City can help you determine the relationship of a particular property to the floodplain, including:

- 1) location of the property within the Special Flood Hazard Area; 2) Flood Insurance Rate Map (FIRM) Zone for property; 3) Base Flood Elevation for property, if available; and 4) location of the property within the Floodway. The City maintains elevation certificates for review, if available.

Contact Public Works (949) 470-3040 or visit the City's website by using the City's GIS system and entering a specific property address or APN number for further information. The link to the City's GIS system is <http://cityofmissionviejo.org/PublicWorks/GIS/> The City also participates in the National Flood Insurance Program (NFIP) administered by FEMA. The City's participation makes Mission Viejo homeowners, renters, and businesses eligible to purchase flood insurance at a discount. For more information, contact your insurance agent or go to www.floodsmart.gov.