

# WELCOME TO WASTE MANAGEMENT



Thank you for helping keep Stockton clean by sorting your materials correctly, not overfilling your carts and disposing of household hazardous waste and bulky items correctly. Please review this information about the service provided by Waste Management and the City of Stockton.

## CART SIZE

All Stockton residents receive three carts for curbside collection of trash, recycling and organics. Stockton residents can choose from three cart sizes depending on how much trash is generated at your property. You are billed according to the size of the gray-lid trash cart you select. Remember, trash is not allowed in the yellow-lid recycling or green-lid organics carts.

### Trash cart sizes include:

- 30-gallon (2 tall kitchen bags)
- 60-gallon (4 ½ tall kitchen bags)
- 90-gallon (7 tall kitchen bags)



## CART REPLACEMENT



**Damaged or Stolen Carts:** Please report to Waste Management at (209) 946-5711 or use the Waste Management mobile app.

# YOUR SERVICES

## DISCOUNTS



Seniors and disabled residents can receive a discount on their monthly service rates. For more information about rates and discounts, please visit [www.stocktonca.gov/garbage](http://www.stocktonca.gov/garbage).

## SIDE YARD SERVICE



Waste Management offers collection of carts from your backyard or side yard for an additional fee. Residents with documented medical conditions can receive this service at no charge. Please call 209-946-5711 for more information.

## CLEAN SWEEP



Between February and October, you can schedule curbside collection of up to three (3) cubic yards of bulky and excess waste. Call 209-946-5711 two (2) weeks in advance to schedule curbside pickup.

## PAID BULKY WASTE PICKUP

Additional paid bulky waste pickup is available year round, for a fee. Call 209-946-5711 two (2) weeks in advance to schedule curbside pickup.

## EXTRA WASTE STICKERS



Residents receive twelve (12) extra service stickers per year to use on 30-gallon bags filled with trash, recycling or organics (yard trimmings and/or food scraps) that do not fit in your carts.

## EXTRA LEAF PICK-UP SERVICE



During Leaf Season (October 1 through December 31), Waste Management will collect up to 5 additional 30-gallon bags (clear bags preferred) of leaves every week at no additional charge.

# YOUR SERVICES (CONT.)

## STREET SWEEPING SCHEDULE



From January through September annually, residential streets are swept bi-weekly (every other week). Weekly street sweeping is provided during Leaf Season (October through December annually).

## COLLECTION HOLIDAY SCHEDULE



**Thanksgiving:** Service provided as normal. No change to schedule.

**Christmas Day and New Year's Day:** If one of these two holidays falls on a regular collection day, collection will be delayed one day for the rest of the week.

## CHRISTMAS TREE COLLECTION



Christmas trees should be set out for recycling on your regularly scheduled collection day for the 3 weeks starting the first Monday AFTER December 25. Make sure to remove all ornaments, tinsel, lights, and stands. If your tree is taller than 6 feet, it must be cut in half to be collected. No artificial trees.

## HOUSEHOLD HAZARDOUS WASTE



Never place HHW in your curbside carts. HHW materials are dangerous when mixed with other materials and should be handled differently. Paints, pesticides, other household chemicals, electronics and CFL lights should be taken to HHW disposal location.

**Batteries** – Household batteries can be placed on top of your recycling cart in a small, sealable plastic bag.

**Used Motor Oil/Filter Recycling** – Place used motor oil and used oil filters in a WM container and set next to your recycling cart on your regular collection day. Call 209-946-5711 to order a container.



# CITY OF STOCKTON RESIDENTIAL CUSTOMER SERVICE GUIDE

1240 Navy Drive  
Stockton, CA 95206

[stocktonrecycles.com](http://stocktonrecycles.com)  
(209) 946-5711



# TRASH



Snack / Candy Wrappers, Drink & Beverage Boxes / Pouches, Plastic Wrap / Bags & Other Plastic Film



Broken Glass & Dishes (Please Wrap), Diapers & Pet Waste, Food-soiled Paper



Hoses, Cords & Wire, Polystyrene Foam & Packaging, Cup Lids, Plastic Utensils, Plastic Straws, Rigid Plastic Containers (Including items marked compostable)

## DO NOT INCLUDE



Household Hazardous Waste (HHW)  
HHW DISPOSAL LOCATION



Batteries, CFLs, E-Waste  
HHW DISPOSAL LOCATION  
(see reverse side for batteries option)



Food Scraps  
ORGANICS ONLY



# RECYCLE

Please empty all containers prior to recycling.  
DO NOT PLACE IN PLASTIC BAGS.



Clean Paper, Magazines, Newspaper, Cardboard, Junk Mail



Empty Plastic Bottles, Rigid Plastic Containers



Empty Aluminum Beverage Containers



Empty Metal Food Containers



Empty Glass Bottles & Jars

## DO NOT INCLUDE



Polystyrene foam and Plastic Bags  
TRASH ONLY



Diapers & Pet Waste  
TRASH ONLY



Food Scraps or Food Soiled Paper  
ORGANICS ONLY

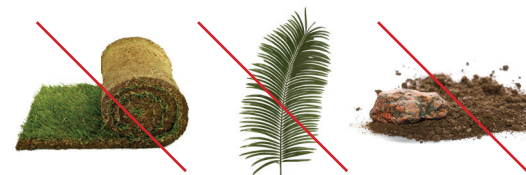


# GREEN/FOOD WASTE



Grass, Weeds, Green plants, Tree limbs, Wood chips, Dead plants, Brush, Garden trimmings, Leaves

## NO DIRT, ROCK, SOD, or PALM LEAVES



Food Scraps, Including Egg Shells, Meat & Bones

## DO NOT INCLUDE



Polystyrene foam and Plastic Bags  
TRASH ONLY



Diapers & Pet Waste  
TRASH ONLY



Recyclables  
RECYCLE ONLY

## CART SET OUT INSTRUCTIONS

Carts must be placed with wheels against the curb by 5 a.m. on your regular collection day, with the lid opening facing toward the street. Drivers have until 6 p.m. to service the carts. Place carts in a visible location at least 3 feet apart and 6 feet away from mailboxes, trees, basketball hoops, cars or other stationary objects.

**Weekly** – All 3 carts are emptied on the same day, but not by the same truck. You may choose to set out your recycling or organics carts only when full, which might not be every week.

For an informative video on proper cart set out, Visit: <http://bit.ly/CartSetOut>

Do not overload carts. Lids must close. An overfilled cart may result in an additional fee.

Please sort materials properly (see guide for help). Placing the wrong item in the wrong cart is considered contamination and can result in an additional fee.



For more information about recycling and organics service, please visit

[www.stocktonrecycles.com](http://www.stocktonrecycles.com).

**STOCKTON**  
**RECYCLES**

Para recibir este folleto en español, visite [StocktonRecycles.org](http://StocktonRecycles.org) o llame al 209-946-5711.