

## SAFETY NOTE:

For the safety of our drivers and staff, untied or overweight bags will not be collected. **If a bag is not picked up, please remove it and ensure that it is securely tied and that it DOES NOT EXCEED 40 POUNDS.** You can return the stickered and tied bag under 40 pounds to the curb on your next pick up day during the green waste collection period. You may also take it to the transfer station for disposal.

## ACCOUNT MAINTENANCE

- All stickers are mailed to the **billing address**. Replacement stickers will not be issued. It is the customer's responsibility to make sure their mailing address and contact information is correct.
- Please call or email our local customer service office during regular business hours to update account contact information.

## CONTACT INFORMATION

Website: [InclineVillage.WM.com](http://InclineVillage.WM.com)

Email: [InclineVillage@wm.com](mailto:InclineVillage@wm.com)

Phone: 775-831-2971

EzPay: [www.wm.com/myaccount/](http://www.wm.com/myaccount/)

## HOURS OF OPERATION

### Office

1076 Tahoe Boulevard

Monday – Friday

8 a.m. – 4:30 p.m.

Closed 1:00 p.m. - 1:30 p.m. for lunch

Closed Holidays

### Transfer Station

1200 Sweetwater Road

Monday – Friday:

8 a.m. – 4:30 p.m.

Saturday: 8 a.m. – 4 p.m.

Sunday: 8 a.m. – 4 p.m.



2024



## CURBSIDE YARD DEBRIS RECYCLING PROGRAM



**Curbside yard debris collection is offered to Incline Village and Crystal Bay, NV residential customers.**

**Collection occurs on your regular service day May 6 - July 19 and September 30 - November 1, 2024.**

Yard waste left curbside outside of this time frame is trash and should be disposed of accordingly.

Ninety-six (96) Yard Debris collection stickers are included in this packet.

## FOLLOW THESE SIMPLE YARD DEBRIS COLLECTION STEPS:

- Collect vegetative yard waste in heavy duty bags and tie securely.
- **Ensure each bag does not exceed 40 pounds and is securely tied.** Please see note about safety on reverse.
- Attach one Yard Debris Sticker to each bag.
- Place the bag(s) with a sticker curbside on your regular service day during the designated time frame: **May 6 - July 19 and September 30 - November 1, 2024.** Yard waste left curbside outside of this time frame is trash and should be disposed of accordingly.
- Loose yard debris and bagged yard debris may also be dropped off at the Incline Village Transfer Station during regular business hours. All bags of yard debris taken to the transfer station must have a Yard Debris Sticker attached for free drop off. Twelve stickers will be required for a standard pickup truck load (3 cubic yards) of loose yard debris. Customers must present their IVGID card.
- **Additional stickers may be purchased at Waste Management's Incline Village office at 1076 Tahoe Blvd, Incline Village, NV 89451.**

## ACCEPTABLE AND UNACCEPTABLE ITEMS IN THE YARD DEBRIS PROGRAM

### ACCEPTABLE:



- Pine needles
- Pine cones
- Garden waste
- Small bushes
- Small twigs
- Small branches
- Wood chips
- Bark
- Lawn trimmings



During program time frame, yard debris is recycled through composting at Full Circle Soils & Compost in Carson City, Nevada. Clean material becomes beautiful Nevada-made compost! More information at [www.fullcirclecompost.com](http://www.fullcirclecompost.com).

### UNACCEPTABLE:



- Large branches (anything over 3' wide or 3' tall)
- Food waste
- Trash
- Rocks
- Dirt
- Construction waste
- Recyclables
- Pet waste

### LARGE WOOD DEBRIS:

North Lake Tahoe Fire Protection District (NLTFPD) provides free chipping for residents, who have larger wood material such as dead trees, branches and limbs under 6" in diameter. Pile must not exceed 1000 cubic feet or 30'x6'x6'. To request chipping service, please visit [www.nltpd.net](http://www.nltpd.net)

### PLEASE NOTE:

- **Yard debris bags placed at the curb without a valid sticker, will be collected and processed as solid waste. You will be subject to an additional per bag charge and may be subject to fines under IVGID's Ordinance 1.**
- Yard Debris Stickers issued prior to 2024 have expired.
- Stickers from other municipalities are not valid in Incline Village & Crystal Bay.
- Materials collected before or after the program time frame will be processed as solid waste, and may result in a solid waste violation subject to fees, fines or penalty from IVGID Public Works.
- Curbside yard debris collection program dates align with Tahoe Regional Planning Agency defensible space recommendations.