# WELCOME TO **WASTE MANAGEMENT**



Thank you for helping keep Stockton clean by sorting your materials correctly, not overfilling your carts and disposing of household

hazardous waste and bulky items correctly. Please review this information about the service provided by Waste Management and the City of Stockton.

#### **CART SIZE**

All Stockton residents receive three carts for curbside collection of trash, recycling and organics. Stockton residents can choose from three cart sizes depending on how much trash is generated at your property. You are billed according to the size of the gray-lid trash cart you select. Remember, trash is not allowed in the yellow-lid recycling or green-lid organics carts.

#### Trash cart sizes include:

- 30-gallon (2 tall kitchen bags)
- 60-gallon (4 1/2 tall kitchen bags)
- 90-gallon (7 tall kitchen bags)



# **CART REPLACEMENT**

Damaged or Stolen Carts: Please report to Waste Management at (209) 946-5711 or use the Waste Management mobile app.

# YOUR SERVICES

### DISCOUNTS

Seniors and disabled residents can receive a

discount on their monthly service rates. For more information about rates and discounts, please visit www.stocktonca.gov/garbagerates.

# SIDE YARD SERVICE

Waste Management offers collection of carts from your backyard or side yard for an additional fee. Residents with documented medical conditions can receive this service at no charge. Please call 209-946-5711 for more information.

# **CLEAN SWEEP**

Between February and October, you can schedule curbside collection of up to three (3) cubic yards of bulky and excess waste. Call 209-946-5711 two (2) weeks in advance to schedule curbside pickup.

# **PAID BULKY WASTE PICKUP**

Additional paid bulky waste pickup is available year round, for a fee. Call 209-946-5711 two (2) weeks in advance to schedule curbside pickup.

# **EXTRA WASTE STICKERS**

Residents receive twelve (12) extra service stickers per year to use on 30-gallon bags filled with trash, recycling or organics (vard trimmings and/or food scraps) that do not fit in your carts.

# **EXTRA LEAF PICK-UP SERVICE**

During Leaf Season (October 1 through December 31, 2020), Waste Management will collect up to 5 additional 30-gallon bags (clear bags preferred) of leaves every week at no additional charge.

# YOUR SERVICES (CONT.) STREET SWEEPING SCHEDULE



From January through September annually, residential streets are swept bi-weekly (every other week). Weekly street sweeping is provided during Leaf Season (October through December annually).

### **COLLECTION HOLIDAY SCHEDULE**

**Thanksgiving**: Service provided as normal. H No change to schedule.

Christmas Day and New Year's Day: If one of these two holidays falls on a regular collection day, collection will be delayed one day for the rest of the week.

#### CHRISTMAS TREE COLLECTION



#### HOUSEHOLD HAZARDOUS WASTE

Never place HHW in your curbside carts. HHW materials are dangerous when mixed with other materials and should be handled differently. Paints, pesticides, other household chemicals, electronics and CFL lights should be taken to HHW disposal location.

Batteries – Household batteries can be placed on top of your recycling cart in a small, sealable plastic bag.

Used Motor Oil/Filter Recycling - Place used motor oil and used oil filters in a WM container and set next to your recycling cart on your regular collection day. Call 209-946-5711 to order a container.



# **CITY OF STOCKTON RESIDENTIAL CUSTOMER SERVICE GUIDE**

1240 Navy Drive Stockton, CA 95206

stocktonrecycles.com (209) 946-5711





Snack / Candy Wrappers, Drink & Beverage Boxes / Pouches, Plastic Wrap / Bags & Other Plastic Film



Broken Glass & Dishes (Please Wrap), Diapers & Pet Waste, Food-soiled Paper



Hoses, Cords & Wire, Polystyrene Foam & Packaging. Cup Lids, Plastic Utensils, Plastic Straws, Rigid Plastic Containers (Including items marked compostable)

batteries option)



Empty Plastic Bottles.

**Rigid Plastic Containers** 



Please empty all containers prior to recycling. DO NOT PLACE IN PLASTIC BAGS.



Clean Paper, Magazines, Newspaper, Cardboard, Junk Mail



Empty Aluminum Beverage Containers



Empty Metal Food Containers Empty Glass Bottles & Jars



**GREEN/FOOD WASTE** 



Food Scraps, Including Egg Shells, Meat & Bones





ioam and Diapers & Pet Waste Recyclables Bags TRASH ONLY RECYCLE ONLY

# **CART SET OUT INSTRUCTIONS**

Carts must be placed with wheels against the curb by 5 a.m. on your regular collection day, with the lid opening facing toward the street. Drivers have until 6 p.m. to service the carts. Place carts in a visible location at least 3 feet apart and 6 feet away from mailboxes, trees, basketball hoops, cars or other stationary objects.

**Weekly** – All 3 carts are emptied on the same day, but not by the same truck. You may choose to set out your recycling or organics carts only when full, which might not be every week.

For an informative video on proper cart set out, Visit: http://bit.ly/CartSetOut

Do not overload carts. Lids must close. An overfilled cart may result in an additional fee.

Please sort materials properly (see guide for help). Placing the wrong item in the wrong cart is considered contamination and can result in an additional fee.



For more information about recycling and organics service, please visit

www.stocktonrecycles.com.



Para recibir este folleto en español, visite StocktonRecycles.org o llame al 209-946-5711.