



July 28, 2020

Dear Valued Customer,

Recycling right is critical for us to build a sustainable future for the next generation.

For the next 60 days, the City of Winters and Waste Management are conducting a campaign to remind residents about the proper use of their trash, recycling and organics/green waste carts. Our goal is to help you recycle right, so more material is recovered for recycling and composting, saving precious resources and combatting climate change.

Also, when you recycle right and have the appropriately sized carts, you can help reduce overfilled carts. This helps reduce litter in our streets and pollution in our storm drains, helping to keep Winters clean and green. If overfilling your cart(s) is already a problem, give us a call at 530-795-1201 to explore your options. We want to be sure you have everything you need to recycle right. A poster of what is and isn't recyclable and compostable is enclosed and there's more information, including helpful videos, at WintersRecycles.wm.com.

We will use WM Smart TruckSM technology to photograph overfilled carts and contaminants in recycling and organics carts. For the next 60 days, we will send a letter with a photograph explaining what we found along with tips to avoid overage or contamination in the future. You can help save the environment by selecting to receive future notices via email or text. **Visit wm.com/mypreferences to select your preferred method of communications.**

Our goal is prevention. However, following the 60-day campaign on October 1, surcharges will be implemented when contamination and overages are found. These surcharges help offset costs associated with processing contaminated recyclables and disposing of contaminated and excess materials. Current surcharges per incident are issued following one warning:

	Trash	Recycling	Organics
Contamination	N/A	\$10.99	\$10.99
Overage	\$10.99	\$10.99	\$10.99

WM Smart TruckSM technology helps Winters comply with California mandates for recycling and composting participation. It also allows Waste Management to identify service issues like broken carts without you having to call us. At the same time, your privacy regarding the contents of your carts will never be shared with third parties for marketing or data mining. For more information, answers to frequently asked questions about WM Smart TruckSM technology are enclosed.

Thank you for recycling right and helping to make Winters clean and green.

Sincerely,

Your Woodland Waste Management Team

Ver reverso para español