Services & Information

Frequently Asked Questions

ORGANICS RECYCLING: YARD AND FOOD WASTE SERVICE

Woodland residents can now recycle yard and food waste in one cart. Please place food scraps and yard trimmings in your organics cart (brown lid) to divert compostable items from the landfill. Waste Management services organics carts weekly.



GREEN WASTE STREET PILE AND STREET SWEEPING

Street pile collection and street sweeping will continue to be offered weekly from November through January. At all other times, green waste street pile collection will only be offered once a month. **Please do not place food waste in your green waste street piles.** Refer to your collection calendar or visit sacramentovalley.wm.com to view a collection calendar online.



ANNUAL BULKY DROP OFF EVENT

Waste Management and the City of Woodland offer residents a free drop off event once a year. Residents can dispose of bulky items such as furniture, appliances and electronic waste at no charge. This event typically takes place in the spring. Please visit sacramentovalley.wm.com for more information.



HOUSEHOLD HAZARDOUS WASTE (HHW)

HHW is any product labeled toxic, poison, corrosive, flammable, combustible or irritant. HHW items include paint, batteries, oil, pesticides, and other items. HHW is accepted every Friday and Saturday between 7:30 a.m. and 3:30 p.m. at the Yolo County Landfill. Please visit yolocounty.org/landfill or call 530-666-8856 for more information.



BACKYARD COLLECTION

Carts can be collected from backyards and side yards for an additional fee, or no fee for qualifying disabled individuals. Customers who qualify for this service must reapply each year. Call (530) 662-8748 for details.



HOLIDAY SCHEDULE

Waste Management does not operate on the following holidays: New Year's Day, Fourth of July, Labor Day, Thanksgiving and Christmas. If your service day lands on or after a holiday in a given week, service will occur one day later, including Saturday for Friday collection.



Q. Should I set out my carts if they're not full?

A. Yes. Your trash and organics carts should be set out weekly, even if they are not full. You may wait until your recycling cart is full before setting it out on your collection day.

Q. Do I need to rinse out my recyclables prior to placing them in my recycling cart?

A. No. However, liquids and food cannot be placed in the recycling cart. Food and liquids spoil the recyclability of paper and cardboard. If necessary, scrape or wipe to remove food from containers.

Q. What will happen if I use my recycling and organics carts as a trash cart?

A. Trash can ruin an entire load of recyclables and organics. If you place trash in your recycling or organics carts, you will be billed for additional trash collection and City penalties may apply.

Q. What do I do if I miss my pickup?

A. Call customer service at (530) 662-8748 to schedule a special pickup for an additional charge. Or wait until your next service day.

Q. What happens if a cart is stolen or damaged?

A. Contact customer service at (530) 662-8748 to replace or repair your cart.

Q. What size cart options are available?

A. Trash carts are available in three sizes: 35-gallon, 64-gallon and 96-gallon. Recycling carts are only available in the 64-gallon size and organics carts are only available in the 96-gallon size. Call customer service at (530) 662-8748 if you need a different trash cart size.

Q. How do I clean my cart?

A. Simply rinse, drain excess water into grass or other landscaping, and allow to dry. Do not rinse excess water down the storm drain. Place food waste in compostable bags or containers, such as a cardboard box. Cart cleaning services are available from Waste Management for a fee.

Q. Can I bag my food waste before putting it in the organics cart?

A. Yes, but only in BPI Certified compostable bags. Plastic trash bags or grocery bags are not accepted in the organics cart.

SERVICE AND BILLING RELATED QUESTIONS

Waste Management Customer Service cssacramento@wm.com

(530) 662-8748 sacramentovalley.wm.com

Green Waste Cart is Now Your Organic Woodland residents can now place foo

woodiand residents can now place lood ood-soiled paper and yard waste into tl organics cart! (gray cart, brown lid)

Materials placed in the organics cart is to a facility where they are processed compost. Separating your food scrap food-soiled paper also helps to divert away from the landfill.

Look inside for a list of items now your organics cart.

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obtener esta información en español, llame al (866) 844-1508.

WASTE MANAGEMENT WASTE MANAGEMENT

CITY OF WOODLAND RESIDENTIAL DISPOSAL & RECYCLING SERVICES



Cart Set Out and General Information

- Wheel carts to curb by 5 a.m. on your collection day. Only Waste Management carts will be serviced. Other carts will not be emptied.
- Carts should be placed side-by-side at least 3 feet apart and 3 feet away from objects such as mailboxes, parked cars, and utility poles.
- Place carts at curb with handles facing away from the street.
- Do not overload carts. Lids must close. Overage fees may apply if cart is overflowing.
- Sort materials properly (tips inside). Unsorted materials in recycling or organics cart may be subject to contamination charges.



RECYCLING

ORGANICS

TRASH



Clean Paper, Magazines, Newspaper, Cardboard, Junk Mail



All Metal Beverage & Food Cans, Empty Aerosol Cans, Cardboard Egg Cartons Clean Aluminum Pans & Foil



Glass Bottles & Jars



Empty Plastic Bottles, Rigid Plastic Containers



Plastic Wrap, Bags & Polystyrene Foam



Diapers & Pet Waste



Food Scraps







Food Scraps, including Fruits, Vegetables, Egg Shells, Meat, Bones, Shellfish and Cheese





























Polystyrene Foam & Packaging



Cup Lids, Plastic Utensils, Plastic Straws

Glass Bottles & Jars













Sod







Electronics



HHW



Food Scraps

FOOD SCRAPS & YARD WASTE

















Drink & Beverage Plastic Wrap, Bags & Boxes / Pouches Other Plastic Film (Multi-material Packaging)



Broken Glass & Dishes

Diapers & Pet Waste

Disposable Gloves

RECYCLING FOOD SCRAPS IS AS EASY AS 1-2-3

Food-Soiled Paper, including Paper Towels, Napkins, Milk Cartons

Paper Containers, Paper Cups, Tea Bags, Coffee Filters and Greasy Pizza Boxes



SEPARATE AT SOURCE Separate food scraps while preparing meals or scraping plates.

Food Cans & Aerosol Cans Polystyrene Foam



COLLECT Set-up a smaller reusable container to collect food scraps.



DISPOSE Empty into organics cart. (brown lid)

Rocks, Gravel & Dirt