Waste Management

Vacation Stop/Start Policy & Procedure

Policy Information

# The Following Procedure is in Effect Immediately

## WASTE MANAGEMENT POLICY:

1. Customer must be on vacation or have the home vacant for a minimum of 3 months to request a vacation stop. (Customer may only request 1 vacation stop per year)
2. The property must be completely vacant during the time requested and trash, recycling and green waste services must not be utilized. Evidence of occupation of the home, such as placement of green waste in the street, may result in the reinstatement of service and back billing.
3. Once account has been placed on a vacation stop, Customer Service ***MUST*** put in a removal ticket for the containers.
4. Customer must give a return date for the re-instatement of service and re-delivery carts.
5. IMPORTANT: WM will **re-deliver** the carts at a **$86.40 re-start fee (to be paid on the** **bill following** **the collection of the containers)**

Customer Request to be completed and mailed to:

Attn: Waste Management of Woodland

1324 Paddock Place, Woodland, CA 95776

Customer Name on Account:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Customer mailing address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Winters, California 96694

Customer Account #:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Customer Phone # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I, the customer, request to participate in the Vacation/Vacant Home Stop/Start Policy program and hereby state that I have read and understand the described policy will adhere to the procedures described.

I Request my trash and recycle carts to be **picked** up by:

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and service to stop at this time.

I request my trash and recycle carts to be re-delivered by:

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and service to resume at this time.

I understand there is a **$86.40 charge for re-start** of service and delivery of carts **(to be paid on the bill following the collection of the containers)**

I also understand, that if evidence of occupation of the home during the period in which my account is on hold, such as placement of green waste in the street, may result in the reinstatement of service, and charges will begin to apply.

Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Customer name on account